SALARY SURVEY 2019 AUSTRALIA & NEW ZEALAND



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SPECIALIST PROFESSIONAL RECRUITMENT



ROBERT WALTERS,
CHIEF EXECUTIVE OFFICER

"As a market-leading global recruitment group our purpose is clear - we power people and organisations to fulfil their unique potential – and that's what we've been doing for over 33 years.

People are at the heart of everything we do from the job seeker, to the hiring manager, to those who bring them together. Our candidates and clients see us as a trusted advisor, helping them to fulfil career aspirations and build exceptional teams over the long-term.

We do this through our collaborative culture and non-commission model which ensures that candidate and client needs are front and centre.

Our candidates know that we'll take the time to listen and advise them on the next step in their career. It's these relationships that enable us to offer our clients the best talent on the market and that's why they return to us again and again. We're also experts in the disciplines we recruit for enabling us to provide insight into hiring and salary trends.

While our reach is global, we remain committed to providing our clients with local market insight. We look to hire the best local talent to ensure we can offer a deep understanding of the local culture and market conditions. This sets us apart from the competition and helps us remain a trusted recruitment partner to the world's leading businesses."

Robert Walters

CEO Robert Walters plc

69% OF OUR BUSINESS IS FOCUSED ON PERMANENT RECRUITMENT, 31% ON CONTRACT

GLOBAL REACH, LOCAL EXPERTISE

Locations we operate in



AUSTRALIA
BELGIUM
BRAZIL
CANADA
CHILE
CHINA
FRANCE
GERMANY
HONG KONG
INDIA

INDONESIA
IRELAND
JAPAN
LUXEMBOURG
MALAYSIA
NETHERLANDS
NEW ZEALAND
PHILIPPINES
PORTUGAL

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SOUTH KOREA
SPAIN
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TAIWAN
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UK
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- Greater China & South East Asia
- Japan
- Middle East & Africa
- South Korea
- United Kingdom

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OUR SERVICE

In an increasingly complex global recruitment market, the Robert Walters Group builds great teams for our clients by offering an end-to-end recruitment service, on a local, regional or global basis.

OUR CORE DISCIPLINES INCLUDE:

- Accounting & Finance
- Banking & Financial Services
- Engineering
- Human Resources
- Legal
- Marketing
- Sales
- Secretarial & Support
- Supply Chain & Procurement
- Technology

WHAT MAKES US DIFFERENT?

Bespoke, consultative service

1. Commitment to quality

We focus on building long-term, high-quality relationships with clients and candidates. We consult and advise, helping our candidates make the right career move. This builds trust and loyalty and ensures we continually have the industry's top talent for our clients.

2. Specialists

We hire from industry to ensure our consultants are specialists in the disciplines they recruit for. They also bring with them strong personal relationships and industry networks enabling them to find hard to reach talent with niche skill sets.

Robert Walters has found I have found We had a dedicated team us some great people. Robert Walters to be from Robert Walters who They're fast, friendly and professional, thorough provided consistency very well connected. and responsive. They've and a great level of expertise in their relevant I've worked with many introduced us to quality recruiters over the years candidates who closely disciplines. The team but the Robert Walters clearly communicated the match our requirements team are without doubt and as a result we have recruitment process to my favourite. made successful hires. us and provided sound advice around the market. Michael Acton Smith, Henry Loo, VP Data candidate experience and Co-founder & CEO. Management and expectations. Calm, USA Analytics, DBS Bank, " Sam Reynolds, Senior HR Hong Kong " Advisor, ARTC, Australia "

3. No individual commission

We operate a team-based profit share system which, we believe, sets us apart from the vast majority of our competitors as it ensures the interests of both the client and candidate remain our number one priority. There is also no ownership of candidates ensuring clients always see the best talent we have available.

4. Our people and culture

We promote long-term, international careers helping us to retain our top people which provides continuity for our clients. We're proud to say our senior management team is home-grown with an average tenure of 17 years.

5. Innovation culture

We were the first recruiter to launch a recruitment process outsourcing business and we continue to lead the way with industry-first sponsorships and brand development such as our sponsorship of the British and Irish Lions.

6. Long-term business focus

Our strategy is one of organic growth through international expansion and discipline diversification. We invest in markets for the long-term and maintain our presence, even in tough times.

7. End-to-end recruitment service

We offer clients a true end-to-end recruitment service, from permanent, contract and interim recruitment through to recruitment process outsourcing.

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WELCOME TO THE 20TH EDITION OF THE GLOBAL SALARY SURVEY PROVIDING CREDIBLE INSIGHT INTO HIRING AND SALARY TRENDS WORLDWIDE.



GLOBAL TRENDS



GILES DAUBENEY, DEPUTY CHIEF EXECUTIVE OFFICER

GLOBAL OVERVIEW

"Overall the global hiring market was buoyant in 2018, with most markets reporting an increase in hiring due to positive economic conditions and employer confidence. Many markets continued to face candidate shortages, especially in relation to bilingual professionals and those with specialist digital skills.

Across Europe, the recruitment market went from strength to strength in 2018. In France, we saw an increase in

investment and hiring across all sectors as the business-friendly government eased employment regulations.

Businesses in Belgium expanded and hiring in Germany and Ireland increased across multiple disciplines. In Spain, we saw greater demand for bilingual candidates, especially for accounting and human resources roles.

The positive economic climate led to a candidate driven market in the Netherlands, with candidate shortages especially acute at the junior to midlevel. Switzerland remained the outlier with only minimal shifts in hiring volumes in 2018.

In the UK, employers faced candidate shortages as professionals proved reluctant to switch roles due to the uncertainty surrounding Brexit. The technology industry continued to grow and hire aggressively.

Across Africa, there was a surge in demand for returning professionals with international experience as businesses sought to implement international best practice and support government nationalisation policies. Businesses in the Middle East also focused on hiring local talent in support of nationalisation

programmes and hiring was up across the region.

South East Asia experienced a buoyant recruitment market in 2018, with rapid growth across Indonesia, Philippines. Thailand and Vietnam. This was driven by foreign direct investment and the continued entry of multinational companies. In comparison, hiring in Singapore and Malaysia was modest and stable as companies sought fewer but better-skilled professionals.

In Japan, local and foreign companies competed for bilingual candidates with international experience, putting pressure on this already scarce talent pool. Overall the market remained candidate driven and this will continue in 2019.

Greater China experienced strong economic growth in 2018, boosting

"

With talent shortages set to continue in 2019, we advise companies to streamline their recruitment processes to avoid losing out on top talent.

employer confidence and hiring activity across the region.

The Australia and New Zealand markets showed steady growth and modest salary increases in 2018, although pressure is growing for a long-awaited uptick in salaries in 2019.

KEY TRENDS

Global shortage of digital skills
The global demand for digital and
technology skill sets continued apace
and shows no sign of slowing in 2019.

In Australia, digital transformation was prevalent across many industries leading to sustained demand for development and digital specialists. Similarly, in South East Asia, digitalisation remained a key trend with cyber security, big data and Al specialists highly sought after.

In San Francisco, blockchain and cryptocurrency were growth areas, and start-ups utilising machine learning and Al continued to attract talent as candidates sought to be on the cutting edge of technological advancements. In Japan, roles related to data utilisation, Al development/deployment and infrastructure, rapidly increased across all industries.

Across Greater China, demand for top-tier talent experienced in high-tech and digital transformation projects outstripped supply. Candidate shortages were also a concern for the UK's growing technology industry as businesses faced stiff competition for software developers and engineers.

Risk and compliance talent in high demand

While hiring across the banking and financial services sector varied by

region, there was widespread demand for risk, compliance and legal talent.

Regulatory pressure in the UK and Australia led to high demand for compliance and risk professionals and this is set to continue in 2019.

In Germany and Ireland, we expect to see even greater demand for regulatory professionals across risk, audit, compliance and legal, as the UK is scheduled to exit the EU in 2019.

Advice to employers

With talent shortages set to continue in 2019, we advise companies to streamline their recruitment processes

to avoid losing out on top talent. Hiring managers should also clearly articulate the company's mission, strategy and values at interview stage to differentiate themselves from the competition. In addition, for scarce skill sets, employers are advised to hire ambitious, fast learners, even if they are not an exact fit for the job description.

Retaining staff will remain a top priority in 2019 so, on top of paying competitive salaries, employers should continue to invest in learning and development, benefits packages, flexible working and employer branding."



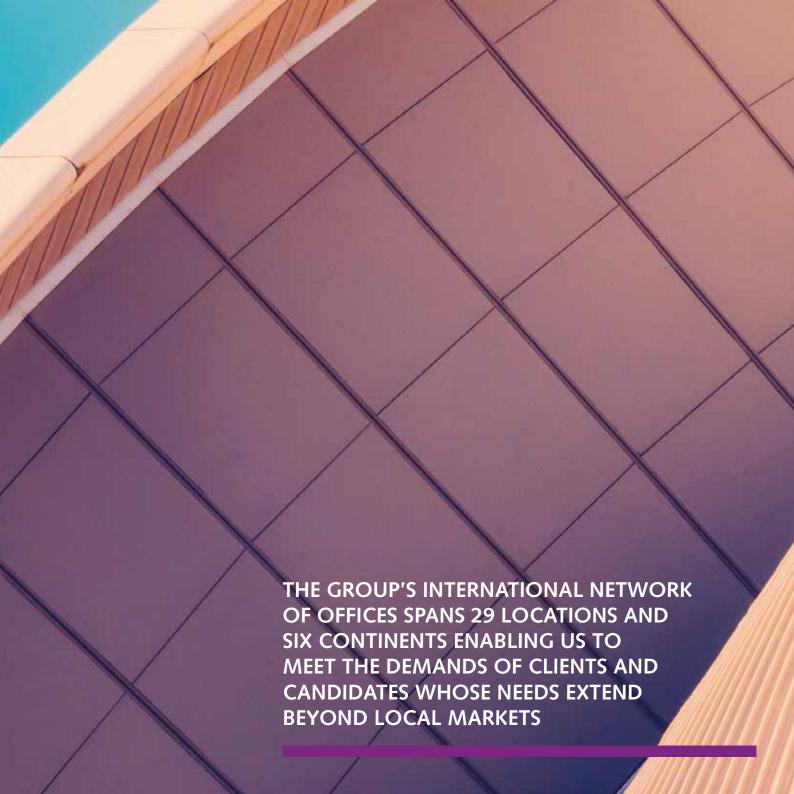
REGIONAL TRENDS

With our presence spanning 29 locations across six continents our specialist teams offer in-depth knowledge of the sectors they recruit for. In this section our regional managing directors share their insights on hiring and salary trends in 2018 and their predictions for the year ahead.

Our regional overviews include:

- Australia & New Zealand
- Europe
- Greater China
- Japan & South Korea
- Middle East & Africa
- North America
- South East Asia
- United Kingdom







AUSTRALIA & NEW ZEALAND

INTRODUCTION

"The Australia and New Zealand markets continued their trajectory of steady growth in 2018, without ever threatening to break out into all-out booms.

Salary growth has generally been modest for the past three years and pressure is gradually building for a possible uplift in wage levels in 2019.

Several industry sectors are experiencing high demand for qualified talent in specialisms where there is limited supply. The most notable pressure points apply to specific roles in infrastructure, technology, and banking and financial services.

INFRASTRUCTURE DRIVING DEMAND

The skylines of most major cities in Australia and New Zealand are currently dotted with cranes, as national infrastructure projects continue. Civil engineers and project managers will be highly sought after in 2019 to help deliver new roads, railways, hospitals, schools, stadiums and hotels. We expect an increase in demand for ancillary roles too, such as architects, interior designers and lawyers with relevant contract expertise.

TECH POWERING GROWTH

In the technology space, we will see demand for numerous IT specialists continue unabated in 2019. High-profile security breaches and regulatory scrutiny are increasing the value of

Our presence in Australia & **New Zealand:**

- Adelaide
- Auckland
- Brisbane
- Chatswood
- Melbourne
- Parramatta
- Perth
- Sydney
- Wellington

cyber security professionals, who are already in short supply. Organisations from every industry and sector will continue their digital transformations, leading to sustained demand for

development and digital specialists. Likewise business intelligence, automation and data management professionals will be sought to help companies rebuild services and products around customer behaviour.

FINANCE REGULATION TIGHTENS

The banking and financial services sector in Australia felt the sting of media criticism and public discontent during 2018, as revelations of misconduct were laid bare by the Royal Commission. Consequently, the regulatory crackdown will continue in 2019, with the number of risk and compliance roles substantially outstripping supply.

ADVICE FOR EMPLOYERS

Given the shortage of local talent in many sectors, 2019 is shaping up to be a challenging year for hiring managers. Part of the answer will lie in the power of networks: knowing where the market is heading, who the talent is, where to find them and how to secure them.

The other essential part will be to think long-term: hiring and training graduates with the right aptitude, as well as upskilling existing personnel. For example, with new or emerging roles such as conduct risk managers there are very few experienced specialists in the market. Employers may need to respond by training existing personnel to identify and mitigate risk.

POLITICAL OUTLOOK

In New Zealand there was concern that the new government may dent business confidence, however the recruitment market remained buoyant in 2018. As Australians head to the polling booths in 2019, employers will hope that the next government does not put the brakes on hiring flexible workforces to deal with short-term supply issues.

As in Washington and London, antiimmigration rhetoric has reverberated along the corridors of power in Wellington and Canberra during 2018.

The skylines of most major cities in Australia and New Zealand are currently dotted with cranes, as national infrastructure projects continue.

Some employers fear their growth could be stifled by further restrictions upon hiring overseas talent. In 2019, we hope economic pragmatism will prevail over populism.

Overall, heading into 2019, we believe the Australian and New Zealand hiring market remains in good shape.

Many of the ingredients are in place for a positive year and, after a few years of modest wage rises, pressure is gathering for a long-awaited uptick in salaries."

James Nicholson

Managing Director Australia & New Zealand





2018 TRENDS

"The European recruitment market went from strength to strength in 2018. Overall hiring levels were high, underpinned by a growing economy, increased investor confidence in the eurozone and UK-based roles transferring to the region due to Brexit, all of which led to businesses aggressively hiring new talent.

In France, the strong market conditions of 2017 continued into 2018 with companies actively recruiting across the market. The economic climate was reinforced by a business friendly government easing employment regulations. This bolstered confidence leading to investment across all sectors. In particular, the number of construction projects increased. The demand

for engineering and supply chain professionals was also high thanks to large-scale investment in new plants and factories. As a consequence, HR, legal and finance professionals were in high demand.

The continued economic upturn in the Netherlands led to an extremely candidate driven market at all levels of seniority, with shortages most apparent at the junior to mid-level. In an attempt to attract talent early, high-potential students were beginning to be offered contracts for finance and banking roles whilst still at university.

In Belgium, recruitment levels remained high as businesses expanded in response to the positive economic climate. There was also strong demand

Our presence in Europe:

- Belgium
- France
- Germany
- Ireland
- Luxembourg
- Netherlands
- Portugal
- Spain
- Switzerland

for bilingual candidates, especially for accountants and customer services specialists.

Hiring levels increased in Ireland resulting in high demand for candidates across multiple specialisms.

In response, businesses focused on reducing time to hire, improving employer brand, staff retention and benefits packages whilst offering more remote and flexible working options.

Switzerland saw minimal shifts in hiring volumes in 2018 with only a couple of pockets of increased activity. The luxury sector had a more positive outlook in comparison to 2017 and the financial services industry saw an increase in corporate banking hiring from both local and international companies.

Confidence in the German economy continued to rise which led to significant hiring activity across a vast array of disciplines. In Frankfurt, banking and financial services hiring across risk, audit, finance, compliance, legal and regulation increased as roles were transferred from the UK due to Brexit. Outside of financial services, we saw a continued trend for digitalisation both in marketing and technology.

In 2018 Spain benefited from the positive macroeconomic situation in Europe. Hiring was strongest in the information technology, manufacturing, energy and construction sectors where businesses focused on hiring engineers and digital transformation specialists. English speaking professionals were highly sought after as companies strengthened their accounting and human resources functions.

2019 FORECAST

Europe is expected to continue its strong economic growth in 2019, resulting in a favourable recruitment market with confidence remaining high among professionals and employers. The biggest issue for the region will be keeping up with demand as candidate shortages are already present and are expected to intensify over the next 12 months.

In the Netherlands, hiring shortages will become more acute across all sectors but will also move upward in seniority. Within finance, the standardisation of financial processes will decrease the demand for operational and transactional professionals and increase the demand for candidates with strong analytical capabilities.

The demand for new hires in France shows no sign of slowing down, but this must be considered within the context of growing skills shortages which will once again drive up salaries. HR professionals are most likely to be highly sought after, as in all sectors companies are becoming acutely aware of the need to retain employees, especially those at a senior level.

In Belgium, we expect organisations to continue to expand and create new jobs. The demand for bilingual candidates will remain high, especially in the Brussels region. The Belgian labour market will remain candidate

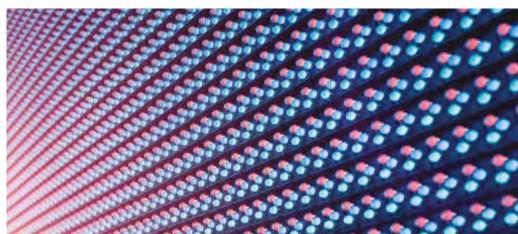
driven, with hiring managers needing to move quickly and be more flexible in order to secure top talent. As pressure on talent pools continues to increase, employers will need to raise salaries of highly sought-after professionals in order to remain competitive.

In Ireland, the job market will remain strong, with hiring continuing across most sectors. Britain's departure from the EU will lead to an extremely high demand for regulatory professionals across the risk, compliance, legal and finance sectors, leading to a persistent skills shortage. Securing and retaining top talent will mean offering competitive salaries, but employers will also need to focus on promoting their brand and company culture.

In Spain, the employment market will continue to be buoyant as IT and engineering businesses continue to hire at great pace. We also expect to see more hiring activity across finance, legal and HR as many small businesses grow and larger players try to defend their market position."

Antoine Morgaut

CEO Europe & South America





GREATER CHINA

"In 2018, we witnessed strong economic growth across the Greater China region and an overall optimistic outlook which drove an increase in hiring activity.

Technology is fundamentally changing the hiring landscape across the region as businesses seek to digitalise and become more technologically advanced. Hiring managers are competing to secure recruits from a limited pool of candidates with experience in high-tech and digital transformation projects. IT professionals in several specialist areas, including Al, business intelligence, cyber security, automation and analytics continued to be in high demand throughout 2018.

MAINLAND CHINA

Supported by various national initiatives such as Manufacturing 2025, Belt and Road and 'Internet Plus', Mainland China's outbound investment and development of innovative technology maintained an upward trajectory in 2018. Demand for top-tier talent in highend technology such as virtual reality (VR), AI, Internet of Things (IoT) and machine learning dramatically exceeded supply as businesses fought to attract individuals with relevant experience.

Mainland China is now one of the leading global investors in digital technologies and e-commerce. Previously, China's e-commerce industry had a stronger domestic focus but we are now seeing e-commerce businesses expanding

Our presence in Greater China:

- Beijing
- Shanghai
- Suzhou
- Southern China
- Hong Kong
- Taipei

both regionally and globally. As a result, many companies across a wide range of industries have been seeking professionals who are both familiar with global business and proficient in English, putting the level of demand for bilingual talent at an all-time high, in particular for those with international experience.

At the same time, the Southern China region is now known as Mainland China's open innovation centre and is home to technological leaders as well as many digital start-ups. The heavy investment in data and research centres has driven demand for talent, not only from other parts of Mainland China but also other countries in Asia and across the world.

HONG KONG

Hong Kong started 2018 with robust economic growth and buoyant recruitment levels, supported by solid global demand for Hong Kong products and services, a rebound in visitor numbers and a strong economy in Mainland China. At the same time, the Guangdong-Hong Kong-Macao Bay Area and the Belt and Road initiatives are encouraging strategic partnerships within the region and a flow of talent between Hong Kong and Mainland China.

Financial institutions and companies across different industries sought to actively increase headcount, with businesses often hiring for several positions at once, in contrast to the previous five years when simultaneous recruitment was only seen in niche areas.

There continued to be strong demand for professionals with the technical expertise to help companies implement digitalisation projects. Skill sets in highest demand included cloud computing, big data, DevOps, e-commerce, analytics, cyber security and fintech.

TAIWAN

Taiwan continued to grow at a steady pace as it has done over the past decade. The country also sustained strong export momentum in 2018 and there were signs of recovery in the retail sector. Job volumes grew considerably across multinational and local companies in 2018.

The Taiwan government is implementing a Green Energy Industries and Technological Innovation plan to boost renewable energy development, leading to international wind power turbine makers and installers setting up regional operational headquarters in Taiwan. This is driving demand for HR, engineering and supply chain professionals.

Despite a growing skills shortage, pay increases remained conservative for professionals who stayed in the same role. This can be attributed to the stability and maturity of Taiwan's job market; professionals have grown accustomed to this degree of wage stagnation.

LOOKING AHEAD

Professionals who thrive on change stand to gain the most in 2019, as organisations continue to embrace new ways of working, led by digital-first strategies. At the same time, digital technologies have already dramatically impacted the culture around work and the evolution of "smart workplaces". Employers should consider adopting new digital technologies and platforms to create positive employee experiences, helping to attract and retain employees, in particular millennials.

Staff retention will continue to be a top priority for all organisations in 2019 and we advise that, in addition to paying competitive salaries, companies need to examine multiple factors, such as corporate culture, employer branding, learning and development opportunities, career progression and international mobility in order to retain the best talent."

Matthew Bennett

Managing Director Greater China





JAPAN

"In 2018, there was high and sustained demand for bilingual professionals with international experience, as Japanese companies sought to 'go global' bolstered by their confidence in the domestic economy. Foreign companies with operations in Japan sought to attract the same professionals, putting pressure on this already scarce talent pool.

We saw the government's vision for a smart society, Society 5.0, begin to take shape as the number of roles related to data utilisation. Al development/ deployment and infrastructure, rapidly increased across all industries. As the country geared up to rollout 5G by 2020, we saw an increase in job openings related to IoT technologies

such as autonomous driving and smart supply chain.

Whilst AI continued an upward trend, the demand for talent remained high in 2018 as companies sought various skill sets, including professionals experienced in building data-informed strategies and client liaison roles

Automation specialists were highly sought after as many companies looked to leverage cutting-edge technologies such as Robotic Process Automation. and machine learning to increase efficiency and improve employees' worklife balance.

With automation giving employees more time to focus on work with a direct impact on the bottom line, we saw

Our presence in Japan & South Korea:

- Osaka
- Seoul
- Tokyo

demand fall for clerical staff across some companies, particularly large financial institutions.

Elsewhere, we saw an uplift in demand for sales and marketing staff in the consumer goods and hospitality industries, as tourist numbers grew in the lead up to the 2020 Olympics. However, hospitality companies struggled to hire bilingual specialists as demand increasingly outstripped supply. The Integrated Resort Implementation Bill also came into force which will eventually result in large-scale hiring across the hospitality industry as companies make plans to develop facilities such as casinos, hotels and exhibition centres.

The sustained labour shortage will continue to drive a competitive job market in 2019 giving jobseekers greater opportunities and leverage.

As a result, employers will need to excite candidates with their company's vision and growth potential as well as offer competitive compensation, learning and development opportunities and a clear career path to attract the best talent.

We also advise companies to streamline their recruitment processes to avoid losing top talent to competitors with quick interview and selection processes.

SOUTH KOREA

Despite challenging conditions, such as the US-China trade war and the widening interest rate gap between South Korea and the US, foreign direct investment (FDI) reached a record high in 2018. This boost in FDI was driven by a boom in the semiconductor market, increased investment in the financial sector and eased geopolitical risks following the US-North Korea summit.

Domestic production and the number of jobs are expected to increase as large amounts of reported FDI have been made in the form of greenfield projects.

Keeping pace with the government's job creation policy, South Korean

conglomerates are making substantial investments in creating new roles, especially in the semiconductor and AI sectors, which are considered the most important components of the Fourth Industrial Revolution.

The sustained labour shortage will continue to drive a competitive job market in 2019 giving jobseekers greater opportunities and leverage.

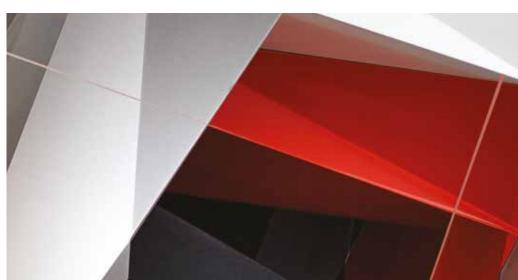
A planned increase in the minimum wage and the implementation of the 52-hour work week began to affect businesses across the country in the second half of 2018. As a result, we have seen a significant increase in demand for HR professionals with compensation and benefits experience and we expect this to continue in 2019.

With the minimum wage set to rise by over 10% in 2019, many companies

started focusing on automation and smart factories as possible solutions to increased labour costs and the consequent decline in profit margins. This led to a notable increase in hiring in these areas, resulting in a rise in demand for professionals with expertise in Al and deep learning. We expect these trends to continue in 2019."

Jeremy Sampson

Managing Director Japan & Korea





MIDDLE EAST

2018

"The Middle East experienced a positive year with a significant increase in hiring across the region.

Companies continued to focus on recruiting local talent as part of their nationalisation programmes. This led to fewer relocations by international professionals and, in some cases, added to the exodus of expats from the region.

An increase in hiring was seen across retail, sales, marketing and technology as businesses looked to expand. Many local and international financial services firms also expanded their teams with growth in hiring highest in Kuwait City, Rivadh and Dubai.

Countries within the Gulf underwent extensive changes due to the introduction of VAT and while a rise in demand for tax specialists was predicted, in reality these requirements were outsourced to countries with experienced tax teams. Instead, demand for traditional accountants and analysts continued to dominate the market. In the legal sector, construction dispute lawyers were in highest demand as construction projects continued to launch across Dubai and Saudi Arabia.

The hiring market in Saudi Arabia continued to grow as both the private and public sectors actively recruited nationals to deliver the Kingdom's 2030 Vision. However, retention remained a problem as professionals frequently changed jobs to secure salary increases.

Across the Gulf, the hiring market remained client driven.

2019

In the UAE, the growing demand for nationals will continue to dominate the market as many companies aim to comply with 'Emiratization' legislation. As a result, local market knowledge will be a key differentiator for all professionals across the region.

Multinationals will continue to open their regional headquarters in Dubai, bringing further opportunities for finance professionals. Meanwhile, demand for legal professionals is expected to remain steady across the Gulf.

Within the luxury space, we predict an increase in salaries offered to top talent. There is a widespread view that the software market will continue to perform well across the region, with the largest growth predicted for Saudi Arabia.

Digitalisation is expected to come to the forefront in 2019, as companies look to optimise performance.

There is an atmosphere of cautious optimism across the region and skilled professionals in all industries should be able to find lucrative new opportunities in 2019."

Jason Grundy

Managing Director Middle Fast



AFRICA

2018

South Africa - "In South Africa we saw an increase in hiring activity across professional disciplines due to positive political changes and the resulting rise in market confidence. However, as hiring activity rose, so did the disparity between employer requirements and the available pool of talent which highlighted the ongoing skills shortage across the country.

The demand for employment equity candidates continued to influence hiring processes and this trend shows no sign of slowing. Returning South Africans with international experience were also in high demand as businesses looked to adopt international best practices.

Rest of Africa - The East Africa market matured and the demand for local talent with emerging market and start-up experience continued to be at the forefront of hiring requirements.

In West Africa, the continued decline of the traditional oil and gas industries marked a change in skill set requirements as countries focused on emerging sectors, including agriculture and manufacturing. Professionals with international experience looking to return home were in high demand.

In North Africa, muted oil prices and foreign currency fluctuations had a significant impact on the hiring market.

Many companies throughout the continent have realigned their business strategies to focus on developing countries with stable economies and political structures. There has also been a corresponding increased demand for top-tier sales professionals as companies look to gain market share in these key territories.

2019

South Africa - We expect measured business confidence in 2019, contingent on political stability.

Employment equity strategies will continue to dictate hiring trends and due to ongoing talent shortages, highly desirable candidates will likely secure salary increases of up to 10-15%.

Rest of Africa - We expect employers in developing countries to maintain a sense of measured confidence. Demand for specialist skills within operations, finance, sales, engineering and technology will continue to support growth.

Business and hiring activity will focus on East and West Africa with countries such as Kenya, Ghana, Nigeria and the Ivory Coast driving industrialisation and sustainable projects in power, water, transport and communication.

Companies will continue to support nationalisation leading to a growing demand for skilled nationals with international experience. This is likely to result in a significant skills gap as companies compete for the same talent. The effects of this will vary, but hiring managers are advised to proactively drive recruitment processes to secure top talent."

Nic Sephton-Poultney

Managing Director South Africa



SAN FRANCISCO 2018

"Recruitment levels in the San Francisco Bay Area in 2018 were exceptionally high, driven by business growth and a candidate short market.

Technical talent was in highest demand, with senior software engineers extremely sought after. Experienced designers, product marketers and HR/people operations professionals were in short supply, while demand for finance and business operations talent remained consistently high.

Blockchain and cryptocurrency were growth sectors, and start-ups utilising machine learning and artificial intelligence continued to attract talent. Fintech, edtech, and healthtech were also active hiring sectors.

Salaries increased by around 5-7% in 2018 and while it's too early to predict if it will continue to rise at the same pace in 2019, we certainly do not expect compensation levels to decline.

2019

Venture capital firms will continue to inject new capital into the early and growth stage start-up ecosystem in 2019.

Whilst the number of vacancies in people operations was in sync with the number of jobseekers in 2018, we expect this to change in 2019 as more companies look to hire for this function.

We anticipate that senior engineers, especially engineering leaders, will remain the most challenging candidates to hire.

Our presence in North America:

- Los Angeles
- New York
- San Francisco
- Toronto

As competition for top talent continues to escalate, companies should focus on streamlining their recruitment processes. Employee retention will remain a challenge for tech firms in the San Francisco Bay Area as competing companies will continue their attempts to lure staff away with lucrative compensation packages.

Mission-driven companies will have a better chance of attracting and retaining candidates, but no company is immune to the disruption of candidate churn.

Overall, we expect a hiring boom in 2019, with unrelenting competition for top talent. Emerging technologies like blockchain, machine learning, and autonomous vehicles will keep attracting candidates who want to be on the cutting edge of technological advancements.

NEW YORK 2018

Record levels of low unemployment and a decade of economic growth in the US meant that competition for qualified candidates continued, with candidates sometimes entertaining three or four job offers at a time. The candidate shortage forced companies to improve their efforts to retain talented workers, resulting in more flexible work environments and other benefits not common a few years ago.

2019

Demand for compliance and legal professionals in banks, as well as risk management specialists in hedge funds and buy-side companies, will be high. In technology, data science and cyber security will continue to be key hiring areas.

Sales and marketing will continue to drive hiring in commerce, primarily at the junior to mid-level with businesses struggling to hire at these levels in 2019. Hiring managers will need to maintain a sense of urgency in the recruitment process to secure top talent. Despite the tight labour market and a decade of low unemployment, salaries

only increased by about 2-5%. In 2018, fringe benefits like flexible working hours, gym membership and free food have been embraced by many organisations, however they may need to be more creative when trying to compensate and retain key staff in 2019.

We expect to see robust hiring levels in the first half of 2019, driven by tax cuts and increased government spending. This will cause salaries to inch upwards next year. However, potential increases in trade tariffs could destabilise financial markets and lead to a fall in sales for major companies, resulting in hiring freezes or wage stagnation as we move into 2020.

TORONTO 2018

An influx of start-up technology companies, the expansion of the real estate investment market and a continued focus on improving controls and governance within large financial institutions led to a buoyant recruitment market in Toronto. Professionals in accounting and finance, as well as legal and compliance, were in high demand.

Increasingly seen as the 'Silicon Valley North', demand for STEM graduates with the ability to work in a start-up environment was high. When recreational cannabis became legal in October 2018, companies in cannabis production and distribution grew rapidly and sought out any qualified candidates with professional experience in the sector.

Financial reporting accountants with large scale consolidations experience were in demand, as firms grappled with tighter reporting deadlines and changes in IFRS legislation. General counsel and compliance managers looked to secure practice-trained lawyers with expertise in IIROC and SEC regulations, as Canadian asset management firms continued to expand into the US.

Inflation hit 3% in Canada and brought salary increases of just above that for most professionals. Those moving jobs saw average salary increases of 7-11%. Tax, internal audit and regulatory compliance professionals saw increases closer to 11-15%.

2019

In 2019, 'Big 4' trained CPAs 18-24 months out of practice will be in high demand, due to their highly desirable hybrid skill set of external audit plus hands-on accounting experience, particularly at the controller/VP finance level.

Lawyers with strong M&A deal experience in burgeoning sectors like pharmaceuticals, cannabis, IT and real estate, as well as compliance officers with dual Canadian and US regulatory knowledge will also be in demand.

Hiring managers will need to streamline interview processes to ensure they keep millennial candidates, or they will risk losing them to nimble start-ups that move at a rapid pace and often offer equity even for junior to mid-level staff."

Simon Bromwell

Managing Director North America



SOUTH EAST ASIA

2018: A DYNAMIC GROWTH **LANDSCAPE**

"In 2018, hiring across South East Asia was buoyant, with rapid growth across the maturing economies and a noticeable evolution in hiring needs in the more established markets.

Indonesia, Philippines, Thailand and Vietnam all showed strong levels of hiring as organisations sought to expand their teams to fuel continued growth. The continued entry of multinational companies and foreign direct investment were key drivers of growth in these markets. We saw stiff competition for skilled and experienced talent in 2018, and we expect these markets to maintain their robust growth momentum in 2019.

Hiring in Malaysia and Singapore was stable and modest in 2018 compared to the other South East Asian markets. In these more established markets. companies sought fewer but better skilled professionals whose expertise and experience could add significant value. We expect this to continue in 2019.

STRONGER INDUSTRIAL **PRESENCE**

South Fast Asia's role as an industrial hub within Asia looks set to grow due to a greater injection of foreign investment into the region, particularly from China. In 2018, a number of new entrants set up operations and existing players expanded their footprint, bolstering confidence and hiring activity.

Our presence in South East Asia:

- Indonesia
- Malaysia
- **Philippines**
- Singapore
- **Thailand**
- Vietnam

This stimulated demand for professionals with industrial experience across a range of roles, including engineering, manufacturing, supply chain, sales and marketing, finance and human resources.

CONTINUED PUSH TOWARDS DIGITAL

Digitalisation remains a key trend influencing hiring across the region and sustaining the high demand for IT talent. The growth of cyber security, big data and artificial intelligence has driven the need for IT specialists in these niche areas.

The impact of digitalisation, however, reaches far beyond the technology sector and we have seen significant demand for professionals with relevant digital capabilities. This includes marketers with digital and e-commerce expertise, supply chain and logistics experts with knowledge in automation and machine learning and HR professionals with experience using the latest HR technologies.

AN EVOLUTION IN HIRING NEEDS

Across the region, we have seen an increased effort by companies to hire local talent, in part due to government policies and recommendations. At the same time, businesses are looking to expand outside of the country and this has driven demand for "glocal" talent, or local talent with international experience. For less mature markets, employers often sought professionals with experience working in more developed markets to lead growing teams.

Companies, particularly those in the more mature markets, are also looking to refine and optimise their recruitment processes and we have seen a larger number of companies moving to recruitment process outsourcing solutions.

HIRING ADVICE

Businesses in the region are placing more focus on employee retention by investing in training, offering benefits such as flexible working arrangements and providing attractive counter-offers for their top talent. As such, employers looking to hire skilled professionals will need to do more to secure the talent they want.

Businesses are looking to expand out of the country and this has driven demand for "glocal" talent, or local talent with international experience.

This includes providing a competitive salary and benefits package, acting swiftly and maintaining good communication throughout the recruitment process. Most importantly, it's about showing genuine interest in a candidate's future, and demonstrating how he or she will be an integral part of the organisation.

To overcome skill shortages in certain sectors, companies should also expand their pool of candidates and reach out to local professionals residing overseas. Our 'Return Home' campaigns – Pulang Kampung (Indonesia), Balik Bayan (Philippines), Balik Kampung (Singapore) and Come Home Phở Good (Vietnam) – have helped businesses in the region identify and hire overseas returning professionals with the necessary expertise, skill sets and international experience.

2019: A POSITIVE OUTLOOK

There are several elections being held across South East Asia in 2018 and 2019, and these typically have some impact on recruitment activity. Assuming political stability, we expect the recruitment markets in South East Asia to maintain their dynamic growth in 2019."

Toby Fowlston

Managing Director South East Asia





UNITED KINGDOM

2018 TRENDS

"Despite high demand for specialist and highly skilled mid-level and senior professionals, employers had to contend with a UK-wide candidate shortage across most disciplines. Uncertainty around Brexit appeared to be creating a fear of 'last in first out,' which in turn meant candidates were less willing to move roles as swiftly as they had in previous years.

The UK remained a 'two-speed economy' with London-based financial services firms experiencing slow growth due to Brexit-related concerns, while non-financial services companies outside of London experienced much faster growth. This was partly due to the volume of large companies setting up secondary offices and shared service

centres outside of London. Manchester, Leeds and Birmingham have been particularly successful in positioning themselves as regional 'tech-hubs', attracting talent that would have historically migrated to London.

The technology industry was one of the fastest-growing markets across the whole of the UK and given the innovative and highly skilled nature of the industry there was an ongoing shortage of suitably qualified candidates.

The demand for software developers and engineers was especially high, leading to inflated salary expectations amongst candidates.

Hiring across the legal sector became increasingly competitive leading to firms

Our presence in the UK:

- Birmingham
- Bracknell
- Leeds
- Liverpool
- London
- Manchester
- Milton Keynes
- St Albans

paying premiums for experienced lawyers across most skill sets.

The demand was in part due to a lack of lawyers at the 2-4 years PQE level. This was caused by a reduction in the number of trainees being hired a few years ago, coupled with the increase in European regulations, creating a spike in demand for both in-house and private practice lawyers. In fact, a number of venture capital-backed start-ups hired their first legal counsel in 2018.

In commerce and industry, demand for finance professionals remained strong across the UK at all levels from part-qualified accountants through to finance directors. As candidates now understand their worth they are increasingly pushing for commercial or strategic roles rather than core reporting positions.

Due to uncertainty around Brexit, banks and financial services firms took a relatively cautious approach to recruitment characterised by replacement hiring. Compliance, risk and audit were exceptions, with professionals in these areas highly sought after due to pressure from regulators.

In comparison to the previous year we saw salaries rise faster in 2018 but on the whole increases were not significant unless professionals were working in a market short of qualified professionals, such as technology or compliance.

2019

The outcome of Brexit will be the key determinant of hiring market conditions in 2019, especially for the financial services sector. However, despite Brexit, there will be pockets of intense hiring activity within financial services driven by demand for skills such as compliance, risk and audit. We will also continue to see traditional finance functions hiring at all levels as general business growth

is likely to continue. Technology aligned companies and venture capital-backed start-ups show no sign of slowing down, and the rate at which they continue to attract investors will be a big pull for candidates who are looking to future-proof their careers. Hiring in the technology sector will remain high in areas such as Manchester, Leeds and Birmingham with further expansion expected in these regions.

The outcome of Brexit will be the key determinant of

be the key determinant of hiring market conditions in 2019, especially for the financial services sector.

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We advise businesses facing candidate shortages to be flexible and consider hiring professionals with transferable skills. Companies should consider taking on candidates who are ambitious and fast learners, even if they are not an exact fit for the job description, in order to support areas of growth within the business.

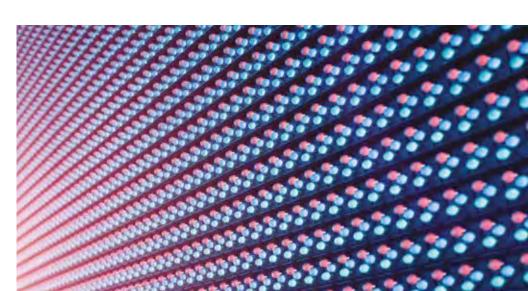
Our recommendation to candidates who are looking for a new role would be to embrace digitalisation and innovation to ensure they remain current and relevant to changing working practices.

In-demand professions or specialist roles will continue to command premiums, but general salary inflation will be subject to, and defined by, the outcome of Brexit and other variable macroeconomic conditions."

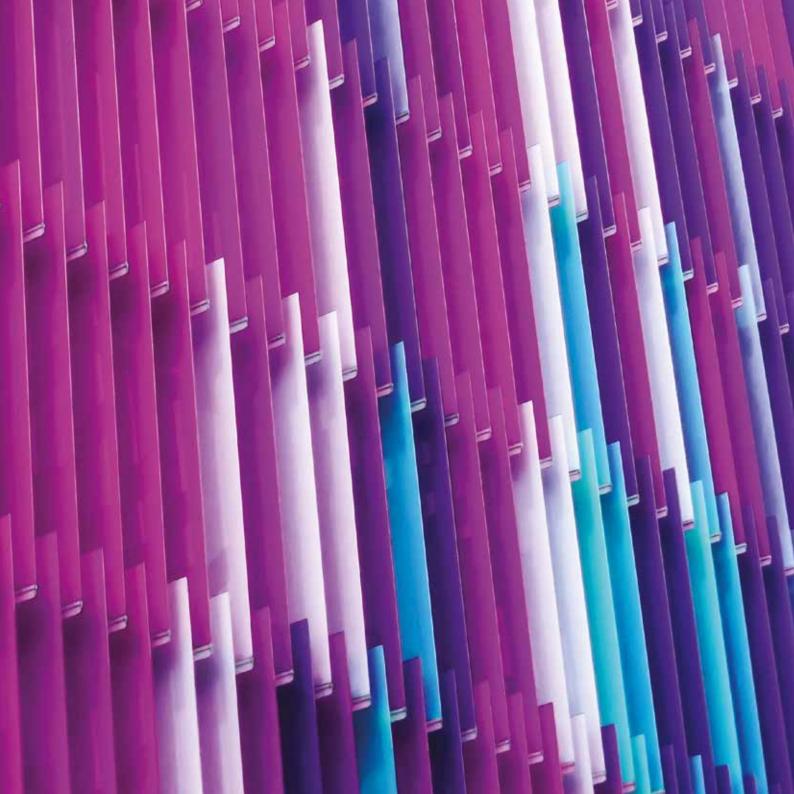
Chris Hickey

CEO

UK, Middle East & Africa







AUSTRALIA

Heading into 2019, pressure is mounting for long-awaited wage growth in the Australian economy. Company profits are approaching record levels, living costs have risen – particularly property and energy prices – and demand for talent in the jobs market continues, with skill shortages in several specialist areas.

Major infrastructure projects are under way in every state, resulting in employers to seek architects, engineers, and construction professionals in 2019. There will also be positive knock-on effects in the professions that service these projects, such as accounting and legal.

With rising commodity prices, Australia's mining and resources sector is enjoying a resurgence in investment and activity that will continue in 2019 and beyond. Western Australia and Queensland will experience acute skill shortages, mainly in engineering, project delivery, commercial management, project controls, and quality and safety. While there will be wage growth in this sector, Australia will not experience an economic boom as it did a decade ago.

The Royal Commission into misconduct in the banking, superannuation and financial services industry has exposed substantial ethical failings in many institutions and the fall-out will be felt in the jobs market in 2019. As regulators tighten the screws, employers' demand for risk, remediation and compliance professionals will exceed supply, with the effect particularly felt in Sydney and Melbourne.

67%

OF PROFESSIONALS ARE MOTIVATED BY A GOOD WORK-LIFE BALANCE With rising commodity prices, Australia's mining and resources sector is enjoying a resurgence in investment and activity that will continue in 2019 and beyond.

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JAMES NICHOLSON, MANAGING DIRECTOR, AUSTRALIA & NEW ZEALAND

Risk management is also on the priority list for the rest of corporate Australia, in the wake of several high-profile customer data breaches. Consequently, IT professionals with cyber security expertise will continue to be in demand in 2019.

With digital transformation progressing across all industries in every state, demand will remain high for specialists in areas such as DevOps, automation and robotics, business intelligence and data analytics.

Where skill shortages exist, salary rises are likely to be evident in 2019. However, many hiring managers will seek to compete in the jobs market with other inducements including learning and development, clear paths of career progression

and flexible working arrangements. Employers with fast, streamlined recruitment processes will succeed where others, who are less efficient and more bureaucratic, may fail. There are fears among employers that the government's stance on immigration could stifle growth, preventing the hiring of sufficient talent from overseas.



Of professionals are looking to change jobs

Employers with fast, streamlined recruitment processes will succeed where others, who are less efficient and more bureaucratic, may fail.

DRIVERS OF JOB GROWTH:





Infrastructure





Risk and Compliance





Digital Transformation





ANDREW HANSON. MANAGING DIRECTOR. **ACT & NSW**

2018 INSIGHT

The Australian Capital Territory (ACT) jobs market saw a gradual increase in demand and salary levels in 2018, compared to stable employment rates in 2017, and the rapid growth experienced in the two years prior to that. Ongoing government IT infrastructure upgrades and migrations continued to drive high demand for network engineers, software engineers, and systems engineers.

2019 EXPECTATIONS

The government IT infrastructure programs are long-term projects, so 2019 will see continued demand and salary growth for engineering roles along with IT project managers and cyber security specialists. We also expect increasing demand for cloud consultants, DevOps specialists, automation engineers and cloud architects, who are in short supply in ACT and already attract premium rates.

There is an ongoing shortage of qualified IT professionals in the local market which means employers will be operating in a highly competitive market. This will be exacerbated by the shortage of technical specialists with requisite security clearance.

For hiring managers, speed and flexibility will be critical in 2019. The best candidates will receive multiple job offers in quick succession. In the quest for talent, organisations with overly complex recruitment processes will be outmanoeuvred by more decisive competitors. Project delays cost money, so sometimes it's worth investing in a higher salary rather than risk losing out and potentially

waiting months for another suitable candidate to become available.

In addition to offering flexible work options (including remote working for professionals based interstate) hiring managers should consider sponsoring new recruits through security clearance. Investment in generating cleared talent will help reduce long-term resourcing costs, engender commitment from employees and open up a broader talent pool.

Another alternative is to hire junior professionals and train them up on the job. Overall, this may cost less than paying top dollar for highly experienced specialists and, having invested in junior employees, the employer's prospects of retaining them are improved.

Hiring managers should also keep tabs on the progress of the major projects that are underway in the region. Professionals often sign up for their next project before the end of their current stint and are reluctant to break contract in a tight knit market. So it pays to know when projects are due to complete, so that top talent can be quickly secured.

AUSTRALIAN CAPITAL TERRITORY

TECHNOLOGY, DIGITAL & TRANSFORMATION

ROLE	PERMANENT	PERMANENT		
	SALARY PER AI	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Infrastructure				
Security Analyst	120 - 160k	130 - 160k	90 - 115	90 - 130
DevOps Specialist	120 - 150k	130 - 170k	85 - 125	100 - 140
Solutions Architect	170 - 220k	175 - 220k	115 - 160	120 - 160
Solutions Designer	150 - 200k	160 - 200k	100 - 130	100 - 140
Engineer	130 - 180k	130 - 180k	95 - 120	90 - 125
Help Desk Support	55 - 75k	60 - 75k	35 - 55	40 - 55
Project Services				
Change Manager	130 - 180k	130 - 180k	110 - 140	110 - 140
Business Analyst	120 - 160k	120 - 160k	80 - 110	80 - 110
Programme Manager	160 - 220k	160 - 220k	120 - 160	120 - 160
Project Manager	130 - 170k	130 - 170k	90 - 120	100 - 135
Project Scheduler	70 - 120k	70 - 120k	60 - 90	60 - 90
Project Coordinator	60 - 100k	60 - 100k	60 - 75	65 - 85
Development/Testing				
Mobile Developer	110 - 160k	110 - 160k	90 - 130	90 - 130
Developer	115 - 155k	115 - 155k	95 - 135	95 - 135
Automation Tester	100 - 150k	100 - 150k	80 - 110	80 - 110
Test Analyst	70 - 110k	70 - 110k	60 - 90	60 - 90
ERP/CRM				
ERP/CRM/BI Architect	150 - 210k	150 - 210k	110 - 160	110 - 160
ERP/CRM/BI Project Manager	150 - 210k	150 - 210k	110 - 160	110 - 160
ERP/CRM Functional Consultant	140 - 170k	140 - 170k	110 - 140	110 - 140
BI Developer	100 - 150k	100 - 150k	80 - 125	80 - 125
Data Analyst	65 - 140k	65 - 140k	40 - 110	40 - 110





ANDREW HANSON, MANAGING DIRECTOR. **ACT & NSW**

91%

OF PROFESSIONALS ARE **MOTIVATED BY SALARY AND BENEFITS**

2018 INSIGHT

The New South Wales (NSW) iobs market rode the wave of business confidence and government investment in 2018. with professionals increasingly comfortable to switch employers.

Substantial salary increases were achieved in areas where skill shortages exist, e.g. niche specialisms within IT and financial services, although overall wage growth remained stubbornly flat.

2019 EXPECTATIONS

The New South Wales jobs market has an air of unpredictability for 2019. The uncertainty is due to elections taking place at both federal and state level, not to mention the likely increase in the cost of living and a property market slowdown.

However, several trends look set to continue irrespective of these macroeconomic ambiguities. Technology will remain central to organisational strategies across every sector, driving continued demand and skill shortages for numerous specialisms. Infrastructure hiring activity will be substantial as a result of the state government's commitment to over \$80 billion investment over the next four years. Meanwhile, the banking Royal Commission's revelations will drive evergreater demand in financial services for risk, remediation and compliance professionals.

Hiring managers will require a multifaceted approach in response to these skill shortages. While money talks in this uncertain economic climate, top professionals can also be persuaded by workplace culture, learning and development opportunities, clear paths of career progression, fast and decisive recruitment processes, and flexible working arrangements.

Some employers can fill skill gaps by thinking beyond the limited pool of experienced local talent. Identifying iunior professionals with the appetite and potential to learn and

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Technology will remain central to organisational strategies across every sector, driving continued demand and skill shortages for numerous specialisms.

up-skill can be worth the training investment. Reaching out via recruitment networks in other states and territories can also bear fruit.

In addition, employers could consider looking beyond Australia's shores for specialist talent. While there has been a lot of media noise about a government crackdown on immigration, it is still possible to hire professionals from overseas. Time and cost efficiencies can be achieved by working with a recruitment partner who has an indepth understanding of visa rules and access to a wide global talent network.

ACCOUNTING & FINANCE

Technology has rewritten the rules for accounting and finance jobs. Employers now require accountants who can make sense of the plethora of performance data generated by operations. Demand in 2019 will be high for professionals who can drill down, find the numbers that drive performance and explain how this impacts the wider business strategy.

Consequently, employers across many sectors will compete for finance specialists in data analytics, visual basic applications, structured query language and data science. Financial analysts and commercial analysts may experience salary growth of up to 10% in 2019.

There will also be high demand for regulatory accountants, due to the increased focus upon risk and compliance among employers in every sector, most notably banking and financial services. The market has a shortage of accountants with these skills to meet hiring demand, potentially leading to higher salaries in 2019.

On the flipside, automation is eroding demand for month-end accounting roles such as payroll and accounts payable. However, salary growth is still possible in 2019 for outstanding candidates who can demonstrate ethical integrity. Above all else, employers continue to place great value on people they can trust.

In terms of seniority, the likelihood of salary increases is highest for junior accountants in 2019, with those in the \$90 - 120k income bracket potentially experiencing 5-10% growth. The prospect of salary growth for mid-level accounting managers is lower as there is no talent shortage at this level, partly because Brexit is driving expat Australian accountants back to the NSW market.

Hiring budgets will generally remain tight in 2019, meaning a likely prevalence of contract roles rather than long-term permanent appointments – and also a likelihood that some hiring managers will compete for talent by offering worklife balance as opposed to extra financial inducements. Given the rate of change in the accounting sector, it is a huge competitive advantage if hiring managers can promise up-skilling opportunities to potential recruits.

BANKING & FINANCIAL SERVICES

The banking Royal Commission dominated newspaper front pages in 2018 and its far-reaching



TECHNOLOGY KEY DRIVER IN ENABLING COLLABORATION AND A SOCIAL WORK ENVIRONMENT

consequences will dominate the hiring strategies of financial institutions in 2019. Organisations will be actively searching for professionals with compliance, risk and audit expertise. The local market is currently experiencing a shortage and salary expectations are likely to rise accordingly.

The banking and financial services sector is also focusing on technology risk on an unprecedented scale. Professionals able to advise employers on cyber risk and blockchain will be in significant demand in 2019, and the prospects of salary growth appear high. The same can be said for experts in conduct risk, as this is still an emerging specialism in NSW.

Recent legislation has raised the bar for wealth management professionals, with new professional and ethical standards imposed. In 2019, a shortage of financial planning talent who meet the new education requirements will become apparent, especially as some have opted to self-license and operate in the independent space. Institutions that service high-net-worth private banking clients may have to pay a premium for qualified talent.

The banking sector's waves of change don't stop there. Financial institutions will be unrelenting in their quest to mould their services around customer needs in 2019. Professionals with expertise in artificial intelligence and customer experience will be highly prized, and salaries will likely rise as a result.

Success for hiring managers relies heavily on speed as professionals

in areas of skill shortage may receive multiple job offers and delays in the recruitment process could prove costly.

BUSINESS SUPPORT

Demand for business support professionals is likely to outstrip supply in 2019, with slight increases in salary expected. The most acute areas of demand include legal support professionals as well as project-based administrative staff to assist the many public and private sector employers involved in large infrastructure projects.

Hiring managers are displaying a general preference to employ business support staff on a contract basis initially, with a view to hiring strong performers for permanent arrangements later on, reflecting potential economic uncertainty in 2019. "

Digital transformation will continue to flow through organisations in every industry sector, resulting in high demand for HR professionals with change management expertise.

"

The scenario for hiring managers in 2019 will be challenging: limited salary budgets, high demand for business support talent and short market supply. Quick, decisive recruitment processes will be essential to ensure candidates are recruited before competitors get there. Business support professionals will be more likely to accept roles and remain loyal to employers if flexible working and professional development opportunities are on offer.

ENGINEERING, ENERGY & INFRASTRUCTURE

Infrastructure will be one of the big stories in the jobs market in 2019. The NSW Government has committed to over \$80 billion investment in infrastructure projects over the next four years with the majority going to transport (over \$53 billion) while substantial sums are being directed towards infrastructure in healthcare, hospitals, schools and stadiums.

Mega projects like the Parramatta Light Rail, Sydney Metro West, WestConnex, NorthConnex and the Pacific Highway upgrade are all either in progress or soon to commence. Demand will be high for civil engineers,



estimators, project managers and contract managers at all levels.

Aside from transport, other infrastructure projects will stimulate demand for architects and interior designers. They will also require senior professionals who specialise in project completion and operational readiness.

In 2019, construction work will commence on more than 10 large-scale renewable energy projects in NSW. Demand will be high for professionals with solar and wind expertise, including senior project managers and construction managers. With more than 50 such projects underway across the nation, NSW hiring managers will not only be competing with local employers for talent, but with interstate employers as well.

Salary growth is possible in 2019 for most of the aforementioned specialisms, with particular premiums of up to 10% being paid for engineers. Apart from offering competitive market rates, hiring managers should focus their efforts on their broader employer brand, articulating the unique aspects of a particular project and emphasising opportunities for flexible working.

Renewable energy is a sector where we expect to see continued growth in 2019. As energy prices continue to soar, clean alternative energy solutions are being considered and, as a consequence, solar, wind and hydro farms are being developed across the state. We have seen a large number of

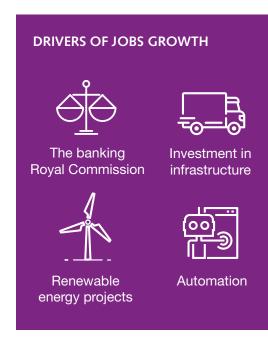
international renewable energy firms looking to develop solar and wind farms in the Australian market to take advantage of the sector's growth. Technical engineers with experience in project management for wind, solar and hydro are already in high demand and talent is being sought offshore due to the shortages in the local market.

HUMAN RESOURCES

Internal recruiters top the list of most-in-demand HR professionals in 2019. New visa restrictions are preventing employers importing this talent from overseas, meaning local internal recruiters could secure salary increases of 10% or more, if they did not already experience this during 2018.

Digital transformation will continue to flow through organisations in every industry sector, resulting in high demand for HR professionals with change management expertise. Organisations find themselves in a state of constant up-skilling and re-skilling, so employers need specialists who can drive learning and development programs.

HR professionals know better than anyone what best practice looks like in workplace culture – and this is a significant factor in any career decision they make. It is therefore paramount for employers to have an accurate barometer of their own company culture. In a period where salary budgets are tight, hiring managers need to demonstrate to potential HR recruits the presence of a positive workplace culture.



LEGAL

The lure of in-house and international job opportunities – some of which are highly lucrative – proved impossible to resist for many private practice lawyers in 2018. Those remaining within NSW firms will be highly prized in 2019, with competition among employers at an all-time high.

Areas in highest demand will be corporate and banking lawyers as the financial services sector continues to be hit by enormous legislative, regulatory and compliance change. Also in high demand – and short supply – will be construction lawyers, required to support the multiple infrastructure projects taking place across NSW. Salary expectations are likely to increase for these professionals in 2019.

Hiring managers in legal firms face a challenging year. Legal professionals are literally trained to be risk averse, and it can take a lot to persuade them to leave an employer. When lawyers do switch firms in 2019, salary jumps of 15-20% will not be uncommon.

Beyond attractive remuneration, hiring managers also need to offer extra-curricular benefits to potential employees, such as flexible working arrangements, health and wellbeing benefits, and professional development opportunities. Hiring processes must also be quick and efficient because countless examples in 2018 demonstrated that slower-moving employers missed out to their rivals who could quickly seal the deal.

PROCUREMENT, SUPPLY CHAIN & LOGISTICS

Jobs growth will be stimulated in 2019 by the sheer number of infrastructure projects under way in NSW. Consequently, the market will be skewed away from permanency and towards contract roles for procurement professionals.

Multiple organisations are rolling out enterprise resource planning (ERP) projects. We therefore expect to see an increase in demand for ICT procurement professionals with ERP experience in 2019, resulting in salary increases due to the market shortage of such talent.

With major spend on the fleet upgrade for the Australian Military, we expect an increase in demand for procurement and supply chain professionals with clearance to work in defence.

Hiring managers may struggle to secure enough procurement talent to meet demand in 2019, and this may result in slight increases in salaries. The situation may be exacerbated because supply chain and procurement managers have been removed from the government's Skilled Occupations List, substantially limiting the possibility of attracting these professionals from overseas. Employers looking to fill vacancies may need to look for local professionals with transferable skills, rather than industry-specific experience, and emphasise workplace culture. flexible working arrangements and career growth opportunities to secure the best talent.

RISK, COMPLIANCE & AUDIT

The banking Royal Commission has created unprecedented demand for risk, compliance and audit professionals in NSW. Sweeping changes are required to the way financial institutions approach compliance and risk – and that means huge demand for professionals who can make that happen.

In 2019, professionals with a background in operational risk and compliance will be in demand, especially if they bring wealth and retail banking experience and knowhow in developing frameworks and policies. The other big area of jobs growth is technology risk, following several high-profile breaches in major organisations in NSW and elsewhere.

Resourcing these risk and compliance teams will be a daunting challenge for hiring managers in 2019. Salaries rose 10-20% across the board last year and bidding wars between employers were common. Further salary growth is possible in 2019, as demand is still heading upwards.

These market conditions demand a coordinated approach from employers, combining retention, recruitment and up-skilling strategies. Simultaneously. employers need to know who their top talent is, what the salary potential could be elsewhere and what drivers will keep them on board. Risk and remediation professionals have historically been the unsung heroes in organisations and this needs to change. Recognising and celebrating their contribution to the business can go a long way to attracting and retaining these specialists.

SALES, MARKETING & COMMUNICATIONS

Digital marketing continues to reshape the way marketing divisions are resourced. In 2019, there will be continued demand for specialists with experience in email, web, customer relationship management, data and automation. Content marketers will also be required by customer-facing organisations seeking ways to engage with, and then convert, target audiences.

The banking Royal Commission has dramatically escalated the need for reputation management

in the financial services sector. Communications professionals with media relations and brand management expertise will be sought by banks, insurers and wealth management institutions. Given that identical requirements will come from multiple employers in a single sector, hiring managers should avoid being too prescriptive in terms of financial services experience. PR and communications skills are transferable, and diversity of professional backgrounds can bring new ideas and perspectives to the reputational challenges faced by financial institutions.

With business confidence relatively high in NSW, a sense of opportunity pervades the industry resulting in employers across numerous sectors likely to hire extra sales professionals in 2019. A notable area of demand will be for sales professionals to support the increasing number of IT start-ups in growth areas such as fintech, automation and HR software.

A shortage of quality sales candidates in many areas exists and employers may need to consider hiring top performers from outside their immediate sector. Sales professionals can be enticed by the opportunity to work in new and emerging industries.

With salary budgets still tight for many employers, growth is not expected to be substantial for most sales and marketing roles in 2019. That trend will only be bucked by marketers in new and emerging specialisms, such as automation and content marketing.

To attract and retain sales professionals, employers may consider offering incentive trips, car allowance and a good work-life balance. Marketers are typically social creatures, so hiring managers should emphasise workplace culture and team environment during the recruitment process. The opportunity to learn new technology is also highly regarded by these professionals.

TECHNOLOGY, DIGITAL & TRANSFORMATION

In some respects, the tech jobs market will operate at two speeds in 2019. Some palpable and extreme skill shortages exist in numerous areas of emerging technology where salary increases are likely. At the same time, because of the extraordinary rate of change in technology, there will be an oversupply of some professionals whose skills have become outdated.

As organisations continue to build their offerings around customer behaviour, demand will be extremely high for professionals with experience in digital and data. As more information is moved into the cloud this has a knock-on effect, increasing demand for cloud and cyber security skills.

The next horizon for these customercentric organisations is increased automation. Consequently, consultancies and start-ups in retail and fintech will compete for tech specialists in artificial intelligence and robotics in 2019. They will also be actively seeking more big data and analytics specialists with salary growth a likely by-product.

Technology roles in decline will include those focused on service management and testing, as well as traditional infrastructure and operations. There is also an oversupply of senior candidates in the market, e.g. CIOs and director level, as organisations increasingly move towards more flat, agile people structures.

There is no hiding the fact that recruiting tech specialists and digital talent will be extremely challenging for hiring managers in 2019. Keeping tabs on market rates is absolutely essential, along with offering good training opportunities as tech professionals know their careers are only viable providing they keep pace with new and emerging technologies. If an employer can earn a reputation for up-skilling its technology experts, this will not only attract, but also retain in-demand specialists.



Of professionals are open to new opportunities when not actively looking

ACCOUNTING & FINANCE COMMERCE & INDUSTRY

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM AUD (\$)	RATE PER HC	UR AUD (\$)
	2018	2019	2018	2019
Executive				
Chief Financial Officer	250k+	250k+	130+	130+
Finance Director	190k+	190k+	100+	100+
Financial Controller	150 - 180k	150 - 190k	80 - 95	80 - 100
Commercial/FP&A Manager	150 - 190k	150 - 200k	80 - 100	80 - 100
Finance Manager	120 - 170k	120 - 170k	65 - 90	65 - 90
Tax Manager	135k+	135k+	75+	75+
Senior Business/Financial/Commercial Analyst	100 - 130k	110 - 140k	50 - 70	55 - 75
Business/Financial/Commercial Analyst	90 - 120k	90 - 130k	45 - 60	45 - 70
Senior Management Accountant	100 - 130k	100 - 130k	50 - 70	50 - 70
Management Accountant	75 - 115k	75 - 115k	35 - 55	35 - 60
Senior Financial Accountant	100 - 130k	100 - 130k	50 - 70	50 - 70
Financial Accountant	75 - 115k	75 - 115k	35 - 55	35 - 60
Treasury Accountant	85 - 115k	90 - 120k	40 - 55	45 - 60
Systems Accountant	90 - 120k	95 - 130k	45 - 60	45 - 70
Tax Accountant	80 - 115k	80 - 130k	40 - 55	40 - 70
Transactional				
Credit Manager	80 - 120k	80 - 120k	40 - 60	40 - 60
Payroll Manager	90 - 150k	90 - 150k	45 - 80	45 - 80
Accounts Payable/Receivable Manager	75 - 120k	80 - 120k	37 - 60	40 - 60
Accounts Payable/Receivable Officer	50 - 65k	50 - 80k	25 - 35	25 - 40
Bookkeeper	55 - 75k	55 - 80k	27 - 40	30 - 40
Payroll Officer	50 - 70k	50 - 75k	25 - 35	25 - 35
Assistant Accountant	50 - 70k	55 - 75k	25 - 35	27 - 35
Credit Controller	50 - 70k	50 - 70k	25 - 35	25 - 35
Accounts Assistant	45 - 65k	45 - 65k	22 - 35	22 - 35

BANKING & FINANCIAL SERVICES ACCOUNTING & FINANCE

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANN	NUM AUD (\$)	RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
Executive				
Chief Financial Officer	240 - 300k	240 - 300k	120 - 150	120 - 150
Financial Controller	170 - 220k	170 - 220k	90 - 115	90 - 115
Finance Manager	140 - 170k	140 - 170k	65 - 85	65 - 85
Qualified/Part-qualified				
Fund Accounting Manager	110 - 150k	110 - 150k	60 - 75	60 - 75
Senior Fund Accountant	80 - 100k	90 - 110k	55 - 60	55 - 60
Fund Accountant	65 - 80k	65 - 90k	45 - 50	45 - 50
Senior Financial Accountant	100 - 140k	110 - 140k	55 - 70	55 - 70
Financial Accountant	90 - 120k	90 - 120k	45 - 50	45 - 50
First Mover (Audit)	85 - 100k	90 - 110k	50 - 55	50 - 55
Tax Manager	130 - 200k	130 - 200k	65 - 90	65 - 90
Tax Accountant	90 - 120k	90 - 120k	45 - 65	45 - 65
Product Control Manager	140 - 170k	150 - 180k	70 - 90	70 - 90
Product Controller	100 - 140k	100 - 140k	50 - 70	50 - 75
FP&A Manager/Business Partner	140 - 190k	140 - 200k	70 - 90	70 - 95
Management Accountant	100 - 130k	100 - 120k	50 - 75	50 - 75
Assistant Accountant	65 - 80k	65 - 80k	32 - 45	32 - 45
Accounts Payable	60 - 85k	60 - 85k	28 - 40	28 - 45
Projects				
Senior Finance Business Analyst	130 - 200k	130 - 200k	90 - 115	90 - 115

BANKING & FINANCIAL SERVICES FINANCIAL PLANNING & WEALTH MANAGEMENT

ROLE	PERMANENT SALA	ARY PER ANNUM AUD (\$)
	2018	2019
Head of Advice	200k+	200k+
Regional Manager	160 - 180k	160 - 180k
Financial Planning Manager	140 - 200k	140 - 200k
Practice Development Manager	140 - 170k	140 - 170k
Certified Financial Planner (5+ yrs' exp)	130 - 160k	140 - 170k
Financial Planner (1 - 5 yrs' exp)	90 - 130k	90 - 130k
Associate Advisor	70 - 95k	70 - 95k
Paraplanner	65 - 100k	65 - 110k
Advisor Support	60 - 75k	60 - 75k
Client Services	55 - 65k	55 - 65k
Private Banking (2 - 5 yrs' exp)	130 - 220k	150 - 220k
Advice Remediation (1 - 3 yrs' exp)	95 - 130k	95 - 130k

NB: Figures are salaries inclusive of superannuation, but exclusive of benefits/bonuses unless otherwise specified.

BANKING & FINANCIAL SERVICES FUNDS, CUSTODY & INSTITUTIONAL BANKING

ROLE	PERMANENT SALAF	Y PER ANNUM AUD (\$)
	2018	2019
Business Development Manager	130 - 170k	135 - 170k
Investment Analyst	120 - 150k	130 - 160k
Performance Analyst	90 - 130k	100 - 140k
Product Analyst	100 - 120k	100 - 120k
Operations Manager	120 - 160k	120 - 160k
Trade Support	95 - 105k	95 - 105k
Client Onboarding Assistant	80 - 100k	90 - 110k
Corporate Actions Analyst	75 - 95k	80 - 100k
Fund Accountant / Unit Pricing Analyst	65 - 95k	70 - 100k
Fund/Operations Analyst	65 - 85k	70 - 90k
Client Services Officer	55 - 80k	60 - 80k

NB: Figures are salaries inclusive of superannuation, but exclusive of benefits/bonuses unless otherwise specified.

BANKING & FINANCIAL SERVICES RETAIL, COMMERCIAL & CORPORATE BANKING

ROLE	PERMANENT SALA	RY PER ANNUM AUD (\$)
	2018	2019
Business & Commercial Banking		
Relationship Director	170 - 200k	180 - 220k
Senior Relationship Manager	130 - 160k	140 - 180k
Relationship Manager	100 - 120k	100 - 130k
Assistant Relationship Manager	85 - 110k	80 - 100k
Business Development Manager	130 - 180k	130 - 180k
Senior Manager - Credit	140 - 180k	140 - 160k
Corporate & Institutional Banking		
Director - Corporate & FI	240 - 280k	220 - 300k
Associate Director - Corporate & FI	160 - 190k	180 - 200k
Senior Associate	120 - 140k	100 - 130k
Retail Banking		
Team Leader	90 - 130k	90 - 130k
Mobile Lender	85 - 120k	90 - 150k
Credit Analyst	75 - 95k	80 - 100k

NB: Figures are salaries inclusive of superannuation, but exclusive of benefits/bonuses unless otherwise specified.

BANKING & FINANCIAL SERVICES RISK MANAGEMENT, COMPLIANCE & AUDIT

ROLE	PERMANENT :	SALARY PER ANNU	M AUD (\$)			
	0 - 4 YRS' EXP	0 - 4 YRS' EXP			8+ YRS' EXP	
	2018	2019	2018	2019	2018	2019
Risk Management						
Operational Risk Manager	75 - 115k	80 - 125k	110 - 175k	115 - 180k	170k+	180k+
Credit Risk Management	65 - 100k	65 - 105k	100 - 180k	100 - 180k	180k+	180k+
Market Risk	70 - 110k	70 - 140k	120 - 180k	120 - 200k	180k+	200k+
Quantitative Risk	90 - 130k	90 - 140k	120 - 220k	120 - 220k	220k+	220k+
Anti-Money Laundering	70 - 130k	80 - 140k	115 - 200k	120 - 200k	200k+	200k+
Compliance						
Investment Banking	90 - 140k	100 - 140k	130 - 220k	130 - 220k	200k+	200k+
Retail Banking	75 - 120k	90 - 140k	120 - 180k	130 - 200k	180k+	200k+
Funds Management	90 - 130k	90 - 140k	125 - 190k	130 - 190k	190k+	190k+
Internal Audit						
Investment Banking	65 - 110k	70 - 110k	110 - 160k	115 - 165k	160k+	165k+
Retail Banking	60 - 100k	70 - 110k	100 - 150k	115 - 165k	150k+	165k+
Funds Management	65 - 95k	70 - 110k	95 - 155k	115 - 165k	155k+	165k+
Credit Analysis						
Retail Banking	60 - 80k	60 - 80k	80 - 135k	80 - 135k	135k+	135k+
Corporate Banking	80 - 110k	80 - 110k	110 - 160k	110 - 160k	160k+	160k+
Financial Institutions	80 - 110k	80 - 110k	110 - 170k	110 - 170k	180k+	180k+

BUSINESS SUPPORT

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANN	NUM AUD (\$)	RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019
Executive Assistant	90 - 130k	95 - 130k	40 - 55	44 - 60
Office Manager	75 - 100k	85 - 115k	35 - 45	40 - 50
Personal Assistant	70 - 95k	75 - 100k	32 - 45	35 - 50
Legal Secretary	65 - 85k	70 - 90k	30 - 40	35 - 50
Desktop Publisher	80 - 90k	80 - 100k	45 - 65	45 - 65
Bid Coordinator	85 - 100k	85 - 100k	35 - 45	35 - 45
Team Assistant	65 - 75k	68 - 77k	29 - 32	33 - 40
Site Secretary	65 - 75k	65 - 75k	30 - 35	30 - 35
Project Coordinator	70 - 90k	80 - 110k	32 - 45	35 - 55
Sales Coordinator	65 - 75k	65 - 80k	29 - 32	30 - 40
Administration Assistant	55 - 65k	55 - 65k	25 - 30	27 - 33
Office Junior	50 - 55k	50 - 55k	25 - 27	26 - 28
Receptionist	55 - 70k	55 - 70k	27 - 30	27 - 33
Document Controller	75 - 95k	75 - 95k	35 - 45	35 - 45
Data Entry Operator	50 - 55k	53 - 60k	25 - 27	26 - 29
Facilities Coordinator	70 - 85k	70 - 85k	30 - 40	33 - 40
Customer Service Manager	90 - 110k	90 - 110k	40 - 50	45 - 55
Customer Service Team Leader	70 - 90k	70 - 90k	35 - 45	37 - 47
Customer Service Representative	55 - 70k	60 - 72k	29 - 33	30 - 35

ENGINEERING, ENERGY & INFRASTRUCTURE

ROLE	PERMANENT		CONTRACT	
	SALARY PER AN	NUM AUD (\$)	RATE PER HOUR	: AUD (\$)
	2018	2019	2018	2019
Renewables				
PV Designer	75 - 95k	85 - 100k	50 - 60	50 - 65
Project Development Manager	120 - 180k	140 - 200k	70 - 100	80 - 110
Construction Manager	130 - 160k	130 - 180k	75 - 90	75 - 100
O&M Manager	100 - 130k	110 - 160k	60 - 80	70 - 90
Asset Manager	90 - 130k	110 - 150k	50 - 80	60 - 80
Project Manager	130 - 180k	140 - 200k	70 - 100	80 - 110
Estimator	130 - 170k	150 - 200k	70 - 90	80 - 110
Infrastructure				
Completions Manager	230 - 280k	240 - 300k	115 - 150	130 - 160
ITS Engineer	140 - 190k	150 - 200k	80 - 105	85 - 110
Track Engineer	120 - 170k	130 - 180k	70 - 95	75 - 100
Scheduler	120 - 170k	130 - 180k	70 - 95	75 - 100
Contracts Manager	130 - 190k	140 - 200k	70 - 105	80 - 110
Project Manager	130 - 190k	140 - 210k	75 - 105	80 - 115
Project Engineer	90 - 140k	95 - 140k	50 - 80	57 - 80
Site Engineer	75 - 110k	80 - 120k	47 - 65	50 - 70
Quantity Surveyor	130 - 180k	140 - 190k	75 - 100	80 - 105
Engineering				
Mechanical Engineer	75 - 110k	80 - 120k	50 - 65	50 - 70
Electrical Engineer	75 - 110k	80 - 120k	50 - 65	50 - 70
Civil Engineer	85 - 120k	85 - 130k	42 - 70	42 - 75
Technical Manager	100 - 150k	100 - 170k	60 - 80	60 - 90

HUMAN RESOURCES & SAFETY

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM AUD (\$)	RATE PER DAY	AUD (\$)
	2018	2019	2018	2019
Generalist				
HR Director	240 - 350k	240 - 350k	1045 - 1520	1045 - 1520
HR Manager	150 - 210k	150 - 210k	650 - 900	650 - 900
HR Business Partner	120 - 170k	130 - 170k	500 - 700	600 - 800
HR Advisor	85 - 110k	90 - 110k	370 - 480	370 - 480
HR Officer	70 - 85k	70 - 85k	305 - 370	300 - 320
HR Administrator	60 - 70k	60 - 70k	260 - 300	260 - 300
Specialist				
Compensation & Benefits Manager	150 - 210k	150 - 210k	650 - 885	650 - 885
Compensation & Benefits Consultant	85 - 130k	85 - 135k	370 - 535	370 - 535
Organisational Development Manager	130 - 180k	130 - 180k	535 - 750	535 - 750
Organisational Development Consultant	85 - 125k	85 - 125k	370 - 535	370 - 535
HR Change Manager	150 - 220k	150 - 220k	800 - 1200	900 - 1200
Learning & Development Manager	130 - 165k	130 - 165k	565 - 720	600 - 800
Learning & Development Consultant	85 - 120k	90 - 125k	370 - 520	400 - 550
Instructional Designer	100 - 140k	90 - 140k	430 - 600	450 - 650
Talent Acquisition Manager	130 - 165k	140 - 165k	565 - 710	650 - 850
Talent Acquisition Specialist / Recruiter	95 - 130k	100 - 130k	410 - 550	400 - 600
Industrial/Employee Relations Manager	145 - 210k	145 - 210k	625 - 900	625 - 900
Workforce Planning Manager	150 - 200k	150 - 200k	650 - 870	650 - 870
Workforce Planning Consultant	90 - 130k	90 - 130k	390 - 565	390 - 565
HR Systems Analyst	95 - 125k	100 - 125k	410 - 520	450 - 550
whs				
WHS Manager	160 - 200k	140 - 170k	700 - 870	700 - 870
WHS Advisor	90 - 120k	90 - 120k	390 - 435	390 - 435

LEGAL

ROLE	PERMANENT SAI	ARY PER ANNUM AUD (\$
	2018	2019
Private Practice		
10+ yrs' PQE	220k+	220k+
8+ yrs' PQE	200k+	200k+
7 yrs' PQE	160 - 200k	165 - 200k
6 yrs' PQE	145 - 180k	150 - 180k
5 yrs' PQE (Senior Associate Level)	130 - 165k	130 - 165k
4 yrs' PQE	120 - 150k	120 - 150k
3 yrs' PQE	90 - 115k	100 - 120k
2 yrs' PQE	85 - 100k	75 - 105k
1 yr PQE	70 - 90k	70 - 90k
Company Secretary		
6 - 8 yrs' exp	145 - 205k	145 - 205k
3 - 5 yrs' exp	85 - 145k	85 - 145k
In-house Counsel		
8+ yrs' PQE	200k+	200k+
7 yrs' PQE	170 - 200k	170 - 200k
6 yrs' PQE	160 - 190k	160 - 190k
5 yrs' PQE (Senior Associate Level)	130 - 170k	130 - 170k
4 yrs' PQE	110 - 140k	120 - 150k
3 yrs' PQE	100 - 120k	110 - 130k
2 yrs' PQE	90 - 110k	80 - 110k
1 yr PQE	70 - 95k	65 - 90k
Paralegal		
Senior	80 - 130k	80 - 130k
Junior	50 - 80k	50 - 80k
Document Reviewer	55 - 75k	55 - 75k

PROCUREMENT, SUPPLY CHAIN & LOGISTICS

ROLE	PERMANENT		CONTRACT	CONTRACT	
	SALARY PER A	NNUM AUD (\$)	RATE PER DAY	AUD (\$)	
	2018	2019	2018	2019	
Procurement					
Chief Procurement Officer	325 - 450k	325 - 450k	1500 - 2500	1500 - 2500	
Procurement Director	240 - 330k	240 - 335k	1100 - 1600	1100 - 1600	
Procurement Manager	180 - 240k	180 - 245k	800 - 1100	800 - 1100	
Category Manager	125 - 180k	130 - 180k	550 - 800	550 - 800	
Contracts Manager	130 - 165k	130 - 180k	700 - 1000	700 - 1100	
Procurement Analyst	90 - 110k	90 - 110k	350 - 425	400 - 500	
Procurement Officer	70 - 90k	70 - 90k	275 - 375	275 - 375	
Supply Chain					
Supply Chain Director	230 - 350k	230 - 360k	1000 - 1750	1000 - 1750	
S&OP Manager	160 - 220k	160 - 220k	700 - 1200	700 - 1200	
Supply Chain Manager	130 - 150k	130 - 155k	590 - 700	590 - 700	
Senior Demand Planner	100 - 125k	105 - 125k	430 - 550	450 - 570	
Demand Planner	85 - 100k	90 - 105k	350 - 450	360 - 460	
Supply Planner	80 - 100k	85 - 100k	300 - 400	300 - 410	
Supply Chain Coordinator	70 - 90k	75 - 90k	275 - 350	275 - 350	
Logistics					
General Manager	190 - 250k	190 - 250k	900 - 1500	900 - 1500	
DC Manager	170 - 215k	170 - 215k	650 - 900	650 - 900	
Logistics Operations Manager	125 - 175k	125 - 175k	450 - 700	450 - 700	
Warehouse/Shift Manager	90 - 120k	90 - 120k	350 - 450	350 - 450	
Inventory Controller	75 - 90k	75 - 90k	325 - 400	325 - 400	
Transport Manager	100 - 130k	100 - 130k	360 - 500	360 - 500	
Import/Export Manager	70 - 90k	75 - 95k	250 - 350	300 - 400	

SALES, MARKETING & COMMUNICATIONS BANKING & FINANCIAL SERVICES

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANN	IUM AUD (\$)	RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019
Sales				
Head of Sales	190 - 300k	190 - 300k		
Business Development Manager	120 - 200k	120 - 200k		
Relationship Manager	100 - 150k	100 - 150k		
Marketing				
Head of Marketing	180 - 300k	180 - 300k	98 - 150	98 - 150
Senior Marketing Manager	140 - 180k	140 - 180k	76 - 98	76 - 98
Marketing Manager	100 - 140k	100 - 140k	55 - 75	55 - 75
Digital Marketing Manager	100 - 150k	100 - 140k	55 - 90	55 - 90
Marketing Executive	75 - 95k	75 - 95k	40 - 52	40 - 52
Marketing Coordinator	65 - 85k	65 - 85k	35 - 45	35 - 45
Product Manager	120 - 150k	120 - 150k	62 - 80	62 - 80
Content Manager	100 - 130k	100 - 130k	55 - 70	55 - 70
Communications Manager	100 - 140k	100 - 140k	62 - 75	62 - 75
Campaign Manager	90 - 120k	90 - 120k	45 - 60	45 - 60
Events Manager	100 - 120k	90 - 120k	50 - 60	50 - 60

SALES, MARKETING & COMMUNICATIONS COMMERCE & INDUSTRY

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANN	IUM AUD (\$)	RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019
IT&T				
Sales Director	200 - 320k	190 - 300k		
Sales Manager	130 - 220k	130 - 200k		
Business Development Manager	95 - 220k	90 - 200k		
Account Manager	90 - 190k	90 - 180k		
Channel Manager	95 - 170k	90 - 165k		
Inside Sales Executive	60 - 90k	60 - 90k		
Pre-sales Consultant	115 - 210k	115 - 200k		
Marketing Director	170 - 250k	170 - 250k	130 - 155	130 - 155
Channel Marketing Manager	120 - 160k	110 - 150k	65 - 85	65 - 85
Marketing Manager	100 - 140k	100 - 140k	60 - 75	60 - 75
Digital Marketing Manager	120 - 150k	120 - 150k	65 - 90	65 - 90
Product Manager	110 - 140k	110 - 140k	60 - 75	60 - 75
Marketing Executive/Specialist	75 - 95k	75 - 95k	40 - 52	40 - 52

SALES, MARKETING & COMMUNICATIONS COMMERCE & INDUSTRY

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANN	UM AUD (\$)	RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
Industrial Sales				
Sales Director	175 - 210k	175 - 220k		
Sales Manager	140 - 160k	140 - 160k		
Sales Executive	55 - 75k	55 - 80k		
National Business Development Manager	85 - 185k	90 - 180k		
Business Development Manager	85 - 140k	84 - 140k		
National Account Manager	110 - 130k	110 - 135k		
Consumer Goods				
Sales Director	200 - 300k	190 - 290k		
National Business Development Manager	150 - 180k	150 - 180k		
National Account Manager	100 - 160k	100 - 150k		
Sales Executive	55 - 80k	55 - 80k		
Marketing Director	170k+	170k+	125+	125+
Marketing Manager	140 - 180k	140 - 180k	80 - 130	80 - 130
Senior Brand Manager	125 - 150k	125 - 150k	70 - 80	70 - 80
Brand Manager	95 - 130k	95 - 130k	60 - 75	60 - 75
Digital Marketing Manager	130 - 160k	130 - 160k	65 - 85	65 - 85
Category Manager	110 - 150k	110 - 150k	65 - 85	65 - 85
Insights Manager	110 - 170k	110 - 170k	65 - 95	65 - 95

TECHNOLOGY, DIGITAL & TRANSFORMATION BUSINESS APPLICATIONS

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Business Intelligence				
Data Architect	150 - 200k	150 - 210k	100 - 160	100 - 160
BI Architect	150 - 200k	150 - 200k	100 - 160	100 - 160
Bl Manager	150 - 200k	150 - 200k	100 - 160	100 - 160
BI Project Manager	130 - 160k	130 - 160k	100 - 125	100 - 125
BI Developer	130 - 150k	130 - 150k	87 - 125	90 - 125
Junior BI Developer	80 - 130k	80 - 130k	60 - 87	60 - 90
BI Consultant	120 - 150k	120 - 150k	87 - 125	90 - 125
BI Business Analyst	120 - 150k	120 - 150k	87 - 112	100 - 125
Data Analyst	85 - 130k	85 - 130k	60 - 100	60 - 100
Junior Data Analyst	65 - 85k	65 - 85k	40 - 75	40 - 75
Analytics				
Advanced Analytics Specialist	130 - 180k	130 - 180k	87 - 145	87 - 145
Data Engineer	130 - 180k	140 - 180k	87 - 145	90 - 145
Data Modeller	130 - 180k	130 - 180k	87 - 145	90 - 145
Data Scientist	130 - 180k	140 - 180k	87 - 145	100 - 145
Junior Data Scientist	80 - 130k	90 - 130k	60 - 87	80 - 100
ERP/CRM				
ERP/CRM Solution Architect	150 - 200k	150 - 200k	100 - 160	100 - 160
ERP/CRM Project Manager	130 - 180k	130 - 180k	100 - 140	100 - 140
ERP/CRM Functional Consultant	130 - 160k	130 - 160k	100 - 125	100 - 125
ERP/CRM Technical Consultant	130 - 160k	130 - 160k	100 - 125	100 - 125
ERP/CRM Developer	130 - 150k	130 - 150k	87 - 125	87 - 125
ERP/CRM Business Analyst	120 - 150k	120 - 150k	87 - 112	87 - 112
ERP/CRM Support Consultant	85 - 130k	85 - 140k	60 - 100	60 - 100

TECHNOLOGY, DIGITAL & TRANSFORMATION DEVELOPMENT & TESTING

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Application Development				
Lead Java/.Net Developer	145 - 155k	145 - 155k	120 - 135	120 - 135
Java/.Net Developer	75 - 135k	75 - 135k	65 - 115	65 - 115
Lead Mobile Application Developer - IOS/Android/Windows	130 - 150k	135 - 160k	140 - 150	140 - 150
Mobile Application Developer - IOS/Android/Windows	85 - 125k	90 - 125k	95 - 135	95 - 135
Lead PHP Developer	130 - 135k	130 - 135k	120 - 135	120 - 135
PHP Developer	70 - 125k	70 - 125k	65 - 115	65 - 115
Lead Front End Developer	140 - 150k	140 - 160k	125 - 160	125 - 160
Front End Developer	75 - 135k	85 - 135k	85 - 120	85 - 120
Lead CMS Developer	140 - 150k	140 - 150k	120 - 135	120 - 135
CMS Developer	75 - 135k	75 - 135k	65 - 115	65 - 115
Application Support				
Lead Application Support Consultant	100 - 120k	100 - 120k	105 - 115	105 - 115
Application Support Consultant	75 - 95k	75 - 95k	55 - 80	55 - 80
Testing Services				
QA Test Manager	105 - 115k	105 - 115k	110 - 120	110 - 120
QA Lead	95 - 105k	95 - 105k	105 - 115	105 - 115
QA Test Consultant	75 - 105k	75 - 105k	55 - 85	55 - 85
Automation Test Manager	130 - 135k	130 - 140k	115 - 125	115 - 125
Automation Test Lead	120 - 130k	120 - 135k	105 - 110	110 - 115
Automation Tester	80 - 110k	85 - 120k	60 - 70	70 - 80
Manual Test Manager	105 - 115k	105 - 115k	110 - 120	110 - 120
Manual Test Lead	95 - 105k	95 - 105k	90 - 100	90 - 100
Manual Tester	75 - 105k	75 - 105k	55 - 85	55 - 85
Performance Test Manager	140 - 150k	140 - 150k	135 - 150	135 - 150
Performance Test Lead	120 - 130k	120 - 130k	115 - 125	115 - 125
Performance Tester	85 - 110k	85 - 110k	70 - 100	70 - 100

TECHNOLOGY, DIGITAL & TRANSFORMATION DIGITAL

ROLE	PERMANENT		CONTRACT	
	SALARY PER AN	NNUM AUD (\$)	RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019
Lead UX Designer	140 - 200k	140 - 200k	120 - 160	120 - 160
Senior UX Designer	140 - 160k	140 - 160k	120 - 150	120 - 150
UX Designer	100 - 130k	100 - 130k	100 - 130	100 - 130
Junior UX Designer	70 - 80k	70 - 80k	50 - 70	50 - 70
Senior UX/UI Hybrid Designer	170 - 190k	170 - 190k	120 - 150	120 - 150
UX/UI Hybrid Designer	120 - 170k	120 - 160k	100 - 130	100 - 130
Junior UX/UI Hybrid Designer	90 - 110k	90 - 110k	45 - 55	50 - 70
UX/CX Strategy Consultant	160 - 210k	160 - 210k	120 - 160	120 - 160
UX Information Architect	120 - 150k	120 - 150k	110 - 130	110 - 130
Lead Service Designer	180 - 220k	180 - 220k	120 - 150	135 - 165
Mid - Senior Service Designer	120 - 190k	120 - 170k	100 - 130	80 - 130
Junior Service Designer	80 - 110k	80 - 110k	45 - 55	50 - 70
Human Centered Design (HCD) Specialist	160 - 190k	170 - 220k	110 - 140	120 - 150
Lead Graphic Designer	100 - 130k	100 - 130k	90 - 120	90 - 120
Senior Graphic Designer	90 - 120k	90 - 120k	80 - 110	80 - 110
Junior Graphic Designer	70 - 80k	60 - 70k	45 - 60	45 - 60
Visual/UI Designer	80 - 90k	80 - 90k	55 - 110	55 - 110
Digital Manager	120 - 150k	120 - 150k	90 - 120	90 - 120
Senior Digital Producer	100 - 130k	100 - 130k	60 - 70	70 - 80
Digital Producer	90 - 110k	80 - 95k	55 - 60	55 - 60
Junior Digital Producer	75 - 85k	65 - 75k	40 - 55	40 - 55
Content Manager	90 - 110k	90 - 110k	55 - 60	60 - 70
Content Officer	70 - 85k	70 - 85k	45 - 55	45 - 55

TECHNOLOGY, DIGITAL & TRANSFORMATION EMERGING TECHNOLOGIES

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM AUD (\$)		RATE PER DAY AUD (\$)	
	2018	2019	2018	2019
RPA Delivery Manager	150 - 165k	150 - 170k	800 - 900	900 - 1000
RPA Team Lead	130 - 140k	140 - 160k	650 - 700	800 - 900
RPA Developer	90 - 120k	110 - 140k	500 - 600	700 - 800
RPA Consultant	60 - 80k	80 - 100k	450 - 500	600 - 800
Al Senior Engineer	130 - 160k	140 - 160k	800 - 1000	900 - 1100
Al Engineer	100 - 140k	110 - 140k	600 - 800	700 - 900
Machine Learning Engineer	120 - 160k	120 - 160k	700 - 1000	800 - 1100
IoT Specialist	110 - 150k	120 - 160k	700 - 900	800 - 1000

TECHNOLOGY, DIGITAL & TRANSFORMATION SENIOR APPOINTMENTS

ROLE	PERMANENT	PERMANENT		
	SALARY PER AN	SALARY PER ANNUM AUD (\$)		R AUD (\$)
	2018	2019	2018	2019
CIO	200 - 250k	240 - 300k		
сто	190 - 240k	230 - 280k		
Head of IT	180 - 210k	200 - 250k		
Head of Engineering	170 - 220k	210 - 230k	150 - 170	150 - 170
Software Development Manager	150 - 180k	150 - 180k	140 - 160	140 - 160
Head of IT Operations	170 - 200k	170 - 200k	160 - 180	160 - 180
Head of Service Delivery	210 - 230k	210 - 230k	140 - 160	140 - 160
Head of Transformation	250 - 290k	250 - 290k	200 - 230	213 - 238
Head of Change Management	230 - 260k	240 - 280k	170 - 200	188 - 225
Head of Delivery	270 - 300k	270 - 300k	210 - 240	200 - 225
Head of Project Services	240 - 270k	240 - 280k	180 - 210	180 - 210
Business Analysis Practice Manager	200 - 230k	200 - 230k	135 - 165	135 - 165

TECHNOLOGY, DIGITAL & TRANSFORMATION INFRASTRUCTURE

ROLE	PERMANENT		CONTRACT	
	SALARY PER A	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Operations				
Operations Manager	110 - 140k	110 - 150k	75 - 100	75 - 100
Incident/Problem Manager	85 - 110k	85 - 110k	60 - 80	60 - 80
Systems/Network Administrator	95 - 130k	90 - 125k	75 - 95	75 - 95
Junior Systems/Network Administrator	70 - 110k	70 - 110k	45 - 75	45 - 75
Tradefloor/Application Support	65 - 90k	65 - 90k	35 - 60	35 - 60
Helpdesk - Level 2	60 - 72k	60 - 72k	35 - 48	35 - 48
Helpdesk - Level 1	50 - 58k	50 - 58k	26 - 32	26 - 32
Engineering (Cloud, Networking, Firewalls, Server, Storage)				
Engineer/Architect Manager	140 - 190k	150 - 200k	110 - 150	110 - 150
Architect	150 - 175k	150 - 190k	100 - 125	100 - 125
Designer	130 - 150k	140 - 170k	80 - 110	80 - 110
Engineer	105 - 140k	110 - 140k	80 - 100	80 - 100
Enterprise Architect	180 - 240k	180 - 240k	125 - 187	125 - 187
Pre-sales Architect	150 - 180k	155 - 190k	110 - 160	110 - 160
DevOps				
DevOps Architect	155 - 185k	160 - 200k	115 - 150	115 - 150
DevOps Engineer	125 - 170k	125 - 175k	75 - 140	75 - 140
Junior DevOps Engineer	95 - 125k	95 - 125k	55 - 80	55 - 80
Cyber Security				
Cyber Security Architect	160 - 210k	160 - 220k	125 - 160	125 - 160
Cyber Security Engineer	130 - 170k	130 - 175k	100 - 140	100 - 140
Cyber Security Analyst	95 - 130k	95 - 130k	85 - 100	85 - 100
Governance, Risk and Compliance Consultant	150 - 180k	160 - 200k	110 - 140	110 - 140
Ethical Hacker / Penetration Tester	125 - 160k	125 - 165k	85 - 120	85 - 120

TECHNOLOGY, DIGITAL & TRANSFORMATION PROJECT SERVICES

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Agile Coach	180 - 210k	180 - 210k	119 - 138	119 - 138
Scrum Master / Iteration Manager	155 - 180k	155 - 180k	94 - 119	94 - 119
Program Director	260 - 280k	260 - 280k	188 - 225	188 - 225
Program Manager	210 - 240k	200 - 230k	131 - 156	125 - 175
Program Coordinator	105 - 130k	105 - 130k	69 - 97	87 - 100
Project Director	210 - 240k	210 - 240k	175 - 200	175 - 200
Senior Project Manager	160 - 180k	160 - 180k	113 - 138	113 - 138
Project Manager	135 - 155k	135 - 155k	88 - 106	97 - 112
Junior Project Manager	100 - 120k	100 - 120k	69 - 88	75 - 97
Project Coordinator	90 - 120k	90 - 120k	69 - 88	62 - 88
Change Director	220 - 250k	230 - 260k	156 - 188	156 - 200
Lead Change Manager	190 - 220k	200 - 240k	125 - 156	125 - 156
Senior Change Manager	160 - 180k	165 - 185k	113 - 138	119 - 138
Change Manager	140 - 160k	145 - 165k	94 - 109	94 - 125
Change Analyst	110 - 130k	110 - 140k	63 - 81	81 - 106
Lead Business Analyst	140 - 160k	140 - 160k	94 - 113	94 - 113
Senior Business Analyst	120 - 140k	120 - 140k	88 - 109	90 - 112
Business Analyst	90 - 110k	90 - 110k	75 - 94	76 - 98
Junior Business Analyst	75 - 95k	75 - 95k	63 - 75	63 - 75
Technical Writer	110 - 130k	110 - 130k	56 - 75	69 - 100
Process Analyst	90 - 110k	90 - 110k	75 - 100	75 - 100
Master Scheduler	140 - 165k	140 - 165k	94 - 125	94 - 125
Project Scheduler	120 - 140k	120 - 140k	75 - 97	75 - 115
PMO Director	200 - 230k	210 - 240k	163 - 194	163 - 194
PMO Manager	160 - 180k	160 - 180k	106 - 131	125 - 150
PMO Analyst	110 - 130k	110 - 140k	69 - 100	88 - 106





SINEAD HOURIGAN **DIRECTOR QUEENSLAND**

OF PROFESSIONALS ARE MOTIVATED BY A GOOD **WORK-LIFE BALANCE**

2018 INSIGHT

The Queensland jobs market has been relatively flat in recent years, but 2018 was the year in which steady growth was evident. Hiring confidence from the private sector increased while hiring in the public sector

continued, fuelled by substantial infrastructure activity and the digital wave sweeping across every industry.

Despite this, Queensland generally did not experience significant upward movement in remuneration. Instead, there was a healthy increase in job availability with steady, sustainable salary growth.

2019 EXPECTATIONS

Queensland's jobs market appears set for growth in 2019.

Assuming the federal election result doesn't change infrastructure and investment priorities, all three major rail projects (Inland Rail, Cross River Rail and Brisbane Metro) will reach similar phases in their life-cycles. Major transport projects are also under way in other Australian states. The perfect storm in 2019 will see multiple employers competing for the same talent.

The \$3.6 billion Queens Wharf will be a complete city changer with major retail and hospitality brands having committed to this

major project, which will generate employment opportunities in 2019, most notably in construction and retail property management. By early 2021, 2,000 new hospitality roles will have been created.

Technology will continue to drive jobs growth and also skill shortages in 2019. From accounting to agriculture and education to energy, all employers are seeking to harness technology to deliver efficiencies and a competitive advantage. Consequently, the demand for technology specialists in Queensland will be extremely high.

Off the back of increased commodity prices and growing production, the mining and resources sector will also be back in hiring mode in

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The perfect storm in 2019 will see multiple employers competing for the same talent.

2019. Professionals with industry experience could be hard to find locally, so we expect to see fresh talent coming from interstate resulting in salaries heading upwards.

Employers facing skill shortages should take a three-pronged approach in 2019.

Firstly, keep a watchful eye on market rates through regular benchmarking. Salaries for various specialisms may swing upwards during the year and it's essential to remain competitive. Armed with this intelligence, employers should ensure new recruits and existing employees are being rewarded in line with what they might expect elsewhere. Retention will be just as important as recruitment in 2019.

Secondly, seek talent that can offer a fresh approach and new ideas. Queensland is a tight marketplace and with access to similar technology across the board, winning organisations will be those who can deploy their resources creatively. Hiring managers need professionals with an aptitude for lateral thinking and innovation. In a market where experienced talent is in short supply, consider hiring less experienced people with the right aptitude and potential.

Thirdly, be open-minded about the composition of the workforce. In a period of skill shortages, it's more important than ever to blend permanent, part-time and contract employees to achieve overall organisational objectives.

ACCOUNTING & FINANCE

As business confidence returned in 2018, Queensland saw increased hiring for in-house accounting and finance roles, most notably within mining, infrastructure and healthcare organisations. This trend will continue in 2019, along with uplift in demand in other sectors such as education, aged care and renewable energy.

Mining and resources employers will seek more fly-in/fly-out (FIFO) accountants to manage operational finances on-site in regional Queensland. Hiring managers will be seeking accountants with strategic nous and good stakeholder management skills. Typically, FIFO roles command higher remuneration than roles in metropolitan areas, and we expect some pay rate increases in 2019.

Employers are increasingly leaning towards hiring more senior/ experienced finance professionals, which is a sign of market confidence. In 2019, we also expect demand to be high for professionals with commercial management skills in the \$100 - 150k bracket.

While there are more job opportunities for accountants, salary growth has not jumped dramatically and is unlikely to do so in 2019. However, there is a limit to the number of suitably qualified professionals in the market. Employers must ensure remuneration keeps pace with market rates to retain their best finance talent.



BANKING & FINANCIAL SERVICES

While Queensland's banking and financial services sector is modest compared with Melbourne and Sydney, there has been a ripple effect from the banking Royal Commission. 'Vigilance' is the watchword for many employers, and 2019 will see a widespread focus on managing operational risk. In the jobs market, we will see stiff competition for compliance, risk and remediation professionals, particularly those with an awareness of the recommendations outlined in prudential inquiries as organisations focus on strengthening their governance, culture and accountability frameworks and practices.

Building on the increased demand for financial services risk professionals in 2018, the large-scale wealth remediation projects anticipated last year are now in full swing with major financial planning businesses strengthening their advice audit and assurance capabilities.

Demand continues to grow for wealth management professionals who are genuinely invested in understanding and supporting the best interests of clients.

The ability to drive positive cultural change is the in-demand skill for financial services professionals. The Sedgwick Report has transformed remuneration structures for frontline bankers with base salaries being increased to compensate for changes to incentives that have historically linked product sales to remuneration. Initiatives, such

as promoting flexible working arrangements and greater diversity in the workplace, are some of the positive cultural shifts witnessed in the sector. As demand continues to outgrow supply, organisations will need to remain competitive by promoting positive workplace culture, work-life balance and competitive remuneration structures.

BUSINESS SUPPORT

A tight labour market in 2019 will see generally high demand and limited supply of business support professionals. Salary growth will be gradual and incremental, rather than sharp and sudden.

The availability of permanent and contract roles is likely to increase in 2019, particularly given the high number of projects under way in government, "

As the Queensland economy gets busier, employers will seek more in-house HR professionals to manage both recruitment and retention.

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financial services, infrastructure and mining organisations.

Recently there has been a notable swing back towards hiring local teams for customer service centres as opposed to offshoring. We expect this trend to continue in 2019, with demand high for reliable client service agents with a track record of meeting performance targets.

With an ageing population in Queensland, the not-for-profit sector is expanding resulting in increased demand in 2019 for business support staff, e.g. schedulers. Competition among hiring managers seeking this talent is likely to be high, as there is a shortage of these professionals in the local market.

Employers are advised to identify their top business support talent and focus on retention, including ensuring back office staff are suitably challenged in their roles, providing development opportunities to advance their skill sets and offering flexible working arrangements.

HUMAN RESOURCES

As the Queensland economy gets busier, employers will seek



more in-house HR professionals to manage both recruitment and retention. In 2019, this will apply in most industry sectors with particularly high demand for HR specialists and generalists in the infrastructure, construction and financial services sectors.

HR professionals with expertise in organisational development, capability, employee experience and wellbeing can expect job opportunities in 2019. Automation of transactional tasks will reduce entry-level HR roles, but increase roles for experienced HR business partners with expertise in interpreting digital metrics.

The major infrastructure projects in South East and North Queensland will increase demand for on-site HR and safety professionals. The fall-out from the banking Royal Commission will see financial institutions hiring more HR professionals with expertise in workplace culture and wellbeing, change management, employee development and organisational design as they respond to the recommendations from the final commission report due out in early 2019.

In 2019, employers will struggle to source tertiary-qualified health and safety professionals with the right blend of technical and interpersonal skills. A variety of temporary and fixed-term contracts will be available for these professionals, and hiring managers will need to make

job offers extremely compelling. Beyond higher salary packages, other enticements that can secure the best talent include professional development opportunities, exposure to transformation projects, bonus potential for project completion and flexible work arrangements.

PROCUREMENT, SUPPLY CHAIN & LOGISTICS

In 2019, Queensland will see continued demand for procurement and contracts. professionals with IT or construction project experience. Strong demand is expected for professional contractors to facilitate the progress of IT transformation projects under way in organisations in every industry sector. As Queensland's major infrastructure project pipeline grows, 2019 should also see higher demand, and salaries, for logistics and material buyers. In addition, contracts administrators, category managers and other procurement professionals will be in high demand across the mining sector as we continue to see sustained recovery in this sector. This will drive demand for residential and FIFO professionals across Queensland.

On the flipside, 2019 will see demand slowing for generalist purchasing and procurement administration professionals, as organisations move to automated platforms to reduce the administrative burden within supply chains.



Hiring managers will struggle to secure procurement professionals with experience of public private partnership (PPP) or other complex project procurement models in 2019. Demand will outstrip supply in Queensland as well as in other parts of Australia. Employers need to be relentless in their pursuit to hire these professionals in 2019. Recruitment campaigns should not be restricted to peaks during projects so hiring managers should be everready to seize good talent when it becomes available.

RESOURCES, ENGINEERING & CONSTRUCTION

The engineering jobs market will be extremely active in 2019. Engineers of various stripes will be required for the delivery phase of

Queensland projects in renewable energy, civil infrastructure (road and rail), water and power.

Given that many of these projects will reach execution stage in 2019, demand will be highest for professionals with expertise in project delivery, commercial management, project controls, and quality and safety. Locally, there is a shortage of qualified talent with these skills and salary inflation appears inevitable.

Within Civil Infrastructure, we expect huge demand for roles including tunnelling specialists; dam engineers; ETCS specialists, interface management and major project PMO, and assurance and governance specialists. Over the past couple of years, Queensland's skilled professionals in these areas moved to projects interstate and therefore

we expect increases of up to 15% from current market rates to attract local talent back to Queensland. Renewable energy specialists may also secure premium rates.

The mining sector will be busier in 2019 but may struggle to secure sufficient talent, because engineers transitioned to other industries during the recent resources downturn and fewer people sought mine engineering qualifications. Modest salary growth is therefore possible for suitably experienced professionals.

Hiring managers should cast their nets widely in 2019. Engineering professionals are often accustomed to travelling interstate and even overseas for assignments. Hiring confidence from the private sector increased while hiring in the public sector continued, fuelled by substantial infrastructure activity and the digital wave sweeping across every industry.

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So while the local talent pool may be limited, recruitment strategies that look beyond Queensland may be effective.

SALES, MARKETING & COMMUNICATIONS

With broader market conditions appearing positive, steady jobs growth is expected for sales professionals in 2019. In particular, business-to-business sales professionals with strong prospecting/acquisition skills and established networks could secure premium salaries and higher incentives.

The marketing jobs market will again be driven by the constant push towards digital transformation in 2019. Across industry sectors, employers will seek marketing professionals with digital optimisation, social media and customer engagement expertise.

With multiple infrastructure projects under way in Queensland, 2019 will see increased demand for



communications professionals with stakeholder/community relations skills – from entry to intermediate level and beyond.

Salaries in sales, marketing and communications will generally remain static in 2019. However, contract roles in some of the above-named specialisms could command significant daily rates as large scale projects are commenced. Sales, marketing and communications professionals may be persuaded to join employers offering the right combination of learning and development, mentoring, cross-skilling and career progression.

TECHNOLOGY, DIGITAL & TRANSFORMATION

Queensland's tech jobs market looks set for strong growth in 2019. Employers in numerous industries are reliant upon technology professionals to enhance customer experience and improve process efficiency.

There will be an abundance of contract and permanent roles in specialisms such as cyber security, artificial intelligence/robotics, machine learning, agile, DevOps, cloud and data analytics. Skill shortages in these specialisms were prevalent in 2018, and they will only escalate in 2019.

Hiring managers can expect a challenging year in 2019.

Competition will be stiff for new tech specialists while existing employees are likely to be approached with offers from other employers. The solution is a proactive strategy that addresses the problem from several fronts.

Hiring managers need to show existing and potential tech staff that there is scope for professional development and learning. The opportunity to work with new or emerging technology is invaluable to tech professionals, as they understand the value of keeping pace with a fast-moving industry.

Hiring managers also need to offer exceptionally good benefits, including flexible working arrangements and competitive salaries. Market rates will increase for many tech specialisms in 2019 while employers who haven't benchmarked their salaries run the risk of missing out to employers who have.

Hiring managers are also advised to think outside the box. Look out for personnel already working within the organisation who lack experience but have the necessary ability, attitude and desire to up-skill. Learning and development require patience but the long-term result can be qualified, loyal tech specialists with an in-depth understanding of the organisation.



QUEENSLAND ACCOUNTING & FINANCE

BANKING & FINANCIAL SERVICES

ROLE	PERMANENT	PERMANENT		CONTRACT	
	SALARY PER A	NNUM AUD (\$)	RATE PER HC	OUR AUD (\$)	
	2018	2019	2018	2019	
Corporate Services					
Financial Controller	150 - 250k	150 - 250k	75 - 125	75 - 125	
Compliance/Risk Manager	120 - 150k	120 - 150k	60 - 75	60 - 75	
Accountant	85 - 130k	90 - 140k	40 - 70	40 - 70	
Banking					
Area Manager	180 - 220k	180 - 220k	90 - 110	90 - 110	
Senior Corporate Banker	150 - 180k	150 - 180k	75 - 90	75 - 90	
Relationship Manager	120 - 140k	120 - 140k	60 - 70	60 - 70	
Senior Relationship Manager (Business Banking)	130 - 160k	130 - 160k	65 - 80	65 - 80	
Relationship Manager (Business Banking)	100 - 130k	100 - 130k	50 - 65	50 - 65	
Assistant Relationship Manager	65 - 90k	65 - 90k	32 - 45	32 - 45	
Head of Credit	180 - 230k	180 - 230k	90 - 120	90 - 120	
Credit Analyst	70 - 100k	80 - 120k	35 - 50	40 - 60	
Mobile Home Lending	90 - 120k	90 - 120k	45 - 60	45 - 60	
Branch Manager	70 - 90k	70 - 90k	35 - 45	35 - 45	
Lead Risk Adviser	130 - 160k	130 - 160k	65 - 80	65 - 80	
Risk Analyst	80 - 110k	80 - 110k	40 - 55	40 - 55	
Wealth Management					
Senior Private Banker	165 - 180k	165 - 180k	82 - 90	82 - 90	
Associate Private Banker	120 - 135k	120 - 135k	60 - 67	60 - 67	
Associate Adviser	90 - 120k	90 - 120k	45 - 60	45 - 60	
Adviser Assistant	70 - 95k	70 - 95k	35 - 47	35 - 47	
Advice Compliance	110 - 140k	110 - 140k	55 - 70	55 - 70	
Advice Audit	90 - 120k	90 - 120k	45 - 60	45 - 60	
Superannuation/Insurance					
Underwriter	80 - 120k	80 - 120k	40 - 60	40 - 60	
Claims Manager	55 - 90k	55 - 90k	25 - 45	25 - 45	

ACCOUNTING & FINANCE COMMERCE & INDUSTRY

ROLE	PERMANENT	PERMANENT		CONTRACT	
	SALARY PER A	NNUM AUD (\$)	RATE PER HC	UR AUD (\$)	
	2018	2019	2018	2019	
Executive					
Chief Financial Officer	180 - 330k	180 - 330k	90 - 160	90 - 160	
Financial Controller	140 - 230k	150 - 250k	70 - 115	70 - 115	
Commercial/Planning Manager	140 - 200k	140 - 200k	70 - 100	70 - 100	
Tax Manager	140 - 180k	140 - 180k	70 - 100	70 - 100	
Finance Manager	110 - 140k	120 - 160k	50 - 70	50 - 70	
Qualified					
Senior Financial Accountant	95 - 130k	90 - 140k	45 - 65	45 - 65	
Tax Accountant	85 - 130k	85 - 130k	40 - 65	40 - 65	
Senior Business/Financial Analyst	110 - 140k	110 - 140k	55 - 70	55 - 70	
Business/Financial Analyst	90 - 110k	90 - 110k	45 - 60	45 - 60	
Systems Accountant	80 - 120k	80 - 120k	40 - 70	40 - 70	
Senior Management Accountant	100 - 125k	100 - 130k	50 - 70	50 - 70	
Management Accountant	80 - 100k	80 - 100k	40 - 60	40 - 60	
Financial Accountant	80 - 100k	80 - 100k	40 - 55	40 - 55	
Part-qualified & Transactional					
Accounts Payable/Receivable Manager	70 - 100k	75 - 110k	35 - 50	35 - 50	
Accounts Payable/Receivable Officer	45 - 55k	45 - 55k	25 - 30	25 - 30	
Payroll Manager	80 - 110k	80 - 120k	40 - 60	40 - 60	
Payroll Officer	55 - 75k	55 - 75k	25 - 35	25 - 35	
Bookkeeper	50 - 70k	50 - 70k	25 - 40	25 - 40	
Assistant Accountant	45 - 65k	45 - 65k	30 - 40	30 - 40	
Credit Controller	50 - 60k	50 - 60k	25 - 30	25 - 30	
Accounts Assistant	40 - 55k	40 - 55k	20 - 30	20 - 30	

ACCOUNTING & FINANCE PUBLIC SECTOR

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM AUD (\$)		RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019
Executive				
Chief Financial Officer	180 - 280k	190 - 300k	80 - 140	90 - 150
Director of Audit	160 - 300k	160 - 300k	80 - 150	80 - 150
Head of Corporate Services	180 - 250k	200 - 250k	90 - 125	90 - 125
Financial Controller	120 - 155k	140 - 180k	60 - 75	70 - 90
Qualified				
Senior Management Accountant	100 - 140k	100 - 150k	50 - 70	60 - 80
Senior Financial Accountant	100 - 140k	100 - 150k	50 - 70	60 - 80
Business Analyst	100 - 140k	100 - 150k	50 - 70	60 - 80
Financial/Management Accountant	75 - 120k	75 - 120k	40 - 60	50 - 70
Part & Non-qualified				
Payroll Officer	45 - 60k	55 - 75k	25 - 30	25 - 35
Accounts Receivable / Credit Officer	45 - 60k	45 - 65k	25 - 30	25 - 35
Accounts Payable Officer	45 - 60k	45 - 65k	25 - 30	25 - 35

QUEENSLAND BUSINESS SUPPORT

ROLE	PERMANENT	PERMANENT		CONTRACT	
	SALARY PER A	NNUM AUD (\$)	RATE PER HO	OUR AUD (\$)	
	2018	2019	2018	2019	
Business Support					
Project Coordinator	80 - 100k	80 - 100k	41 - 60	41 - 60	
Project Administrator	68 - 80k	70 - 90k	38 - 48	38 - 48	
Executive Assistant	82 - 110k	82 - 110k	41 - 55	41 - 55	
Facilities Coordinator	70 - 100k	70 - 100k	35 - 50	35 - 50	
Document Controller	70 - 100k	70 - 100k	40 - 50	40 - 50	
Office Manager	70 - 90k	70 - 90k	40 - 55	40 - 55	
Personal Assistant	65 - 78k	66 - 80k	38 - 48	39 - 48	
Travel Coordinator	65 - 75k	65 - 75k	33 - 45	33 - 45	
Desk Assistant	58 - 68k	58 - 68k	33 - 38	33 - 38	
Legal Secretary	58 - 68k	60 - 70k	33 - 38	35 - 40	
Team Secretary	55 - 68k	55 - 68k	28 - 37	29 - 38	
Administration Assistant	55 - 65k	55 - 65k	28 - 36	29 - 37	
Data Entry Operator	50 - 60k	50 - 60k	28 - 33	29 - 34	
Receptionist	50 - 60k	50 - 60k	28 - 33	29 - 34	
Office Junior	43 - 49k	43 - 50k	27 - 32	28 - 32	
Claims Officer	55 - 65k	55 - 65k	29 - 35	29 - 35	
Call Centre					
Customer Service Manager	100 - 130k	100 - 130k	50 - 60	50 - 60	
Customer Service Team Leader	70 - 90k	72 - 90k	40 - 48	40 - 48	
Customer Service Representative	50 - 60k	50 - 60k	28 - 34	28 - 34	
Public Sector					
Business Support Officer	67 - 75k	70 - 77k	36 - 40	38 - 42	
Executive Support Officer	79 - 87k	79 - 89k	42 - 46	42 - 48	
Project Officer	91 - 99k	92 - 100k	48 - 52	48 - 55	
Policy Officer	105 - 120k	101 - 120k	55 - 60	55 - 60	

QUEENSLAND HUMAN RESOURCES & SAFETY

ROLE	PERMANENT		CONTRACT	
	SALARY PER A	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Generalist				
HR Director	200 - 250k	250 - 285k	125 - 150	125 - 160
HR Manager	120 - 165k	165 - 220k	105 - 125	100 - 125
HR Business Partner	110 - 140k	135 - 160k	65 - 80	65 - 95
HR Advisor (5+ yrs' exp)	90 - 110k	95 - 120k	40 - 55	40 - 65
HR Advisor (1 - 4 yrs' exp)	75 - 85k	75 - 85k	40 - 50	40 - 50
HR Officer	65 - 75k	70 - 80k	30 - 40	30 - 40
HR Coordinator	55 - 65k	55 - 65k	30 - 35	30 - 35
Specialist				
Change Manager	150 - 200k	150 - 250k	105 - 150	105 - 150
Remuneration & Benefits Consultant	120 - 150k	135 - 165k	80 - 100	90 - 110
Industrial/Employee Relations Manager	120 - 180k	150 - 180k	80 - 100	80 - 100
Organisational Development Manager	135 - 150k	150 - 185k	80 - 100	80 - 100
Learning & Development Manager	120 - 150k	135 - 150k	80 - 100	80 - 100
Industrial/Employee Relations Advisor	110 - 125k	120 - 135k	55 - 70	55 - 75
Organisational Development Advisor	110 - 135k	120 - 135k	55 - 70	55 - 70
Learning & Development Advisor	85 - 100k	85 - 100k	45 - 60	45 - 60
Recruitment Manager	90 - 110k	100 - 120k	50 - 65	50 - 65
Workforce Planning Consultant	90 - 110k	90 - 110k	80 - 100	80 - 100
Recruitment Officer	70 - 80k	75 - 85k	35 - 55	40 - 55
Trainer	100 - 110k	110 - 120k	80 - 100	80 - 100
OH&S				
Manager	150 - 220k	165 - 220k	95 - 120	85 - 120
Advisor	95 - 120k	120 - 150k	55 - 75	60 - 75
Return to Work Coordinator	75 - 90k	90 - 120k	50 - 60	50 - 60

QUEENSLAND PROCUREMENT, SUPPLY CHAIN & LOGISTICS

ROLE	PERMANENT		CONTRACT	
	SALARY PER A	NNUM AUD (\$)	RATE PER DAY AUD (\$)	
	2018	2019	2018	2019
Procurement				
Chief Procurement Officer	250 - 350k	250 - 350k	1200 - 1600	1250 - 1700
Procurement Manager	125 - 210k	140 - 230k	800 - 1300	800 - 1350
Procurement Analyst	85 - 105k	95 - 120k	400 - 600	400 - 650
Procurement/Purchasing Officer	60 - 95k	60 - 95k	350 - 500	365 - 500
Contracts Manager	150 - 200k	150 - 200k	650 - 1200	700 - 1300
Contracts & Procurement Administrator	90 - 160k	90 - 170k	500 - 700	550 - 800
Category Manager	120 - 180k	130 - 190k	700 - 1000	800 - 1200
Category Advisor	85 - 125k	90 - 130k	500 - 700	500 - 750
ICT Procurement Specialist	110 - 160k	130 - 170k	600 - 1100	700 - 1200
Procurement Consultant	95 - 140k	95 - 150k	600 - 1000	650 - 1100
Supply Chain				
Supply Chain Manager	120 - 190k	120 - 200k	600 - 850	700 - 900
Supply Chain Officer	70 - 120k	70 - 120k	400 - 650	450 - 650
Materials Coordinator	90 - 110k	80 - 130k	400 - 650	450 - 700
Materials Planner	75 - 120k	90 - 130k	350 - 500	400 - 600
Logistics				
Project Freight Manager	130 - 190k	130 - 200k	700 - 1000	700 - 1050
Branch Manager	85 - 130k	90 - 130k	400 - 600	400 - 600
Projects Freight Operations Coordinator	80 - 110k	80 - 115k	350 - 500	350 - 600
Logistics Manager	100 - 150k	110 - 150k	450 - 700	500 - 750
Logistics Officer	60 - 85k	75 - 90k	350 - 500	350 - 500
Operations Manager	130 - 180k	150 - 190k	500 - 800	500 - 800

QUEENSLAND

RESOURCES, ENGINEERING & CONSTRUCTION

ROLE	PERMANENT		CONTRACT	
	SALARY PER AN	INUM AUD (\$)	RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019
Engineering Design				
Technical Director	230 - 290k	250 - 330k	135 - 160	160 - 200
Principal Design Manager	210 - 230k	210 - 250k	110 - 140	120 - 140
Design Manager	160 - 200k	160 - 200k	90 - 125	90 - 125
Engineering Manager	190 - 230k	200 - 240k	120 - 140	120 - 180
Principal Design Engineer (10+ yrs' exp)	180 - 225k	180 - 225k	100 - 120	100 - 120
Senior Design Engineer (8+ yrs' exp)	120 - 170k	120 - 170k	75 - 95	75 - 95
Design Engineer (3 - 8 yrs' exp)	95 - 110k	95 - 110k	60 - 80	60 - 80
Revit Drafter	85 - 110k	85 - 110k	55 - 85	55 - 85
Senior Designer	100 - 120k	100 - 120k	60 - 80	60 - 80
Designer	80 - 100k	80 - 100k	40 - 60	40 - 60
Project Delivery				
Project Director	290 - 350k	290 - 350k	140 - 160	150 - 200
Project Manager	220 - 250k	230 - 280k	110 - 130	110 - 130
Construction Manager	200 - 240k	220 - 260k	110 - 130	110 - 130
Site Manager	120 - 160k	120 - 160k	80 - 100	70 - 90
Senior Project Engineer	140 - 160k	150 - 180k	80 - 100	80 - 100
Project Engineer	120 - 140k	120 - 140k	70 - 95	70 - 95
Senior Estimator (10+ yrs' exp)	180 - 210k	200 - 250k	90 - 120	90 - 120
Estimator (5+ yrs' exp)	130 - 170k	130 - 170k	65 - 90	65 - 90
Project Controls/Planning Engineer	90 - 120k	110 - 140k	60 - 80	60 - 80
Senior Contracts Administrator	140 - 180k	150 - 180k	80 - 95	80 - 110
Contracts Administrator	90 - 120k	100 - 135k	55 - 80	60 - 90

QUEENSLAND SALES, MARKETING & COMMUNICATIONS

Sales Director / National Sales Manager 180 - 250k 180 - 250k Sales Manager 140 - 180k 140 - 180k 140 - 180k Serior Business Development Manager 120 - 150k 120 - 150k 30 - 120k Account Manager 80 - 120k 80 - 120k 30	ROLE	PERMANENT SAL	ARY PER ANNUM AUD (\$)
Sales Director / National Sales Manager 180 - 250k 180 - 250k Sales Manager 140 - 180k 140 - 180k 140 - 180k Serior Business Development Manager 120 - 150k 120 - 150k 30 - 120k Account Manager 80 - 120k 80 - 120k 30		2018	2019
Sales Manager 140 - 180k 140 - 180k Senior Business Development Manager 120 - 150k 120 - 150k Business Development Manager 80 - 120k 80 - 120k Account Manager 70 - 100k 70 - 100k Account Executive 60 - 80k 60 - 80k Marketing 150 - 180k 150 - 180k Marketing Director 150 - 180k 110 - 140k Marketing Manager 110 - 140k 110 - 140k Marketing Executive 65 - 80k 65 - 80k Marketing Assistant/Coordinator 55 - 65k 55 - 65k Brand/Product Manager 90 - 130k 90 - 130k Sponsorship & Events Manager 70 - 100k 70 - 100k Communications 20igital Marketing Specialist 70 - 100k 70 - 100k Communications 20corporate Affairs Manager 140 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k 160 - 200k Stakeholder Engagement Manager 110 - 170k 110 - 170k Senior Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 95 - 95k	Sales		
Senior Business Development Manager	Sales Director / National Sales Manager	180 - 250k	180 - 250k
Sausiness Development Manager 80 - 120k 80 - 120k Account Manager 70 - 100k 70 - 100k 60 - 80k	Sales Manager	140 - 180k	140 - 180k
Account Manager 70 - 100k 70 - 100k 86ales/Account Executive 60 - 80k 60 -	Senior Business Development Manager	120 - 150k	120 - 150k
Sales/Account Executive 60 - 80k 60 - 80k Marketing Marketing Director 150 - 180k 150 - 180k Marketing Manager 110 - 140k 110 - 140k 110 - 140k Marketing Executive 65 - 80k 65 - 80k 65 - 80k Marketing Assistant/Coordinator 55 - 65k 55 - 65k 55 - 65k Brand/Product Manager 90 - 130k 90 - 130k 90 - 130k Sponsorship & Events Manager 70 - 100k 70 - 100k 70 - 100k Communications 20 - 100k 70 - 100k 70 - 100k Communications Director 160 - 200k 140 - 200k 140 - 200k Government/Relations Manager 120 - 170k 120 - 170k 120 - 170k Stakeholder Engagement Manager 110 - 170k 110 - 170k 20 - 140k Stakeholder Engagement Manager 120 - 140k 90 - 110k Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Business Development Manager	80 - 120k	80 - 120k
Marketing Marketing Director 150 - 180k 150 - 180k Marketing Manager 110 - 140k 110 - 140k Marketing Executive 65 - 80k 65 - 80k Marketing Assistant/Coordinator 55 - 65k 55 - 65k Brand/Product Manager 90 - 130k 90 - 130k Sponsorship & Events Manager 70 - 100k 70 - 100k Digital Marketing Specialist 70 - 100k 70 - 100k Communications 200c 140 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k 110 - 170k Investor Relations Manager 110 - 170k 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k 120 - 140k 56c - 10k Senior Communications Consultant 90 - 110k 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k 85 - 95k	Account Manager	70 - 100k	70 - 100k
Marketing Director 150 - 180k 150 - 180k Marketing Manager 110 - 140k 110 - 140k Marketing Executive 65 - 80k 65 - 80k Marketing Assistant/Coordinator 55 - 65k 55 - 65k Brand/Product Manager 90 - 130k 90 - 130k Sponsorship & Events Manager 70 - 100k 70 - 100k Digital Marketing Specialist 70 - 100k 70 - 100k Communications 20 - 100k 70 - 100k Communications Director 160 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k Investor Relations Manager 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k 120 - 140k Senior Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Sales/Account Executive	60 - 80k	60 - 80k
Marketing Manager Marketing Executive 65 - 80k 65 - 80k 65 - 80k Marketing Assistant/Coordinator 55 - 65k 57 - 65k 58 - 65k 59 - 100k 70 - 100k	Marketing		
Marketing Executive 65 - 80k 65 - 80k Marketing Assistant/Coordinator 55 - 65k 55 - 65k Brand/Product Manager 90 - 130k 90 - 130k Sponsorship & Events Manager 70 - 100k 70 - 100k Communications 70 - 100k 70 - 100k Communications 140 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k Investor Relations Manager 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k 120 - 140k Senior Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Marketing Director	150 - 180k	150 - 180k
Marketing Assistant/Coordinator 55 - 65k 55 - 65k Brand/Product Manager 90 - 130k 90 - 130k Sponsorship & Events Manager 70 - 100k 70 - 100k Digital Marketing Specialist 70 - 100k 70 - 100k Communications 0 140 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k 110 - 170k Stakeholder Engagement Manager 110 - 170k 110 - 140k 90 - 110k Senior Communications Consultant 90 - 110k 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Marketing Manager	110 - 140k	110 - 140k
Brand/Product Manager 90 - 130k 90 - 130k Sponsorship & Events Manager 70 - 100k 70 - 100k Digital Marketing Specialist 70 - 100k 70 - 100k Communications 140 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k Investor Relations Manager 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k 120 - 140k Senior Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Marketing Executive	65 - 80k	65 - 80k
Sponsorship & Events Manager 70 - 100k 70 - 100k Digital Marketing Specialist 70 - 100k 70 - 100k Communications 140 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k Investor Relations Manager 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k 120 - 140k Senior Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Marketing Assistant/Coordinator	55 - 65k	55 - 65k
Digital Marketing Specialist 70 - 100k 70 - 100k Communications 140 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k Investor Relations Manager 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k 120 - 140k Senior Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Brand/Product Manager	90 - 130k	90 - 130k
Communications Corporate Affairs Manager 140 - 200k 140 - 200k 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k Senior Communications Consultant 90 - 110k 70 - 85k 70 - 85k Social Responsibility Executive	Sponsorship & Events Manager	70 - 100k	70 - 100k
Corporate Affairs Manager 140 - 200k 140 - 200k Communications Director 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k Investor Relations Manager 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k 120 - 140k Senior Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Digital Marketing Specialist	70 - 100k	70 - 100k
Communications Director 160 - 200k 160 - 200k Government/Relations Manager 120 - 170k 120 - 170k Investor Relations Manager 110 - 170k 110 - 170k Stakeholder Engagement Manager 120 - 140k 120 - 140k Senior Communications Consultant 90 - 110k 90 - 110k Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Communications		
Government/Relations Manager 120 - 170k 110 - 170k 120 - 140k 120 - 150k 120 - 150k 120 - 150k 120 - 170k 120 - 140k 120 - 10k 120 -	Corporate Affairs Manager	140 - 200k	140 - 200k
nivestor Relations Manager 110 - 170k 110 - 170k 110 - 170k 120 - 140k 120 - 140k Senior Communications Consultant 90 - 110k 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k	Communications Director	160 - 200k	160 - 200k
Stakeholder Engagement Manager 120 - 140k 120 - 140k 90 - 110k 90 - 110k Communications Consultant 70 - 85k Focial Responsibility Executive 85 - 95k 85 - 95k	Government/Relations Manager	120 - 170k	120 - 170k
Senior Communications Consultant 90 - 110k 70 - 85k 70 - 85k 85 - 95k 85 - 95k	Investor Relations Manager	110 - 170k	110 - 170k
Communications Consultant 70 - 85k 70 - 85k Social Responsibility Executive 85 - 95k 85 - 95k	Stakeholder Engagement Manager	120 - 140k	120 - 140k
Social Responsibility Executive 85 - 95k 85 - 95k	Senior Communications Consultant	90 - 110k	90 - 110k
	Communications Consultant	70 - 85k	70 - 85k
Media Relations Manager 90 - 110k 90 - 110k	Social Responsibility Executive	85 - 95k	85 - 95k
	Media Relations Manager	90 - 110k	90 - 110k

QUEENSLAND TECHNOLOGY, DIGITAL & TRANSFORMATION

ROLE	PERMANENT		CONTRACT	CONTRACT	
	SALARY PER AI	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)	
	2018	2019	2018	2019	
Management					
CIO / CTO	200 - 260k	200 - 280k	130 - 200	130 - 200	
Programme Manager	150 - 220k	175 - 250k	130 - 175	140 - 185	
Infrastructure/Development/BI Manager	130 - 170k	140 - 180k	95 - 140	105 - 155	
Change Manager	100 - 140k	120 - 140k	90 - 140	100 - 150	
Senior Project Manager	130 - 160k	145 - 185k	110 - 140	120 - 160	
Project Manager	110 - 140k	115 - 145k	100 - 125	110 - 135	
Senior Business Analyst	100 - 140k	125 - 140k	90 - 120	90 - 115	
Business Analyst	70 - 105k	100 - 125k	80 - 95	80 - 105	
Architecture					
Enterprise Architect	140 - 180k	160 - 200k	120 - 155	130 - 165	
Solutions/Technical/Security Architect	140 - 180k	160 - 190k	100 - 135	110 - 150	
Development/Testing					
Senior Developer	100 - 140k	125 - 150k	90 - 120	100 - 120	
Developer	65 - 95k	85 - 125k	65 - 90	80 - 100	
Test Manager / QA Manager	110 - 150k	120 - 150k	100 - 125	90 - 125	
Test Analyst	65 - 100k	85 - 110k	65 - 85	75 - 90	
Infrastructure					
Senior Network/System Engineer	110 - 140k	110 - 140k	90 - 120	90 - 120	
Network/System Engineer	85 - 105k	80 - 110k	65 - 90	75 - 100	
Senior System Administrator	95 - 125k	100 - 125k	80 - 100	80 - 105	
System Administrator	75 - 95k	80 - 100k	60 - 85	70 - 90	
Database Administrator	75 - 115k	90 - 120k	60 - 85	80 - 100	
Helpdesk/Desktop Support	50 - 75k	50 - 75k	25 - 50	30 - 50	





MICHELLE CHRISTIE DIRECTOR **SOUTH AUSTRALIA**

91%

OF PROFESSIONALS ARE OPEN TO NEW OPPORTUNITIES WHEN NOT ACTIVELY LOOKING

2018 INSIGHT

The jobs market in South Australia was steady in 2018. Broadly speaking, salary levels were stable and in line with the Consumer Price Index.

2019 EXPECTATIONS

The year ahead offers plenty of reasons for optimism, with jobs growth expected in defence, infrastructure and technology.

Much of that growth will be stimulated by major projects, with BAE's \$35 billion Future Frigates Project progressing through its design and construction phase and a further \$20 billion slated for ongoing maintenance. Naval Group Australia's Future Submarine Project will see 12 submarines built in Osborne. while Adelaide Airport's \$165 million Terminal Expansion Project will ramp up.

These projects will heighten South Australia's demand for software engineers, supply chain managers and project managers. These professionals could see salary increases of up to 10-20% in 2019.

A number of other infrastructure projects, such as residential care facilities in Adelaide, are being driven by leading not-for-profit organisations. Consequently, many employers in this sector will be seeking project managers and project support professionals in 2019.

Given the prevalence of major projects in South Australia, we expect to see a continued preference from employers for contract roles, as opposed to permanent positions. Hiring managers may need to pay premium rates to secure top talent for these fixed periods. Given the local shortage of some skill sets, such as engineering, hiring managers may also have to consider hiring candidates with transferable skills who are a good cultural fit.

ACCOUNTING & FINANCE

Next year we expect to see high demand for senior finance roles, such as CFOs and finance managers, as well as an ongoing need for financial accountants in the \$70 -120k range. However, salary levels are unlikely to rise significantly.

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The year ahead offers plenty of optimism, with jobs growth expected in defence, infrastructure and technology.

Many of the newly created finance roles will be temporary, stemming from the major projects under way in South Australia. Traditionally, finance professionals have preferred permanent roles, so the challenge for hiring managers will be to make contract packages attractive by offering a competitive salary and flexible working arrangements.

BUSINESS SUPPORT

Jobs will be available for business support professionals in 2019, although salary growth is likely to be minimal because the market has a steady supply of talent. In the wake of positive economic activity in South Australia, there has been an increase in senior leadership appointments and that, in turn, is fuelling demand for more executive assistants (EAs). These roles are more high profile than they have been in the past, as EAs typically support multiple stakeholders, including two or three executives.

HUMAN RESOURCES

Many organisations will be stepping up their human resources activity in 2019. As well as seeking new recruits, employers will also boost their efforts to retain existing talent. Therefore, HR professionals with employee engagement experience will be in demand, as will those who are able to manage training and development programs.

With the South Australian economy picking up, large organisations are likely to be increasingly open to locating senior HR roles and business partner roles in Adelaide. South Australia's infrastructure projects will continue to require

HR professionals with industrial relations experience.

SALES, MARKETING & COMMUNICATIONS

Salary growth for sales, marketing and communications professionals was generally minimal during 2018, with this trend set to continue in 2019. New permanent jobs will be in relatively short supply, although some contract marketing and sales roles will surface in the wake of South Australia's major projects.

One notable area of marketing and communications jobs growth in 2019 will be in defence, spurred by the substantial submarine and frigate projects in South Australia. There will also be new marketing roles created on the back of increased government spending in education and the not-for-profit sector more broadly. Many of these roles will be junior-level positions, to backfill after more experienced marketers are promoted.

Similarly, while the sales jobs market will be quiet overall in 2019, there will be pockets of growth. New outbound phone-based sales roles are likely to be available in the financial services and ICT sector, as employers seek to achieve efficiencies by moving away from traditional key account business development roles.

TECHNOLOGY, DIGITAL & TRANSFORMATION

In 2018, demand increased for senior technology specialists such as CIOs and this trend is expected to continue in 2019. Hiring managers will be on the



hunt for talented specialists who can demonstrate commercial and strategic smarts.

Due to the high number of projects underway, software engineers will be in extremely high demand and short supply, with salaries likely to rise accordingly. Hiring managers may need to think laterally to fill positions, especially for defence projects where professionals will require defence clearance along with essential experience and technical skills.

Seeking technology specialists from outside South Australia will be an increasingly viable option for hiring managers in 2019.

Ambitious professionals are likely to be swayed by the professional challenge of premium roles in major projects, along with the quality of life that smaller capital cities like Adelaide offer.

ACCOUNTING & FINANCE COMMERCE & INDUSTRY

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANN	IUM AUD (\$)	RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019
Executive				
Chief Financial Officer	160 - 400k	160 - 400k	80 - 160	90 - 160
Financial Controller	130 - 200k	140 - 200k	65 - 100	65 - 100
Tax Manager	110 - 140k	110 - 140k	55 - 70	58 - 72
Group Accountant	90 - 120k	95 - 120k	45 - 60	45 - 60
Qualified				
Audit Manager	120 - 140k	120 - 140k	60 - 85	60 - 85
Financial/Business Analyst	80 - 120k	85 - 120k	40 - 80	45 - 80
Finance Manager	80 - 130k	90 - 150k	50 - 80	55 - 85
Financial Accountant	80 - 110k	82 - 115k	45 - 60	50 - 62
Management Accountant	80 - 120k	75 - 120k	50 - 70	50 - 70
Assistant Accountant	55 - 70k	58 - 70k	35 - 50	35 - 50

BANKING & FINANCIAL SERVICES

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM AUD (\$)		RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
Professional Business Banking				
Senior Relationship Manager	140 - 160k	140 - 160k		
Business Banking Manager	110 - 120k	110 - 120k		
Assistant Relationship Manager	60 - 75k	60 - 75k		
Lending Manager	75 - 90k	75 - 90k		
Wealth Management				
Financial Planner	90 - 120k	90 - 120k		
Paraplanner	55 - 90k	55 - 80k		
Client Services	50 - 65k	50 - 78k	22 - 34	25 - 40
Contact Centre				
Customer Service/Collections	55 - 58k	55 - 60k	22 - 32	28 - 32

NB: Figures are salaries inclusive of superannuation, but exclusive of benefits/bonuses unless otherwise specified.

BUSINESS SUPPORT

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM AUD (\$)		RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
Business Support				
Executive Assistant	70 - 85k	70 - 85k	35 - 45	35 - 45
Office Manager	70 - 85k	70 - 85k	35 - 40	35 - 40
Personal Assistant	65 - 75k	65 - 75k	30 - 37	30 - 37
Office Administrator	55 - 65k	50 - 60k	30 - 35	25 - 27
Receptionist	50 - 55k	45 - 55k	27 - 30	23 - 28
Project Administrator	50 - 55k	50 - 65k	27 - 30	25 - 33
Finance				
Bookkeeper	60 - 75k	60 - 75k	32 - 38	35 - 45
Credit Controller	60 - 75k	60 - 75k	32 - 38	35 - 40
Payroll Officer	55 - 70k	60 - 75k	30 - 35	32 - 38
Accounts Payable/Receivable	55 - 65k	55 - 65k	28 - 32	28 - 32

NB: Figures are salaries inclusive of superannuation, but exclusive of benefits/bonuses unless otherwise specified.

HUMAN RESOURCES & SAFETY

ROLE	PERMANENT			CONTRACT	
	SALARY PER A			UR AUD (\$)	
	2018	2019	2018	2019	
Executive Manager / Director / Head of	150 - 200k	150 - 200k	150 - 180	150 - 180	
HR Manager	100 - 130k	100 - 130k	70 - 75	70 - 75	
Senior HR Business Partner	100 - 120k	100 - 120k	120 - 140	120 - 140	
HR Business Partner	85 - 100k	85 - 100k	60 - 80	60 - 80	
HR Advisor	70 - 85k	70 - 85k	50 - 60	50 - 60	
HR Coordinator	60 - 70k	60 - 70k	40 - 50	40 - 50	
HR Officer	50 - 60k	50 - 60k	30 - 35	30 - 35	
HSE Manager	100 - 130k	100 - 130k	70 - 75	70 - 75	
HSE Advisor	80 - 95k	80 - 95k	60 - 80	60 - 80	

SOUTH AUSTRALIA SALES, MARKETING & COMMUNICATIONS

ROLE	PERMANENT SALARY	PER ANNUM AUD (\$)
	2018	2019
Sales		
Business/Operations Manager	105 - 135k	110 - 150k
Business Development Manager	80 - 120k	80 - 130k
Account Manager	80 - 120k	80 - 130k
Regional Sales Manager	125 - 140k	125 - 150k
Sales Manager	125 - 160k	125 - 175k
Sales Executive	70 - 90k	70 - 100k
Relationship Manager	85 - 100k	85 - 110k
Marketing		
Marketing Manager	90 - 130k	100 - 150k
Marketing Executive	70 - 85k	70 - 95k
Marketing Coordinator	55 - 70k	55 - 75k
Product Manager	90 - 110k	90 - 120k
Brand Manager	80 - 110k	80 - 110k
Digital Marketing Coordinator	70 - 90k	70 - 100k
SEO/Social Media Administrator	55 - 75k	55 - 75k

TECHNOLOGY, DIGITAL & TRANSFORMATION

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Management				
CIO / CTO	175 - 300k	160 - 300k	140 - 250	140 - 250
Infrastructure/Development/BI Manager	110 - 185k	100 - 185k	100 - 150	100 - 150
Change Manager	100 - 160k	100 - 160k	100 - 150	100 - 150
Senior Project Manager	90 - 150k	80 - 140k	90 - 130	80 - 130
Project Manager	80 - 110k	80 - 110k	50 - 110	60 - 100
Senior Business Analyst	90 - 130k	80 - 120k	80 - 110	85 - 110
Business Analyst	70 - 110k	70 - 110k	50 - 80	50 - 90
ERP/CRM/BI				
Senior Consultant	120 - 170k	120 - 170k	100 - 150	110 - 160
Consultant	85 - 110k	85 - 110k	60 - 120	60 - 120
Architecture				
Enterprise Architect	120 - 210k	110 - 200k	100 - 150	90 - 150
Solutions/Technical/Security Architect	130 - 200k	100 - 180k	100 - 150	80 - 140
Development/Testing				
Senior Developer	90 - 130k	90 - 130k	70 - 110	65 - 100
Web Developer	70 - 100k	60 - 110k	45 - 90	45 - 90
Developer	65 - 90k	60 - 90k	45 - 90	45 - 90
Test Lead	100 - 150k	100 - 150k	75 - 130	65 - 120
Test Analyst	75 - 95k	65 - 95k	60 - 80	50 - 75
Infrastructure				
Network/System Engineer	70 - 120k	65 - 120k	45 - 120	45 - 90
System Administrator	65 - 100k	65 - 100k	45 - 100	45 - 80
Database Administrator	80 - 120k	70 - 110k	65 - 95	60 - 95
Helpdesk/Desktop Support	50 - 80k	50 - 90k	30 - 65	30 - 70



JAMES DALRYMPLE DIRECTOR VICTORIA

70%
OF PROFESSIONALS ARE

OF PROFESSIONALS ARE MOTIVATED BY A GOOD WORK-LIFE BALANCE

2018 INSIGHT

The Victorian jobs market was increasingly positive as the year progressed. By the end of 2018, demand for talent was growing although this did not translate into widespread salary rises.

2019 EXPECTATIONS

In 2019, the jobs market is expected to remain relatively resilient in Victoria. Major projects in infrastructure, banking and financial services as well as the corporate sector are generating jobs growth.

A number of substantial infrastructure projects will reach similar stages in their life-cycles in 2019.
The Westgate Tunnel, Airport Rail and Melbourne Metro Rail Projects will generate demand for professionals with similar skill sets.

We expect contract and projectbased roles to be high on the 'wanted' list. We also expect skill shortages to extend beyond construction and engineering into ancillary services.

In the banking and financial services sector, seismic changes are likely in 2019. The fall-out from the banking Royal Commission's findings will be palpable in the jobs market, with all the major financial institutions seeking remediation and compliance professionals across banking, wealth, insurance and

superannuation. Offering premium rates will help attract top talent, but skill shortages will still occur.

In the broader corporate sector, the wave of digital transformation shows no sign of waning. Organisations are seeking to embed new ways of operating and professionals with agile methodology experience will be highly prized in 2019. Agile specialists, such as scrum leads and tribe leads, can expect salary increases. When recruiting these professionals, speed is the name of the game so hiring managers must streamline recruitment processes to get ahead of the competition.

However, a shortage of agile specialists will remain and employers are advised to 'think

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Organisations are seeking new ways of operating and professionals with agile methodology experience will be highly prized in 2019.

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outside the box' when it comes to resourcing. Developing agile capabilities internally through knowledge sharing and training could offer a cost-effective and sustainable solution.

ACCOUNTING & FINANCE

Demand for accounting and finance professionals will remain steady in 2019. While basic accounting tasks are being increasingly automated, accountants with commercial acumen will continue to be sought after.

Employers will continue to value business advisors whose strategic vision is backed up by sound technical knowledge. Accountants who can see the bigger picture and collaborate with colleagues across their organisation will still be in high demand in 2019.

As the regulatory screws tighten and businesses focus upon compliance, accountants with risk and remediation expertise will also be sought after. Employers will have to compete for top talent resulting in possible salary growth, particularly in the financial services sector. Hiring managers will need to move swiftly and decisively to secure the best accountants in 2019.

BANKING & FINANCIAL SERVICES

Banks face a tough year in 2019, as they look to restore public confidence and satisfy regulators. Risk and compliance specialists with experience in banking, wealth, insurance and superannuation will

be in high demand and salary levels across this space will rise as a result.

The challenge for hiring managers will be twofold. On the one hand, there will be a limited supply of experienced risk and compliance specialists. On the other hand, there is the sheer volume of talent required for remediation projects. Hiring managers may need to simultaneously appoint senior, intermediate and graduate-level team members.

Added to the remediation work that is under way, major financial institutions will also continue to progress digital transformation projects in 2019. Professionals with expertise in agile methodologies, business intelligence and cyber security will be sought after.

The above areas of skill shortage will require employers to take a holistic and flexible approach with knowledge sharing and up-skilling the existing workforce providing part of the answer. Fast-tracking recruitment processes and paying market premiums will also help.

BUSINESS SUPPORT

2018 salary growth was modest for most business support roles in Victoria with this trend appearing to continue in 2019. Employers will often 'try before they buy,' hiring temporary business support professionals before transitioning the best talent to permanent.

Large employers in Victoria have been phasing out executive assistant (EA) and personal assistant (PA) roles in favour of team assistants (TA)



who support two or more business leaders. Consequently we expect to see diminished demand for EAs and PAs in 2019, but those who can manage multiple stakeholders should pick up TA roles.

Melbourne has a limited supply of legal secretaries as retention rates in top tier firms are high. We expect consistent demand for these positions in 2019. Competitive salary packages, coupled with flexible working arrangements, can be enough to sway some local professionals. However, hiring managers may also need to cast their nets beyond Victoria to secure fresh talent.

HUMAN RESOURCES

The majority of human resources professionals are unlikely to see substantial salary increases in 2019. However, demand for HR professionals is expected to be

highest in areas where notable skill shortages exist, such as financial services, technology and organisations with agile environments.

In the wake of the banking Royal Commission, financial services organisations will be looking to deliver cultural change and actively seek human resources professionals with relevant expertise. The wider jobs market is resilient, compelling larger employers to expand their in-house recruitment capability while simultaneously expanding their in-house learning and development programs.

Therefore, demand will be slightly higher in 2019 for HR professionals with business partnering skills. The need for contract and fixed-term roles to support business transformation projects will also be

high. The ability to align HR outcomes such as hiring, training and diversity with organisational strategy will be more important than ever.

To retain and secure HR talent, hiring managers need to articulate how HR helps drive the direction of their organisation. The top performing professionals are expected to make a strategic, not just a tactical, contribution.

SALES, MARKETING & COMMUNICATIONS

While remuneration growth may be limited, there will be an increasing number of sales roles in Victoria in 2019 as employers step up efforts to retain and upsell to existing customers.

The state's prospering infrastructure projects are stimulating demand

"

Increasingly, we expect to see professionals hired without all the required technical experience but with the right aptitude and cultural fit.

"

for account managers in areas such as building products and engineering services. In 2019, we expect demand to be highest for those with a track record in maintaining their client base while also securing new business through tenders and industry networks.

Headhunting sales professionals from competitors can present a challenge. Top performers are likely to be generously rewarded by their employer and unwilling to take a sideways step to a direct competitor. Instead, hiring managers will have more success seeking professionals from indirect competitors, e.g. sales professionals from the same industry sector but in different stages of the supply chain.

Across every industry sector, marketing departments are leading the charge to gain more in-depth insights into customer behaviour. As a result, strategies and hiring budgets have shifted from above-the-line marketing to below-the-line digital marketing.

In 2018, Victoria witnessed strong salary growth for digital marketers (10-15% rises for data and



performance analysts) and direct marketers (10-15% rises for those with electronic direct mail experience). In 2019, these professionals will once again be highly sought after.

Across the board we expect to see increased demand for performance analysts as well as specialists in loyalty, segmentation and content marketing. In the wake of the banking Royal Commission, we also expect to see banks and financial services institutions seeking communications professionals with reputation management expertise.

Hiring managers in large organisations may struggle to find junior marketers with digital/data skills but this challenge can be overcome by training eager young professionals, a willingness to hire marketers from SMEs, agencies and other industries, or hiring experienced contractors with six-month Working Holiday visas.

TECHNOLOGY. DIGITAL & TRANSFORMATION

Victoria's technology sector is a dynamic and fast-moving environment, and the jobs market will reflect this trend in 2019. Recruiting qualified professionals with experience in emerging technologies is likely to be challenging, due to the rapidlychanging nature of technology.

Specialisms that will be in high demand but short supply include artificial intelligence and machine learning, cyber security risk, frontend development, data science/ engineering and agile practitioners. Salary growth for these select few professionals will be healthy in 2019.

In their search for professionals with hard-to-find skill sets, hiring managers must streamline their recruitment processes. Talented individuals are likely to receive several job offers so fast-acting hiring managers who move quickly will be in pole position. To secure top talent, hiring managers should articulate the purpose and scope of a role, outline clear paths of career progression and seek to offer non-monetary benefits, such as flexible working arrangements or generous leave entitlements.

These skill shortages will also prompt employers to adjust their recruitment strategies in other ways. Increasingly, we expect to see professionals hired without all the required technical experience but with the right aptitude and cultural fit. Technology and IT experts who demonstrate an aptitude for problem solving, leadership and embracing change could be well positioned in 2019.



ACCOUNTING & FINANCE BANKING & FINANCIAL SERVICES

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANI	NUM AUD (\$)	RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
Executive & Management				
Senior Finance Business Partner	150 - 220k	160 - 250k	82 - 120	88 - 140
Finance Business Partner	120 - 170k	140 - 170k	65 - 95	77 - 95
Financial Controller / Head of Division	180 - 250k	185 - 280k	100 - 140	100 - 150
Finance Manager / Divisional Manager	130 - 180k	140 - 190k	70 - 100	77 - 105
Internal Audit Manager	120 - 180k	140 - 180k	65 - 100	77 - 100
Treasury Manager	140 - 190k	145 - 190k	77 - 105	80 - 105
Product Controller	110 - 150k	140 - 180k	60 - 82	77 - 100
Accounting				
Senior Analyst	100 - 120k	100 - 120k	55 - 65	55 - 65
Internal Auditor	85 - 110k	95 - 115k	47 - 60	52 - 63
Tax Accountant	100 - 130k	95 - 130k	55 - 70	52 - 70
Senior Fund Accountant	110 - 130k	110 - 130k	60 - 70	60 - 70
Fund Accountant	85 - 105k	80 - 105k	47 - 58	45 - 60
SMSF Accountant	70 - 120k	80 - 120k	38 - 65	45 - 65
Assistant Accountant	65 - 85k	65 - 80k	35 - 47	35 - 45

VICTORIA ACCOUNTING & FINANCE COMMERCE & INDUSTRY

	SALARY PER A	NNUM AUD (\$)	RATE DED HO	
	2018	SALARY PER ANNUM AUD (\$)		UR AUD (\$)
	2010	2019	2018	2019
Executive & Management				
Chief Financial Officer (ASX & Large Corporate)	300k+	300k+	165+	165+
Chief Financial Officer (SME)	200 - 300k	200 - 300k	110 - 165	110 - 165
Financial Controller	160 - 220k	160 - 220k	90 - 120	90 - 120
Finance Manager	120 - 180k	130 - 180k	65 - 100	70 - 100
FP&A Manager	130 - 180k	130 - 180k	70 - 100	70 - 100
Commercial Manager	160 - 200k	160 - 200k	90 - 110	90 - 110
Tax Manager	150 - 220k	150 - 220k	82 - 120	82 - 120
Internal Audit Manager	120 - 200k	130 - 200k	65 - 110	70 - 110
Qualified				
Finance Business Partner	120 - 150k	130 - 150k	65 - 82	70 - 82
Finance/Commercial Analyst	90 - 140k	100 - 140k	50 - 77	55 - 77
Management Accountant	90 - 120k	90 - 120k	50 - 65	50 - 65
Financial Accountant	90 - 120k	90 - 120k	50 - 65	50 - 65
Tax Accountant	90 - 140k	100 - 140k	50 - 77	55 - 77
Internal Auditor	80 - 120k	90 - 120k	45 - 65	50 - 65
Systems Accountant	100 - 150k	100 - 150k	55 - 82	55 - 82
Cost Accountant	90 - 120k	90 - 120k	50 - 65	50 - 65
Newly-qualified Accountant	80 - 100k	85 - 100k	45 - 55	47 - 55
Part-qualified & Transactional				
Credit Manager	100 - 120k	100 - 120k	55 - 65	55 - 65
Payroll Manager	100 - 130k	100 - 130k	55 - 70	55 - 70
Payroll Officer	65 - 75k	65 - 75k	35 - 40	35 - 40
Assistant Accountant	65 - 75k	65 - 75k	35 - 40	35 - 40
Credit Controller	65 - 75k	65 - 75k	35 - 40	35 - 40
Accounts Payable/Receivable	55 - 70k	55 - 70k	30 - 38	30 - 38
Graduate Accountant	55 - 65k	55 - 65k	30 - 35	30 - 35

BANKING & FINANCIAL SERVICES

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM AUD (\$)	RATE PER HC	OUR AUD (\$)
	2018	2019	2018	2019
Banking				
Corporate Banking Relationship Manager	150 - 230k	150 - 230k	80 - 120	80 - 120
Commercial Banking Relationship Manager	110 - 180k	110 - 180k	60 - 100	60 - 100
Small Business Banking Manager	85 - 125k	90 - 125k	40 - 65	45 - 65
Credit Analyst	75 - 110k	75 - 110k	36 - 60	36 - 60
Assistant Relationship Manager	75 - 90k	80 - 100k	36 - 40	40 - 45
Mortgage Lender	70 - 90k	95 - 125k	33 - 42	43 - 63
Branch Manager	90 - 115k	95 - 120k	45 - 80	50 - 80
Credit Assessment	60 - 90k	70 - 90k	28 - 37	30 - 40
Risk & Compliance				
Compliance Manager	120 - 180k	135 - 200k	55 - 90	60 - 95
Compliance Analyst	70 - 120k	90 - 125k	35 - 55	45 - 65
Operational Risk Manager	120 - 180k	125 - 185k	60 - 90	65 - 95
Operational Risk Analyst	90 - 120k	90 - 120k	45 - 60	45 - 60
Investment Operations				
Corporate Actions	55 - 85k	55 - 85k	27 - 37	27 - 37
Treasury Settlements	55 - 75k	55 - 75k	27 - 37	27 - 37
Equity Settlements	55 - 75k	55 - 75k	27 - 37	27 - 37
Derivative Operations	60 - 90k	65 - 95k	28 - 40	30 - 42
Portfolio Administration	55 - 80k	55 - 80k	27 - 37	27 - 37
Performance Analyst	80 - 140k	80 - 140k	40 - 70	40 - 70
Wealth Management & Superannuation				
Financial Planner	90 - 130k	90 - 130k	45 - 65	45 - 65
Paraplanner	65 - 95k	70 - 100k	32 - 45	33 - 46
Client Service Manager	65 - 90k	65 - 90k	35 - 47	35 - 47
Relationship Manager	95 - 140k	95 - 120k	48 - 70	48 - 70
Member Services	55 - 80k	60 - 80k	28 - 38	30 - 40
Fund Administrator	55 - 80k	60 - 80k	27 - 35	30 - 40

VICTORIA BUSINESS SUPPORT

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANI	NUM AUD (\$)	RATE PER HOU	R AUD (\$)
	2018	2019	2018	2019
Business Support				
Executive Assistant - Banking	75 - 120k	80 - 120k	40 - 60	40 - 60
Executive Assistant	75 - 120k	80 - 120k	35 - 50	40 - 55
Office Manager	70 - 110k	75 - 110k	35 - 45	40 - 55
Personal Assistant	70 - 100k	70 - 100k	35 - 45	35 - 55
Legal Secretary/Assistant	65 - 80k	65 - 80k	35 - 45	35 - 55
Team Assistant	50 - 85k	55 - 90k	35 - 50	35 - 55
HR Administrator	55 - 70k	55 - 70k	30 - 38	30 - 40
Facilities Coordinator	60 - 70k	55 - 70k	28 - 35	30 - 40
Administration Assistant	50 - 60k	50 - 65k	27 - 35	30 - 40
Receptionist	50 - 60k	50 - 65k	27 - 35	30 - 40
Data Entry Operator	50 - 55k	50 - 60k	27 - 30	30 - 35
Mail Room Assistant	50 - 55k	50 - 55k	27 - 30	30 - 35
Office Junior	50 - 55k	50 - 55k	27 - 30	30 - 35
Project Support				
Tender Coordinator	60 - 85k	60 - 85k	30 - 40	30 - 40
Tender Formatter	65 - 85k	60 - 85k	30 - 40	30 - 40
Document Controller	65 - 95k	65 - 100k	35 - 50	35 - 50
Project Administrator/Assistant	65 - 85k	60 - 90k	35 - 45	35 - 50
Call Centre Support				
Contact Centre Manager	80 - 120k	80 - 120k	45 - 55	45 - 60
Team Leader	70 - 100k	70 - 100k	40 - 50	40 - 55
Faults/Dispatch Consultant	50 - 60k	50 - 60k	30 - 40	30 - 40
Outbound Customer Service	50 - 60k	50 - 60k	27 - 30	30 - 35
Inbound Customer Service	50 - 60k	50 - 60k	27 - 30	30 - 35

VICTORIA HUMAN RESOURCES & SAFETY

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM AUD (\$)	RATE PER DAY	AUD (\$)
	2018	2019	2018	2019
Generalist				
HR Director	210 - 300k	210 - 330k	980 - 1280	980 - 1300
HR Manager	120 - 210k	110 - 210k	580 - 880	530 - 880
HR Business Partner	110 - 170k	110 - 170k	480 - 700	480 - 700
HR Advisor	90 - 110k	80 - 110k	370 - 480	370 - 480
HR Officer	65 - 85k	65 - 85k	305 - 370	305 - 370
HR Administrator	60 - 70k	60 - 70k	230 - 300	230 - 300
Specialist				
Compensation & Benefits Manager	150 - 210k	150 - 210k	650 - 885	650 - 885
Compensation & Benefits Consultant	85 - 130k	85 - 130k	370 - 535	370 - 535
Organisational Development Manager	130 - 180k	130 - 180k	535 - 750	535 - 750
Organisational Development Consultant	85 - 125k	85 - 125k	370 - 535	370 - 535
HR Change Manager	150 - 220k	150 - 220k	800 - 1200	800 - 1200
Learning & Development Manager	130 - 165k	130 - 165k	565 - 720	565 - 720
Learning & Development Consultant	85 - 120k	85 - 120k	370 - 520	370 - 520
Instructional Designer	100 - 140k	100 - 140k	430 - 600	430 - 600
Recruitment Manager	130 - 165k	130 - 165k	565 - 710	565 - 710
Recruitment Advisor	95 - 130k	95 - 130k	410 - 550	410 - 550
Industrial/Employee Relations Manager	145 - 210k	145 - 210k	625 - 900	625 - 900
Workforce Planning Manager	140 - 200k	140 - 200k	650 - 870	650 - 870
Workforce Planning Consultant	70 - 110k	70 - 110k	390 - 565	390 - 565
HR Information Analyst	95 - 125k	95 - 125k	410 - 520	410 - 520
whs				
WHS Manager	160 - 200k	160 - 200k	700 - 870	700 - 870
WHS Advisor	90 - 120k	90 - 120k	390 - 435	390 - 435

SALES, MARKETING & COMMUNICATIONS

ROLE	PERMANENT SAL	ARY PER ANNUM AUD (\$
	2018	2019
Sales		
Sales Director	180 - 320k	180 - 320k
State Sales Manager	150 - 200k	150 - 200k
Sales Manager	120 - 170k	120 - 170k
Sales Executive	70 - 95k	70 - 95k
Account Manager	70 - 125k	70 - 125k
Business Development Manager	90 - 140k	90 - 140k
Marketing		
Marketing Director	160 - 300k	160 - 300k
Marketing Manager	120 - 160k	120 - 160k
Direct Marketing Manager	90 - 150k	90 - 150k
Digital Marketing Manager	105 - 160k	110 - 160k
Campaign Manager	90 - 130k	100 - 130k
Marketing Executive	75 - 100k	70 - 90k
Product/Brand Manager	90 - 150k	90 - 150k
Product Specialist	90 - 120k	90 - 140k
Digital Analyst/Campaign Analyst	100 - 130k	110 - 150k
Communications		
Communications Lead/Head of	160 - 250k	160 - 250k
Communications Manager	100 - 140k	110 - 150k
Communications Executive	75 - 95k	75 - 100k
Stakeholder Relations Advisor	80 - 130k	80 - 130k
Media and Corporate Affairs Advisor	100 - 150k	100 - 150k

TECHNOLOGY, DIGITAL & TRANSFORMATION DIGITAL, APPLICATIONS & DEVELOPMENT

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM AUD (\$)		RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
ERP/CRM/BI				
Senior Consultant	120 - 160k	120 - 160k	100 - 140	100 - 150
Consultant	90 - 120k	90 - 120k	100 - 140	100 - 140
Data Scientist	100 - 160k	90 - 180k	60 - 125	100 - 160
BI Developer	100 - 120k	100 - 160k	70 - 90	80 - 100
BI Analyst	70 - 90k	80 - 130k	70 - 90	80 - 100
Development/Testing				
DevOps	90 - 160k	90 - 180k	90 - 150	90 - 150
Senior Developer	110 - 150k	110 - 150k	90 - 125	90 - 125
Developer	70 - 110k	70 - 110k	50 - 100	50 - 100
UX/UI Designers	80 - 185k	90 - 200k	50 - 150	50 - 150
Test Manager / QA Manager	120 - 150k	120 - 160k	90 - 125	90 - 125
Test Analyst	70 - 120k	70 - 120k	50 - 100	50 - 100

TECHNOLOGY, DIGITAL & TRANSFORMATION INFRASTRUCTURE & SECURITY

ROLE	PERMANENT	PERMANENT		
	SALARY PER AI	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Management				
CIO / CTO	180 - 300k	180 - 300k	140 - 280	140 - 280
Infrastructure Manager	90 - 200k	90 - 200k	65 - 140	65 - 140
IT Manager	120 - 160k	120 - 160k	65 - 100	65 - 100
Helpdesk Manager	70 - 120k	80 - 120k	50 - 90	50 - 90
Support/Engineers				
Desktop Support	60 - 85k	60 - 85k	35 - 65	35 - 65
Service Desk/Helpdesk Support	50 - 80k	50 - 80k	25 - 55	25 - 55
System/Infrastructure Engineer	80 - 130k	80 - 140k	65 - 100	65 - 100
System Administrator	75 - 120k	75 - 120k	55 - 95	55 - 95
Cloud Engineer	80 - 130k	80 - 130k	65 - 100	65 - 100
Field Services Engineer	65 - 95k	65 - 95k	30 - 60	30 - 60
Networking/Architecture				
Enterprise Architect	170 - 200k	180 - 220k	100 - 140	115 - 155
Solution Architect	140 - 180k	140 - 180k	80 - 120	80 - 120
Network Architect	140 - 180k	140 - 180k	80 - 120	80 - 120
Network Designer	110 - 140k	110 - 140k	70 - 100	70 - 100
Network Engineer	75 - 120k	75 - 120k	55 - 95	55 - 95
Security				
Information Security Lead	140 - 180k	140 - 180k	80 - 120	80 - 120
Security Architect	140 - 180k	140 - 180k	80 - 120	80 - 140
Security Analyst	110 - 150k	110 - 150k	70 - 110	70 - 110

TECHNOLOGY, DIGITAL & TRANSFORMATION PROJECT SERVICES

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM AUD (\$)		RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
Projects				
Project Manager	130 - 200k	130 - 200k	90 - 140	90 - 140
Change Manager	110 - 190k	110 - 190k	100 - 140	110 - 140
Programme Manager	160 - 230k	160 - 230k	125 - 160	125 - 160
Business Analyst	100 - 160k	90 - 160k	55 - 115	55 - 115
Project Coordinator/Administrator	70 - 100k	70 - 100k	40 - 80	40 - 90
Implementation Manager	130 - 150k	130 - 150k	80 - 100	80 - 100
Delivery Lead	130 - 150k	130 - 170k	80 - 100	90 - 120
Agile				
Agile Coach	160 - 190k	160 - 210k	115 - 160	115 - 160
Scrum Master	120 - 150k	120 - 170k	100 - 125	100 - 125
Iteration Manager	120 - 150k	120 - 170k	100 - 125	100 - 125
Product Owner	100 - 150k	110 - 180k	55 - 115	60 - 120





RYAN HATHRILL DIRECTOR **WESTERN AUSTRALIA**

57%

OF PROFESSIONALS ARE MOTIVATED BY POSITIVE FEEDBACK FROM MANAGEMENT

2018 INSIGHT

In 2018, the jobs market was relatively quiet compared with the boom Western Australia witnessed a decade ago, resulting in minimal salary growth. However, the jobs market grew towards the end of

the year when BHP, Rio Tinto and Fortescue Metals Group announced major new mining projects.

2019 EXPECTATIONS

In early 2019, the upturn in resources sector activity will drive growth in blue collar jobs in regional Western Australia. BHP. Rio Tinto and Fortescue Metals Group will require 6,000 construction workers assigned to brownfields maintenance and expansion.

By mid-2019, the resources projects will require an influx of white collar professionals as well, particularly across greenfield projects in concept, planning, design and procurement. Recruitment will be slanted towards contract roles for project managers, engineers, network engineers and long-term evolution specialists, with rates expected to increase. A range of automation and innovation specialists will be sought by mining employers and their contractors as well as employers outside the resources sector.

In Perth, the Forrestfield-Airport Link and MetroNet Light Rail infrastructure projects are well under way. In 2019, the airport project will require a range

of design and architectural personnel as well as engineers and project professionals from several disciplines. The light rail project will require specialist professionals in engineering, architecture, finance, IT and business support.

Broadly speaking, salary growth will remain on a steady upward trajectory in 2019.

ACCOUNTING & FINANCE

The accounting and finance jobs market will once again be stable in 2019, with only marginal salary growth likely.

Nevertheless, the resources upturn will have a positive knock-on effect for accounting and finance professionals. We expect engineering firms to require more accountants who have joint venture experience and business

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A range of automation and innovation specialists will be sought by mining employers and their contractors as well as employers outside the resources sector.

partnering skills. We also expect some increase in demand for accountants to work at mining sites, providing on-site reporting and operational analytics.

Additionally, as the commodities market picks up, we expect to see more corporate finance teams on the hunt for new in-house talent with business development expertise. Boutique firms that specialise in mergers and acquisitions will also be seeking accountants with the same profile. Salary growth is possible for these professionals in 2019.

Employers are advised to invest time and, if necessary, budget to retain existing accounting and finance professionals in early 2019. Otherwise, later in the year, permanent employees could have their head turned by new job opportunities in the market, stemming from the resources sector.

Transactional finance jobs, such as accounts payable, accounts receivable and payroll, are dwindling in Western Australia due to a combination of automation and offshoring. We expect to see a continued decline in demand during 2019.

BUSINESS SUPPORT & HUMAN RESOURCES

Western Australia's economic recovery in 2019 will prompt an increased need for project administrators, project schedulers, document controllers and others who assist with deploying mining staff on fly-in/fly-out (FIFO) rosters.

The influx of blue collar workers headed for Western Australia will stimulate demand for HR professionals with

industrial and employee relations as well as change management expertise. As the year goes on, and ancillary white collar roles open up in several specialist areas, we expect employers to seek more HR professionals to design and deliver staff recruitment and retention strategies. Those with suitable business partnering skills could see salary growth of up to 5% by the end of 2019.

We don't expect to see jobs growth or wage increases for office support roles such as receptionists, executive assistants and office administrators in 2019. The local market is well stocked with suitable professionals possessing these skills.

CONSTRUCTION, ENGINEERING & ARCHITECTURE

2019 will be a year of growth and expansion for construction, engineering and architecture. Skill shortages exist in the mining sector, due to the decrease in mining school enrolments and movement of skills to the eastern states during the recent downturn. Consequently, employers will seek to bolster their local workforce by attracting interstate and overseas talent.

The resources recovery is already increasing demand and salaries for operational personnel. In 2019, engineering firms will be seeking more mechanical, electrical, structural and systems engineers.

Jobs growth will also be propelled by transport infrastructure projects. The Forrestfield-Airport Link rail project will need to attract design and architectural professionals with backgrounds in civil, structural, mechanical and





Operational efficiency



Investment in infrastructure



Resources projects



Digital transformation

electrical engineering. The MetroNet Light Rail will also require engineering and architecture professionals. However, infrastructure contractors often work within tight budgets, so we expect standard market rates and predominantly fixed-term contracts.

Looking beyond 2019, we also expect an increased demand for mining exploration and feasibility professionals such as geologists, metallurgists and environmental scientists.

SALES, MARKETING & COMMUNICATIONS

Business confidence is beginning to trickle through to the sales, marketing and communications jobs market, yet salary increases in 2019 are likely to be modest.

Specialists in customer engagement and social media will still be in demand as employers in many industries continue to implement digital transformation

projects. Perth has a local shortage of senior digital marketing managers with a track record in developing and executing end-to-end marketing strategies, however salary increases are unlikely to exceed 2-3% in 2019.

The increased number of mining and resources projects in WA will require hardware and software which will stimulate demand for sales professionals by product suppliers in 2019. Base salaries are unlikely to increase in 2019 but bonuses and commissions may rise to motivate individuals.

Employers within utilities, resources and community-related industries will seek to hire more communications professionals from other industry sectors to help deliver internal transformation upgrades and external corporate communications, particularly within greenfield projects. Persuading these professionals to leave secure, long-term jobs to take up temporary project roles in utilities and

resources can be challenging for hiring managers due to the volatility this sector has previously experienced. To seal the deal, premium rates may be required.

TECHNOLOGY, DIGITAL & TRANSFORMATION

We expect substantial activity in the tech jobs market in 2019. There will be skill shortages, competition for talent and rising salaries for professionals who can offer particular tech specialisms.

The thriving resources sector is increasingly reliant upon technology to maximise operational efficiency in mining, extraction, transport, on-site reporting, diagnostics and remote decision making.

Outside the mining sector, digital transformations will continue in many of Perth's large corporates.

The list of tech specialists who will be in short supply but high demand is lengthy. Near the top

will be .NET developers, DevOps engineers and cyber security analysts. Equally in high demand will be UI and UX designers, network engineers, scrum masters, front-end developers, cloud specialists and architects.

Local skill shortages are likely to become more acute as the year progresses. Holding on to existing staff – and therefore retaining IP – needs to be an important focus for employers in 2019, so it's essential to check market rates regularly and provide flexible working arrangements.

Hiring managers seeking new recruits will need quick and decisive recruitment processes. Many tech candidates will be weighing up multiple job offers and employers who move the fastest will have the most success. Hiring managers will need to look beyond Perth and import technology professionals from interstate and overseas. Beyond competitive salaries, IT professionals will be drawn to employers who can offer substantial learning and development opportunities so they continue to develop their skill sets in line with technological change.

The GovNext-ICT Program did not progress as quickly as expected through 2018, though more government departments signed up to the program towards the end of 2018 and this trend is expected to continue throughout 2019. Consequently, hiring activity is expected to increase from the tech consulting firms who were appointed to this project.



WESTERN AUSTRALIA

ACCOUNTING & FINANCE

OLE	PERMANENT		CONTRACT	CONTRACT	
	SALARY PER A	SALARY PER ANNUM AUD (\$)		RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019	
xecutive					
hief Financial Officer	160 - 300k	180 - 300k	90 - 130	90 - 150	
roup Financial Controller	140 - 180k	160 - 200k	75 - 100	80 - 120	
nancial Controller	120 - 170k	140 - 180k	65 - 75	65 - 80	
ax Manager	130 - 200k	150 - 230k	70 - 100	75 - 120	
ualified					
enior Business Partner	140 - 180k	150 - 200k	65 - 85	75 - 100	
usiness Partner	110 - 150k	120 - 150k	55 - 65	60 - 75	
roup Accountant	110 - 140k	120 - 150k	70 - 80	75 - 85	
enior Management Accountant	100 - 130k	110 - 140k	50 - 55	55 - 65	
anagement Accountant	75 - 95k	80 - 110k	40 - 50	45 - 55	
enior Financial Accountant	100 - 130k	110 - 140k	50 - 60	55 - 65	
nancial Accountant	75 - 95k	80 - 110k	40 - 50	45 - 55	
enior Business/Financial Analyst	110 - 150k	120 - 150k	55 - 65	55 - 70	
usiness/Financial Analyst	80 - 120k	90 - 130k	45 - 55	50 - 60	
ystems Accountant	100 - 140k	110 - 150k	50 - 65	55 - 65	
ax Accountant	80 - 110k	90 - 120k	45 - 55	50 - 65	
art-qualified & Transactional					
ayroll Manager	80 - 110k	90 - 120k	40 - 50	45 - 55	
ayroll Clerk	55 - 65k	55 - 65k	28 - 35	30 - 38	
ccounts Payable & Credit Manager	70 - 85k	70 - 85k	35 - 45	35 - 45	
ccounts Payable Clerk	50 - 60k	55 - 65k	27 - 32	27 - 32	
ccounts Receivable Officer	50 - 60k	55 - 65k	27 - 32	27 - 32	
ookkeeper	60 - 75k	60 - 75k	30 - 36	30 - 36	
ssistant Accountant	55 - 70k	50 - 65k	28 - 35	30 - 38	
ccounts Assistant	50 - 60k	50 - 60k	26 - 30	26 - 30	

WESTERN AUSTRALIA

ACCOUNTING & FINANCE

ROLE	PERMANENT SALAR	PERMANENT SALARY PER ANNUM AUD (\$)	
	2018	2019	
Public Practice & Insolvency			
Senior Manager	130 - 160k	130 - 160k	
Manager	100 - 130k	100 - 130k	
Assistant Manager	90 - 110k	90 - 110k	
Senior/Supervisor	70 - 90k	75 - 95k	
Intermediate	55 - 70k	60 - 70k	
Corporate Finance In-House			
Senior Manager (10 - 15 yrs' exp)	190 - 240k	170 - 240k	
Manager (8 - 11 yrs' exp)	150 - 190k	150 - 190k	
Analyst (4 - 8 yrs' exp)	115 - 140k	110 - 140k	
Analyst (2 - 4 yrs' exp)	80 - 100k	85 - 100k	

WESTERN AUSTRALIA

BUSINESS SUPPORT

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM AUD (\$)		RATE PER HOUR AUD (\$)	
	2018	2019	2018	2019
Business Support				
Executive Assistant	75 - 95k	80 - 100k	35 - 45	40 - 50
Personal Assistant	65 - 80k	65 - 85k	30 - 40	33 - 43
Administration Assistant	50 - 65k	50 - 65k	26 - 30	28 - 35
Office Manager	65 - 75k	65 - 80k	30 - 40	35 - 43
Receptionist	45 - 60k	50 - 60k	27 - 30	28 - 30
Legal Secretary	60 - 80k	60 - 85k	30 - 45	30 - 45
Document Controller	70 - 90k	75 - 90k	35 - 45	38 - 48
Project Coordinator	60 - 75k	60 - 80k	30 - 40	35 - 45
Data Entry Operator	40 - 45k	45 - 50k	27 - 29	28 - 30
Sales Support Officer	55 - 70k	55 - 70k	30 - 35	30 - 35
Scheduler	55 - 70k	55 - 70k	30 - 35	30 - 35
Customer Service Manager	90 - 130k	95 - 140k	45 - 65	48 - 70
Customer Service Team Lead	65 - 80k	70 - 85k	30 - 40	32 - 45
Customer Service Representative	45 - 60k	45 - 65k	27 - 30	27 - 30

CONSTRUCTION, ENGINEERING & ARCHITECTURE

ROLE	PERMANENT SALA	ARY PER ANNUM AUD (\$)
	2018	2019
Civil Construction		
Project Manager	130 - 200k	140 - 200k
Senior Project Engineer	120 - 150k	120 - 150k
Project Engineer	70 - 90k	80 - 120k
Site Engineer	55 - 75k	55 - 80k
Supervisor	120 - 150k	110 - 150k
Estimator	100 - 140k	100 - 140k
Commercial Construction		
Commercial Manager	160 - 190k	150 - 200k
Project Manager	140 - 180k	140 - 180k
Site Manager	110 - 150k	110 - 150k
Estimator	130 - 180k	130 - 180k
Contract Administrator	120 - 150k	110 - 150k
Architecture		
Project Lead	100 - 140k	100 - 140k
Project Architect	90 - 125k	90 - 125k
Graduate Architect	55 - 75k	50 - 75k
Revit Technician	50 - 75k	50 - 80k
Interior Designer	60 - 95k	60 - 95k
Engineering		
Electrical Engineer	100 - 130k	100 - 140k
E I&C Engineer	120 - 150k	120 - 160k
Mechanical Engineer	100 - 130k	100 - 145k
Mechanical Design Engineer	120 - 140k	120 - 150k
Control Systems Engineer	140 - 160k	140 - 160k

HUMAN RESOURCES

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM AUD (\$)		RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
Human Resources				
HR Manager	110 - 140k	110 - 150k	50 - 60	55 - 75
HR Business Partner	90 - 130k	90 - 130k	45 - 65	45 - 65
Senior HR Advisor	80 - 100k	85 - 110k	40 - 50	43 - 55
HR Advisor	70 - 80k	70 - 85k	35 - 40	35 - 43
HR Officer	60 - 70k	60 - 70k	30 - 35	30 - 35
HR Administrator	55 - 65k	55 - 65k	28 - 35	28 - 33
Industrial/Employee Relations Advisor	90 - 120k	95 - 130k	45 - 60	47 - 65
Learning & Development Manager	110 - 140k	110 - 140k	50 - 65	55 - 70
Learning & Development Consultant	80 - 110k	80 - 110k	45 - 60	40 - 55
Recruitment Manager	100 - 130k	100 - 130k	45 - 60	50 - 65
Recruitment Advisor	75 - 95k	80 - 100k	35 - 40	35 - 50
OH&S Manager	100 - 130k	110 - 140k	50 - 65	55 - 70
OH&S Advisor	80 - 100k	90 - 110k	40 - 50	45 - 55

PROCUREMENT, SUPPLY CHAIN & LOGISTICS

ROLE	PERMANENT	PERMANENT		
	SALARY PER AI	NNUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Procurement				
Chief Procurement Officer	180 - 230k	185 - 240k	90 - 115	95 - 120
Procurement/Purchasing Manager	110 - 170k	110 - 190k	55 - 85	55 - 95
Procurement/Purchasing Officer	75 - 85k	75 - 90k	37 - 43	37 - 45
Contracts and Procurement Administrator	75 - 85k	75 - 90k	37 - 43	37 - 45
Category Manager	110 - 170k	110 - 190k	55 - 85	55 - 95
Supply Chain				
Group Supply Chain Manager	130 - 180k	140 - 190k	65 - 90	70 - 95
Supply Chain Manager	110 - 170k	110 - 190k	55 - 85	55 - 95
Materials Coordinator	85 - 120k	90 - 130k	43 - 60	45 - 65
Materials Planner/Expeditor	80 - 100k	85 - 120k	40 - 50	43 - 60
Logistics				
Freight/Fleet Manager	110 - 170k	110 - 180k	55 - 85	55 - 90
Operations Manager	110 - 140k	110 - 150k	55 - 70	55 - 75
Logistics Officer	65 - 75k	70 - 85k	33 - 38	38 - 43
Inventory Controller	65 - 75k	70 - 85k	33 - 38	38 - 43

SALES, MARKETING & COMMUNICATIONS BANKING & FINANCIAL SERVICES

ROLE	PERMANENT SALARY	PER ANNUM AUD (\$)
	2018	2019
Retail		
Portfolio Director	140 - 160k	140 - 160k
Premium Relationship Manager	90 - 110k	90 - 110k
Business		
Agribusiness Relationship Manager	130 - 150k	130 - 150k
Emerging Markets Relationship Manager	120 - 150k	120 - 150k
Business Relationship Manager	100 - 120k	100 - 120k
SME Relationship Manager	80 - 110k	80 - 110k
Assistant Manager	80 - 90k	80 - 90k
Corporate		
Relationship Manager	130 - 160k	130 - 160k
Assistant Manager	90 - 110k	90 - 110k

SALES, MARKETING & COMMUNICATIONS COMMERCE & INDUSTRY

ROLE	PERMANENT	PERMANENT		
	SALARY PER AN	SALARY PER ANNUM AUD (\$)		OUR AUD (\$)
	2018	2019	2018	2019
Sales				
National Sales Manager	130 - 180k	130 - 180k	65 - 90	65 - 90
Sales Manager	110 - 150k	110 - 150k	60 - 75	60 - 75
Business Development Manager	85 - 120k	85 - 120k	40 - 60	40 - 60
Key Account Manager	80 - 95k	80 - 95k	40 - 50	40 - 50
Territory Manager	70 - 85k	70 - 85k	35 - 45	35 - 45
Sales Representative	70 - 85k	70 - 85k	35 - 45	35 - 45
Marketing (including digital)				
Marketing Manager	100 - 140k	110 - 150k	50 - 70	55 - 75
Senior Marketing Executive	85 - 110k	85 - 110k	45 - 55	45 - 55
Marketing Executive	70 - 90k	70 - 90k	35 - 50	35 - 50
Marketing Coordinator	55 - 70k	55 - 70k	30 - 35	30 - 35
Marketing Assistant	45 - 55k	45 - 55k	25 - 30	25 - 30
Communications				
Communications Manager	100 - 150k	100 - 150k	50 - 75	50 - 75
Communications Advisor	80 - 100k	80 - 100k	40 - 50	40 - 50
Communications Coordinator	60 - 90k	60 - 90k	30 - 45	30 - 45
Content Coordinator	60 - 80k	60 - 80k	30 - 40	30 - 40

TECHNOLOGY, DIGITAL & TRANSFORMATION

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANI	NUM AUD (\$)	RATE PER HOUR	AUD (\$)
	2018	2019	2018	2019
Management				
Chief Information Officer	170 - 240k+	170 - 250k+		
Chief Technology Officer	160 - 220k+	170 - 220k+		
Strategy & Architecture Manager	160 - 190k	170 - 210k+	125 - 140	135 - 150
Infrastructure/Development/BI Manager	130 - 170k	140 - 180k	100 - 125	100 - 125
Data Manager	130 - 160k	130 - 170k	100 - 120	110 - 130
Applications/ERP/CRM/BI				
CRM/ERP Senior Consultant	130 - 160k	135 - 170k	100 - 125	100 - 125
CRM/ERP Consultant	90 - 130k	90 - 140k	80 - 100	80 - 100
Bl Consultant	130 - 160k	130 - 160k	85 - 110	85 - 110
Bl Developer	100 - 130k	90 - 130k	65 - 90	65 - 90
Solutions/Technical Architect	140 - 170k	145 - 170k	100 - 125	100 - 125
Enterprise Architect	150 - 175k	160 - 190k	115 - 140	120 - 140
DevOps Engineer	100 - 130k	100 - 130k	70 - 90	75 - 95
DevOps Specialist	130 - 150k	130 - 160k	90 - 110	100 - 120
Senior Data Scientist	150 - 190k	150 - 190k	100 - 125	110 - 135
Data Scientist	100 - 150k	110 - 150k	80 - 100	80 - 110
Data Analyst	100 - 140k	100 - 140k	60 - 90	60 - 90
Senior Microsoft Developer	110 - 135k	110 - 140k	75 - 90	80 - 100
Microsoft Developer	80 - 110k	85 - 110k	60 - 80	65 - 85
Senior Java Developer	110 - 130k	110 - 130k	70 - 90	70 - 90
Java Developer	80 - 110k	80 - 110k	60 - 80	60 - 80
UX/UI Designer	110 - 140k	110 - 140k	80 - 100	80 - 100
Front End Developer	80 - 110k	80 - 120k	70 - 90	70 - 100
Test Manager/Lead	90 - 135k	90 - 140k	75 - 100	75 - 110
Test Analyst	60 - 85k	70 - 90k	50 - 70	55 - 75
Senior Test Engineer (Automation)	100 - 120k	110 - 130k	80 - 100	80 - 100
Test Engineer (Automation)	90 - 100k	100 - 110k	50 - 70	55 - 75

TECHNOLOGY, DIGITAL & TRANSFORMATION

ROLE	PERMANENT	PERMANENT		
	SALARY PER AN	INUM AUD (\$)	RATE PER HO	UR AUD (\$)
	2018	2019	2018	2019
Project Services				
Programme Manager	160 - 185k	170 - 190k	120 - 135	125 - 145
PMO Manager	130 - 165k	130 - 170k	90 - 120	90 - 120
Agile Coach	140 - 170k	150 - 190k	100 - 135	120 - 150
Scrum/Iteration Manager	130 - 160k	140 - 165k	90 - 115	95 - 120
Senior Project Manager	140 - 160k	150 - 165k	100 - 120	100 - 125
Project Manager	120 - 140k	125 - 150k	90 - 100	90 - 110
Senior Business Analyst	125 - 140k	130 - 145k	80 - 90	90 - 110
Business Analyst	90 - 125k	100 - 125k	70 - 85	80 - 90
Change Manager	130 - 175k	130 - 175k	100 - 130	100 - 130
Infrastructure				
Service Delivery Manager	120 - 160k	130 - 180k	110 - 125	110 - 125
Network/Security Architect	135 - 180k	145 - 190k	110 - 135	110 - 140
Solutions/Technical Architect	135 - 170k	140 - 170k	95 - 130	95 - 130
Security Analyst	85 - 115k	90 - 120k	60 - 80	65 - 85
Information Security Analyst	110 - 140k	110 - 140k	70 - 90	70 - 90
Cyber Security Engineer	110 - 150k	110 - 150k	70 - 100	70 - 100
Senior Network/System Engineer	110 - 130k	125 - 145k	80 - 95	90 - 110
Network/System Engineer	85 - 110k	100 - 125k	65 - 85	70 - 90
Senior System Administrator	90 - 110k	90 - 120k	65 - 75	65 - 75
System Administrator	70 - 90k	70 - 90k	50 - 70	50 - 70
Helpdesk/Desktop Support	55 - 70k	60 - 75k	30 - 45	30 - 45
ICT Sales				
Sales Manager	160 - 250k*	160 - 250k*	130 - 150	130 - 150
Business Development Manager	130 - 180k*	130 - 180k*	100 - 120	100 - 120
Account Manager	90 - 160k*	90 - 160k*	60 - 100	60 - 100



The big story in the New Zealand jobs market in 2018 was the impact of a new government, after a surprise election result. Investment gradually switched from commerce towards social areas such as housing, education and health – and New Zealand jobs growth will reflect this trend in 2019.

In terms of jobs growth it may be a tale of two cities, with New Zealand's commercial engine Auckland slightly slowing and the country's public sector hub Wellington somewhat accelerating. However, across both markets any salary growth will be gradual rather than dramatic.

New Zealand will still experience acute skill shortages in 2019. Technology is now the nation's third largest export market and the only major limit on further growth is available talent.

51%

OF PROFESSIONALS ARE CONFIDENTLY OPTIMISTIC ABOUT JOB OPPORTUNITIES

In terms of jobs growth it may be a tale of two cities, with New Zealand's commercial engine Auckland slightly slowing and the country's public sector hub Wellington somewhat accelerating.



SHAY PETERS, COUNTRY MANAGER, NEW ZEALAND

Every industry in New Zealand is heavily reliant upon technology which will result in fierce competition for talent in 2019. Tech start-ups will seek to entice technology experts from larger organisations with the promise of cutting-edge projects. The big end of town is likely to respond by upping salaries. In 2019, senior and intermediate level IT specialists will be hard to secure in areas such as cyber security, analytics, UX and UI, and DevOps.

Elsewhere, demand for talent will also be stimulated by major infrastructure projects such as Auckland City Rail and the Mackay to PekaPeka Expressway. This will extend beyond civil engineering and structural engineering, and into ancillary services such as legal, accounting and procurement professionals.

Many job searches will inevitably have to extend overseas to import some specialist talent in 2019. With the government tightening immigration rules, it will be increasingly important for employers to have a thorough understanding of visa categories and regulations. It could also be advantageous to work with a recruitment partner boasting an existing network of overseas professionals, including New Zealand expats planning to return home.



Of professionals believe they are fairly remunerated

Many job searches will inevitably have to extend overseas to import some specialist talent in 2019.

DRIVERS OF JOB GROWTH:





Emerging Technology





Infrastructure





Social Investment





72%
OF PROFESSIONALS ARE MOTIVATED BY A GOOD WORK-LIFE BALANCE

2018 INSIGHT

Auckland's job market was generally strong in 2018, with steady growth in roles and salaries. However, the newly elected New Zealand government initiated a gradual swing of investment away from the private sector towards the public. Auckland's economy is driven by private sector spending but, despite media

speculation to the contrary, the jobs market was not adversely affected by the shift in government priorities.

Auckland hiring managers struggled to source enough specialist talent in areas such as technology, accounting, banking, legal and procurement. Employers are concerned these skill shortages will become more acute if the government cracks down further on immigration.

2019 EXPECTATIONS

Auckland's economy will be boosted by long-term government investment in infrastructure including roads, schools and the Auckland City Rail Link. This will fuel demand for civil and structural engineers, and also the legal, procurement and finance professionals who support these projects.

Much needed tax incentives have been announced for research and development to enhance innovation which will boost Auckland's growing community of tech start-ups in 2019. In-demand tech specialists may be drawn to work for start-ups on leading-edge projects so larger organisations may need to compete for talent by upping salaries.

Overall, Auckland's job market should grow steadily in 2019, with salaries rising in areas of most acute skill shortage. Hiring managers will need to be flexible to recruit as wide a talent pool as possible. Mobile and remote working for professionals living in satellite towns and cities can reap dividends.

While immigration restrictions will certainly be tighter, employers should not rule out looking overseas for talent. Working with consultants who have an in-depth understanding of visa rules is

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Much needed tax incentives have been announced for research and development to enhance innovation which will boost Auckland's growing community of tech start-ups in 2019.

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recommended along with talking to recruiters who are in touch with Kiwi expats returning home.

ACCOUNTING & FINANCE

The accounting and finance jobs market lost momentum as 2018 progressed.

The market is expected to be flat overall in 2019, but there will be pockets of growth to watch out for. Demand for business partners and management accountants should remain high, mainly because employers increasingly need finance professionals who can collaborate and consult with colleagues across organisations. The local market has a shortage of these particular professionals.

Hiring managers will therefore be on the hunt for accountants who offer a blend of communication and technical skills, particularly those in the \$80 - 120k bracket. If employers have high-performing talent at this level, retention is vital. Career development and opportunities to up-skill are two significant reasons why accountants will remain loyal to their employer. For those seeking to attract new recruits at this level, the importance of fast recruitment processes cannot be overstated. Candidates with business partnering skills could be subject to multiple offers and are unlikely to wait if there are delays.

BANKING & FINANCIAL SERVICES

Generally the jobs market in banking and financial services

will remain steady in 2019 and salaries are unlikely to increase. In the wake of the recent conduct risk review, banks will require remediation, compliance and risk professionals - especially those who use SAS and SQL - as well as analysts to measure capital adequacy, review lending policy and maintain data quality.

Bank hiring managers seeking analysts will face competition from marketing hiring managers who require the same professionals to interpret data and model risk. Having state-of-the-art risk analysis tools will help attract and retain the best talent. These professionals are keenly aware that their careers are dependent on staying up to date with new technologies.

BUSINESS SUPPORT

The 2019 outlook for the business support jobs market is broadly positive. High demand for junior, part-time and contract roles is expected to continue. In addition. administration and secretarial hybrid roles are likely to become more commonplace, stimulating further demand. Overall, salaries are unlikely to climb much higher in 2019, but office manager roles may buck that trend due to the demand for hybrid roles.

Even if budgets don't result in higher salaries, hiring managers can secure business support professionals by emphasising a broad range of workplace benefits including culture, wellbeing and flexibility.



HUMAN RESOURCES

The HR jobs market is anticipated to remain steady in 2019 with modest salary growth. Demand will continue for business partners who can align HR with their organisation's strategy and commercial priorities. Junior and intermediate HR professionals can be hard to secure without the promise of permanency and clear career progression.

Given their expertise, HR professionals are acutely aware of workplace best practice when it comes to work-life balance. Auckland's transport system is struggling to keep step with its geographic sprawl, and travel time is a notable concern for HR professionals. Employers who cannot offer flexible working arrangements could miss out on attracting, and retaining, the best talent in 2019.

Auckland's legal jobs market is expected to remain steady in 2019 with continued demand for experienced corporate and commercial lawyers, and some modest salary growth. Most large private sector organisations will continue to employ small in-house departments to handle a wide range of commercial issues.

Recently there has been an increased government presence in Auckland with public sector organisations choosing to base their legal teams in Auckland as well as Wellington. To source talent from the widest possible pool, hiring managers must be able to offer flexible working arrangements. This will open up the potential of hiring legal professionals living

in smaller, more affordable cities just outside of the city.

PROCUREMENT & SUPPLY CHAIN

The demand for procurement and supply chain specialists, as opposed to generalists, shows no sign of slowing. Salaries are generally expected to increase slightly in 2019. However, professionals with IT and commercial smarts could see higher-than-average salary and bonus increases. These professionals are in high demand as Auckland's businesses undergo digital transformation.

Auckland has a relatively small pool of procurement and supply chain talent available. Top performers tend to be generously rewarded by employers who are "

Skill shortages exist as numerous organisations in Auckland embark upon the same technology journeys simultaneously – digital transformation and risk management projects.

"

eager to retain them. Attractive salaries alone may not be enough to persuade professionals to change roles, and hiring managers should emphasise how potential roles can provide exposure to dynamic, cutting-edge projects and career development opportunities. It may also be necessary for hiring managers to consider hiring from overseas.

SALES & MARKETING

The overall picture for Auckland's sales and marketing professionals shows flat salary growth in 2019, but there are several trends for hiring managers to watch out for.

Digital transformation across every industry will drive demand for specialised sales professionals to sell complete end-to-end technology solutions. These individuals often prefer roles that combine account management with business development.

In marketing, there are likely to be more temporary contracts available. Professionals with experience in agile project environments will be highly sought after,



especially if they have expertise in direct marketing and customer engagement strategies. The FMCG sector is embracing healthier. more eco-friendly products which will drive demand for marketing candidates with new product development experience in 2019.

As organisations look to expand their marketing capability and workforce, there should be no shortage of potential roles for intermediate-level marketers in the \$70 - 100k range. Due to budget constraints, hiring managers are increasingly packaging up more senior marketing roles (\$120k+) as four days per week, which can be a win-win for candidates seeking an improved work-life balance.

TECHNOLOGY & DIGITAL

Auckland's technology market has witnessed some notable salary increases in recent years, centred around specialist areas such as cloud leaders, cloud architecture specialists, cloud engineers, data scientists, and business intelligence developers and consultants. Security architects and analysts will also be sought after.

In 2019, we expect continued demand for these specialists, but the pace of recent salary rises is unsustainable and a slight slowdown is therefore possible. Many of the roles will be available in contract and permanent capacities.

Skill shortages exist as numerous organisations in Auckland embark upon the same technology journeys simultaneously – i.e. digital transformation and risk management projects. To get ahead of the competition, hiring managers need to emphasise their technology roadmap and in what way new recruits can contribute.





ROLE	PERMANENT		CONTRACT	
	SALARY PER A	NNUM NZD (\$)	RATE PER HO	UR NZD (\$)
	2018	2019	2018	2019
Executive				
Chief Financial Officer	250 - 400k	200 - 400k	100 - 160	100 - 160
Financial Controller	140 - 200k	140 - 200k	70 - 100	70 - 100
Commercial Manager	140 - 250k	160 - 250k	80 - 120	80 - 120
Finance Manager	120 - 150k	120 - 160k	60 - 80	65 - 85
Qualified				
Tax Accountant	90 - 130k	90 - 130k	50 - 75	50 - 75
Commercial Analyst/Business Partner	90 - 130k	100 - 130k	45 - 70	50 - 75
Financial/Business Analyst (5+ yrs' exp)	110 - 130k	110 - 140k	55 - 75	55 - 75
Financial/Business Analyst (0 - 4 yrs' exp)	80 - 110k	80 - 110k	40 - 55	40 - 55
Financial Accountant (5+ yrs' exp)	100 - 120k	100 - 120k	50 - 65	55 - 70
Financial Accountant (0 - 4 yrs' exp)	80 - 100k	80 - 100k	40 - 50	45 - 55
Management Accountant (5+ yrs' exp)	110 - 130k	110 - 130k	55 - 70	55 - 70
Management Accountant (0 - 4 yrs' exp)	85 - 110k	85 - 110k	40 - 55	45 - 55
Systems/Project Accountant	80 - 130k	90 - 130k	45 - 85	45 - 85
Payroll Manager	80 - 120k	80 - 120k	40 - 60	40 - 60
Credit Manager	75 - 100k	75 - 110k	40 - 55	40 - 55
Part & Non-qualified				
Accounts Payable/Receivable - Manager	70 - 100k	75 - 100k	40 - 50	40 - 50
Financial Accountant - Degree	75 - 85k	75 - 90k	40 - 50	40 - 50
Assistant Accountant	60 - 70k	60 - 70k	30 - 35	30 - 37
Credit Controller	55 - 65k	55 - 65k	25 - 35	25 - 35
Accounts Assistant	55 - 65k	55 - 65k	25 - 30	25 - 30
Payroll Clerk/Officer	60 - 75k	65 - 75k	30 - 40	30 - 40
Accounts Payable/Receivable	50 - 60k	50 - 65k	25 - 30	25 - 35

AUCKLAND BANKING & FINANCIAL SERVICES

ROLE	PERMANENT	PERMANENT		
	SALARY PER AN	SALARY PER ANNUM NZD (\$)		UR NZD (\$)
	2018	2019	2018	2019
Banking				
Relationship Manager	110 - 150k	110 - 150k	70 - 100	70 - 100
Relationship Associate	60 - 85k	60 - 85k	35 - 60	35 - 60
Business Development Manager/Sales	100 - 135k	100 - 135k	60 - 90	60 - 90
Business Analyst	90 - 120k	90 - 120k	60 - 100	60 - 100
Mortgage/Lending Manager	70 - 95k	70 - 95k	30 - 60	30 - 60
Risk, Compliance & Operations				
Credit Manager	100 - 130k	100 - 130k	55 - 70	55 - 70
Credit Analyst	60 - 90k	60 - 90k	35 - 55	35 - 55
Compliance Manager	120 - 160k	120 - 160k	65 - 85	65 - 85
Compliance Officer	65 - 110k	65 - 110k	40 - 70	40 - 70
Market Risk Analyst	80 - 120k	80 - 120k	50 - 70	50 - 70
Operational Risk Senior Manager	130 - 170k	130 - 170k	90 - 110	90 - 110
Operational Risk Manager	90 - 120k	90 - 120k	65 - 90	65 - 90
Settlements/Corporate Actions	60 - 75k	60 - 75k	35 - 55	35 - 55



ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM NZD (\$)		RATE PER HOUR	NZD (\$)
	2018	2019	2018	2019
Office Support & Secretarial				
Executive Assistant	75 - 100k	75 - 100k	35 - 48	35 - 50
Office Manager	55 - 70k	60 - 75k	25 - 35	28 - 35
Personal Assistant	60 - 75k	60 - 75k	25 - 35	25 - 35
Legal Secretary	60 - 70k	60 - 75k	25 - 34	28 - 35
Team Administrator	45 - 55k	45 - 60k	20 - 26	22 - 30
Corporate Receptionist	42 - 52k	42 - 55k	20 - 25	20 - 25
Sales Administrator	45 - 55k	45 - 55k	20 - 26	20 - 26
Office Administrator	45 - 58k	45 - 60k	22 - 28	22 - 28
Customer Service				
Team Leader	60 - 75k	55 - 70k	26 - 32	26 - 32
Customer Service Officer	42 - 52k	40 - 55k	20 - 25	20 - 27

AUCKLAND HUMAN RESOURCES & OH&S

ROLE	PERMANENT		CONTRACT	
	SALARY PER A	NNUM NZD (\$)	RATE PER HO	UR NZD (\$)
	2018	2019	2018	2019
Generalist				
HR Director	150 - 250k	150 - 250k	80 - 150	80 - 150
HR Manager	95 - 160k	95 - 160k	55 - 95	55 - 95
HR Business Partner	85 - 140k	85 - 140k	50 - 80	50 - 80
HR Consultant	80 - 140k	80 - 140k	50 - 85	50 - 85
HR Analyst	75 - 95k	75 - 95k	35 - 60	35 - 60
HR Advisor	70 - 90k	65 - 100k	30 - 65	25 - 65
HR Coordinator	50 - 70k	50 - 70k	25 - 40	25 - 40
HR Administrator	50 - 60k	50 - 60k	25 - 30	25 - 30
Specialist				
Change Manager	130k+	130k+	70 - 140	70 - 140
Organisational Development Manager	100 - 150k	100 - 160k	60 - 95	60 - 100
Remuneration Manager	95 - 160k	95 - 160k	50 - 80	50 - 80
Learning & Development Manager	95 - 140k	95 - 140k	50 - 75	50 - 75
Recruitment Manager	90 - 130k	90 - 130k	45 - 80	45 - 80
Organisational Development Consultant	80 - 120k	80 - 130k	50 - 75	50 - 80
Training Manager	85 - 120k	85 - 120k	45 - 75	45 - 75
Learning & Development Advisor	70 - 90k	70 - 90k	35 - 50	35 - 50
Remuneration Officer	60 - 85k	60 - 85k	30 - 40	30 - 40
Recruitment Advisor	70 - 90k	70 - 90k	30 - 45	30 - 45
Training Facilitator	50 - 75k	50 - 75k	25 - 40	25 - 40
Learning & Development Coordinator	55 - 70k	55 - 70k	20 - 30	20 - 30
OH&S				
Manager	90 - 150k	90 - 150k	50 - 80	50 - 80
Officer	55 - 85k	55 - 85k	30 - 50	30 - 50

AUCKLAND

ROLE	PERMANENT SALARY PER ANNUM NZD		
	2018	2019	
Private Practice			
Partner	160k+	170k+	
Senior Associate	115 - 235k	125 - 235k	
Associate	90 - 170k	90 - 170k	
Senior Solicitor	80 - 170k	80 - 175k	
3 yrs' PQE	60 - 85k	70 - 85k	
2 yrs' PQE	50 - 70k	60 - 90k	
1 yr PQE	45 - 60k	47 - 65k	
Graduate	40 - 45k	45 - 50k	
In-house			
General Counsel / Chief Legal Advisor	160k+	160k+	
Senior Legal Counsel / Senior Solicitor	90 - 180k	100 - 180k	
Legal Counsel / Solicitor	60 - 110k	65 - 110k	
Graduate	40 - 55k	50 - 65k	

AUCKLAND PROCUREMENT & SUPPLY CHAIN

ROLE	PERMANENT SALAR	Y PER ANNUM NZD (\$)
	2018	2019
Procurement		
Procurement Director	150 - 230k	160 - 250k
Procurement Manager	120 - 170k	120 - 180k
Strategic Sourcing Manager	110 - 150k	120 - 160k
Contracts/Relationship Manager	100 - 140k	110 - 140k
Procurement Specialist	90 - 125k	90 - 130k
Supply Chain		
Demand/Supply Planning Manager	100 - 130k	100 - 130k
Operations Manager	95 - 150k	100 - 160k
Supply Chain Manager	110 - 150k	110 - 150k
Demand/Supply Planner	65 - 90k	70 - 90k
Logistics Manager	85 - 135k	85 - 135k

AUCKLAND

SALES, MARKETING & COMMUNICATIONS

ROLE	PERMANENT		CONTRACT	
	SALARY PER A	NNUM NZD (\$)	RATE PER HO	UR NZD (\$)
	2018	2019	2018	2019
Sales				
Sales Director	190 - 230k	190 - 230k	110 - 140	110 - 140
National Sales Manager	150 - 200k	150 - 200k	70 - 100	70 - 100
National Account Manager	100 - 135k	90 - 140k	60 - 65	60 - 65
Business Development Manager	70 - 115k	70 - 115k	45 - 50	45 - 50
Key Account Manager	90 - 120k	90 - 120k	50 - 55	50 - 55
Account Manager	70 - 90k	70 - 90k	50 - 55	50 - 55
Sales/Account Executive	60 - 85k	60 - 85k	40 - 45	40 - 45
Territory Manager / Sales Representative	55 - 70k	55 - 70k	30 - 40	30 - 40
Sales Coordinator	50 - 60k	50 - 60k	25 - 30	25 - 30
Marketing				
Marketing Director	170 - 230k	170 - 230k	90 - 120	90 - 120
Marketing Manager	120 - 140k	100 - 140k	50 - 60	50 - 60
Category Manager	90 - 130k	90 - 130k	45 - 60	45 - 60
Product Manager	90 - 130k	90 - 140k	45 - 65	45 - 65
Digital/Online Manager	100 - 140k	100 - 140k	50 - 65	50 - 65
Trade Marketing Manager	90 - 120k	90 - 120k	45 - 60	45 - 60
Insights Manager	75 - 130k	75 - 130k	45 - 65	45 - 65
Brand Manager	80 - 120k	80 - 120k	40 - 60	40 - 60
Assistant Brand Manager	55 - 75k	55 - 75k	25 - 35	25 - 35
Marketing Coordinator	50 - 65k	50 - 65k	25 - 35	25 - 35
Communications				
PR/Corporate Affairs Manager	90 - 130k	90 - 130k	45 - 60	45 - 60
Communications Manager	80 - 100k	80 - 120k	40 - 55	40 - 55



ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM NZD (\$)	RATE PER HO	UR NZD (\$)
	2018	2019	2018	2019
Digital				
Digital Design (UI/UX/DX)	80 - 120k	90 - 130k	80 - 110	90 - 120
Customer Experience Manager	100 - 150k	110 - 160k	80 - 120	90 - 120
Product Manager/Owner	100 - 140k	100 - 145k	90 - 110	90 - 120
Insights & Analytics Manager	90 - 150k	110 - 160k	80 - 110	80 - 110
Insights & Analytics Analyst	70 - 90k	70 - 100k	50 - 80	60 - 80
Development/Testing				
Development Manager	130 - 160k	140 - 160k	100 - 120	100 - 140
Team/Technical/Development Lead	110 - 130k	110 - 130k	95 - 110	100 - 120
Senior Developer	90 - 125k	100 - 130k	80 - 110	80 - 115
Intermediate Developer	75 - 90k	75 - 95k	60 - 90	70 - 80
Junior Developer	50 - 75k	50 - 75k	50 - 75	50 - 70
Quality Assurance Manager / Test Manager	130 - 160k	130 - 160k	90 - 120	100 - 120
Test Lead	110 - 125k	110 - 130k	85 - 100	90 - 105
Automation Engineer / Senior QA Test Analyst	95 - 110k	100 - 120k	85 - 95	90 - 110
Test Analyst / QA	75 - 95k	80 - 100k	60 - 90	80 - 95
Business Intelligence				
Data Analyst	80 - 110k	80 - 120k	45 - 90	50 - 100
Reporting Analyst	80 - 110k	80 - 120k	45 - 90	50 - 100
BI Developer	90 - 120k	90 - 130k	60 - 110	60 - 110
BI Consultant	120 - 160k	120 - 160k	100 - 150	100 - 150
Data Scientist	65 - 160k	65 - 180k	60 - 150	60 - 150



ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM NZD (\$)	RATE PER HO	UR NZD (\$)
	2018	2019	2018	2019
Technology Leadership				
CIO / CTO	180k+	180k+	150+	150+
Chief Digital Officer	200k+	200k+	150+	150+
Head of Digital	200 - 300k	200 - 300k	120 - 150	120 - 150
IT Manager	110 - 150k	110 - 160k	80 - 140	80 - 140
IT Operations Manager	100 - 150k	100 - 160k	90 - 130	90 - 130
Service Delivery Manager	80 - 140k	80 - 150k	80 - 130	80 - 130
Projects				
Programme Manager	160 - 180k	160 - 180k	130 - 150	130 - 150
Senior Project Manager	120 - 135k	120 - 145k	100 - 130	110 - 130
Project Manager	80 - 120k	80 - 120k	80 - 105	85 - 110
Senior Business Analyst	105 - 120k	105 - 130k	90 - 110	95 - 120
Business Analyst	75 - 105k	75 - 105k	70 - 90	70 - 95
Project/Programme Coordinator	70 - 90k	70 - 90k	65 - 90	65 - 95
Scrum Master	120 - 130k	120 - 135k	110 - 130	100 - 130
Agile Coach	130 - 170k	130 - 170k	90 - 110	100 - 150
Process Analyst	75 - 110k	75 - 115k	80 - 95	80 - 100



ROLE	PERMANENT		CONTRACT	
	SALARY PER ANN	NUM NZD (\$)	RATE PER HOUR	NZD (\$)
	2018	2019	2018	2019
Architecture				
Enterprise Architect	160 - 210k	160 - 220k	150 - 200	150 - 200
Infrastructure Architect	120 - 160k	120 - 160k	110 - 150	110 - 150
Security Architect/Consultant	120 - 180k	120 - 180k	120 - 180	120 - 180
Solutions Architect	120 - 165k	120 - 165k	120 - 150	120 - 150
Data Architect	120 - 180k	120 - 180k	120 - 180	120 - 180
Infrastructure				
DevOps Engineer	90 - 150k	90 - 150k	60 - 100	60 - 100
Security/Network Engineer	80 - 140k	80 - 140k	60 - 100	60 - 100
Cloud Engineer	80 - 140k	90 - 150k	60 - 100	60 - 120
Systems Engineer	80 - 140k	80 - 130k	60 - 100	60 - 100
Service Desk Manager	75 - 110k	80 - 110k	60 - 90	60 - 90
Help Desk/Desktop/App Support	40 - 90k	40 - 95k	25 - 60	25 - 60
Database Administrator	60 - 130k	60 - 130k	40 - 100	40 - 100





62%
OF PROFESSIONALS ARE

MOTIVATED BY SALARY AND BENEFITS

2018 INSIGHT

The Wellington jobs market continued to be positive in 2018, with strong demand from public sector employers for both permanent and contract professionals. There was steady salary growth and some notable skill shortages, particularly in areas of new and emerging technology.

2019 EXPECTATIONS

The outlook for Wellington in 2019 appears to be one of jobs growth as well as modest salary growth. The government will shift slightly from commercial investment, such as start-ups and technology, towards social investment including establishing the Oranga Tamariki – Ministry for Children and upgrading the PekaPeka Expressway.

In the first half of the year, with public sector headcount caps lifted, there will be a push to convert contract staff to permanent arrangements. To achieve this goal, employers will need to emphasise the benefits of permanency including job security, learning and development, workplace flexibility, and exposure to strategic and long-term projects.

The second half of the year is likely to be more contract heavy. Hiring managers will need to recruit efficiently, finding ways to quickly identify and secure talent. In areas of skill shortages, it can pay off to connect with overseas-based Kiwis who are planning a return to New Zealand.

ACCOUNTING & FINANCE

The accounting and finance jobs sector was a candidate-driven market in 2019. Employers jostled to secure a limited supply of accounting talent. It was not uncommon for high-calibre professionals to receive two or more job offers simultaneously.

The biggest demand in 2019 will continue to be for accountants who can partner with colleagues and stakeholders across their business. Those who have strategic nous and communication skills are therefore in particular demand, with hiring managers competing for the best management accountants and senior management accountants.

The local shortage of suitable talent is partly exacerbated by the fact that business partner accountants around the \$75 - 100k mark, often temporarily

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Hiring managers will need to recruit efficiently, finding ways to quickly identify and secure talent.

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leave Wellington to gain overseas experience. On the flipside, when those Kiwis decide to return to Wellington, they bring broader experience with them. Gaining access to these professionals before they return home, via a recruitment partner, can be an effective way to identify accountants beyond the immediate talent pool.

Overall, salaries for accountants will remain largely unchanged in 2019. However, some salary growth is possible for individuals who receive multiple job offers and counter offers.

To get ahead of the competition for top talent, employers should plan ahead as much as possible. This allows hiring managers to prepare recruitment processes that will be fast and efficient when the right candidate is found as time is of the essence once job offers are made.

BUSINESS SUPPORT

Government changes in 2018 will impact the demand for certain business support roles in 2019. New ministerial projects will give rise to increased hiring for administration and support roles. Public sector hiring restrictions have been lifted which will result in an increased preference by employers to hire permanent resources, instead of contract.

Salary growth may be possible for office managers and legal secretaries, with the expanding scope for these roles due to their increasingly hybrid nature. While demand for executive assistants (EAs) will not grow as sharply as in 2018, there will still be plenty of opportunities – especially for senior

EAs who offer more diverse experience. Modest salary growth is possible for these professionals in 2019.

Hiring managers seeking business support professionals are unlikely to be in a position to offer significant salary increases. However, these professionals can be receptive to offers that include flexible working arrangements and clear paths of career progression.

BUSINESS TRANSFORMATION

Since the State Services Commission lifted the cap on permanent roles in the public sector, the market is seeing a substantial shift. In 2019, employers will be seeking to hire permanent and long-term business transformation professionals, in particular those with experience of multi-year transformations that drive social outcomes.

There is a shortage of business transformation professionals in the local market boasting experience with ambiguous and demanding political environments. While hiring managers may prefer permanent appointments, the lack of available talent may necessitate temporary contracts.

Many transformation professionals saw their remuneration climb 10% last year, so it is absolutely essential to benchmark remuneration regularly to both attract and retain talent.

HUMAN RESOURCES

The change in government sparked off a series of transformation projects in 2018 that will continue in 2019. Consequently, demand for HR professionals – both strategic and operational – will be high in several public sector departments.



Emerging

technology

There is a tendency for many HR professionals to become generalists, rather than specialists. This has left a skill shortage of HR specialists with learning and development expertise, and health and safety experience. In 2019, employers may struggle to recruit specialists in these fields on a permanent basis, and may need to be open to contract arrangements instead.

Customer-centric

technology

Overall, HR salaries are likely to remain flat in 2019. Where budgets are tight, employers seeking new HR talent are advised to emphasise flexible working arrangements and workplace culture during the recruitment process.

LEGAL

Wellington's legal jobs market should see a gradual rise in salaries in 2019, along with steady demand. Shortages of general corporate and commercial practice legal professionals exist, particularly those with between two and seven years' PQE, which represents the typical career point where many opt for a stint working overseas.

In 2018, the new government announced a rolling programme of changes to employment law. In 2019, these continued changes will stimulate demand for legal professionals who are willing and able to deal with the potential ambiguities of the changes in law. Similarly, the increase in infrastructure projects in Wellington will mean commercial property lawyers are also in high demand. As a result, salaries will rise to meet increased demand.

Legal professionals are looking beyond salary during recruitment negotiations. Hiring managers should prepare by streamlining their hiring processes and being ready to discuss remote working and career development potential with candidates.

POLICY & REGULATION

With a relatively new government in power in 2019, substantial new jobs growth for policy professionals will be the result. The legislative agenda aims to achieve change in areas such as housing, health and education, creating a substantial number of contract policy roles.

Policy is a candidate short market, and 2019 will see particularly high demand for senior and principal advisors who are versatile enough to transition between Ministries while leading colleagues through change. Employers will display a general preference for permanent hires.

When it comes to staff resourcing, hiring managers need to carefully consider the new policy environment and plan ahead. Anticipating resourcing requirements before the need becomes urgent is critical, due to the time it can take to select and recruit the best policy and regulation professionals.

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The outlook for Wellington in 2019 appears to be one of jobs growth as well as modest salary growth.

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While policy specialists are in high demand, salaries and contracting rates are unlikely to rise steeply. Employers are more likely to compete on flexible working arrangements, learning and development, staff empowerment and workplace culture.

PROCUREMENT & SUPPLY CHAIN

Highly-skilled procurement specialists will be in demand in 2019, especially those with a specialisation across IT and construction as well as commercial managers who can influence senior stakeholders within their organisation. These professionals can expect contract rates to be substantially higher than permanent salaries.

Employers seeking to retain top procurement talent must focus on professional development opportunities, flexible working arrangements and workplace culture. Keeping track of market rates will also be essential, to mitigate the risk of departures.

To attract these professionals, hiring managers will need to present compelling reasons that go beyond remuneration. The most proactive, ambitious procurement professionals will pay attention to the employer value proposition and look for exposure



to exciting projects with a focus on social or sustainable elements.

A shortage of qualified procurement and commercial professionals. particularly those with between one and five years' experience, remains in Wellington so hiring managers may consider hiring talent from overseas.

PROPERTY & FACILITIES MANAGEMENT

The property sector in Wellington will be relatively resilient in 2019. Organisations focused on earthquake strengthening, remedial works and space optimisation projects will continue to create demand for contract property managers.

The Kiwibuild programme has hired a substantial number of property specialists which will leave the market short of talent in 2019. Demand will be highest for facilities and property managers who are proficient with new asset management software, as well as those experienced in project management, and strategy and policy.

Minimal salary increases are expected in property and facilities management in 2019. However, employers will step up their efforts to retain talent by investing in their skills and development. In a market where skill shortages exist, hiring managers are advised to consider hiring up-and-coming talent and invest in their development.

SALES, MARKETING & COMMUNICATIONS

Wellington will serve up plenty of jobs for senior and intermediate marketing and communications professionals

in 2019. The new government is prioritising 'action and delivery' and will require content marketing and PR professionals to share success stories in ways that engage audiences and stakeholders. Inquiries and reviews across areas, including mental health, criminal justice reform and education, will stimulate demand for communications professionals.

Salary expectations have risen within the market, due to a previous preference among employers for temporary roles that attract higher rates. Converting contractors into permanent employees in 2019 will be a priority for many employers, and permanent salary levels may rise in response. Hiring managers will need to proactively keep in touch with existing talent in the market to identify who may be looking for new opportunities further down the track.

TECHNOLOGY & DIGITAL

Growth in Wellington's IT jobs market is rapid and only limited by skill shortages for specialists in several areas. In 2019, employers will continue customer-centric design strategies and compete fiercely for professionals with expertise in data and business intelligence, security, DevOps, agile, cloud solutions, customer interface, IT architecture, and UX and UI design. Hiring managers are likely to pay a premium for professionals with these skills. with salary increases likely for many.

Senior professionals with a few years' experience in these specialisations are particularly hard to find. Overseas hiring should not be ruled out,



although Wellington hiring managers must be willing to meet potentially high salary expectations, as they are competing in a global talent market.

Hiring managers will be seeking to build up IP through permanent contracts wherever possible in 2019. Persuading contractors to give up premium rates in favour of permanency is usually only possible if employers are seriously investing in their own internal systems, data, insights and analytics. The opportunity to work on new and emerging technology can entice tool agnostic talent, who are conscious of continually up-skilling and remaining relevant in fast-moving full-stack development roles. Hiring managers also need to articulate clear paths of career progression and work-life balance arrangements.

WELLINGTON ACCOUNTING & FINANCE

ROLE	PERMANENT	PERMANENT		
	SALARY PER A	NNUM NZD (\$)	RATE PER HO	UR NZD (\$)
	2018	2019	2018	2019
Executive				
Chief Financial Officer	160 - 300k	160 - 300k	90 - 150	90 - 150
Financial Controller	130 - 180k	130 - 190k	80 - 120	80 - 120
Finance Manager	100 - 160k	100 - 170k	60 - 90	60 - 105
Qualified				
Tax Accountant	80 - 130k	80 - 130k	60 - 85	60 - 85
Management Accountant (6+ yrs' exp)	90 - 150k	90 - 170k	60 - 90	60 - 90
Financial Accountant CA (5+ yrs' exp)	90 - 120k	90 - 130k	60 - 75	60 - 75
Financial Analyst (5+ yrs' exp)	90 - 115k	90 - 115k	65 - 80	65 - 80
Cost Accountant	85 - 110k	85 - 110k	60 - 80	60 - 80
Treasury Accountant	85 - 110k	85 - 110k	60 - 75	60 - 75
Systems Accountant	85 - 110k	85 - 110k	60 - 80	60 - 80
Management Accountant (3 - 5 yrs' exp)	80 - 95k	80 - 105k	55 - 75	55 - 75
Financial Analyst (0 - 4 yrs' exp)	70 - 90k	70 - 90k	40 - 70	40 - 70
Financial Accountant CA (0 - 4 yrs' exp)	70 - 90k	60 - 90k	45 - 70	45 - 70
Credit Manager	60 - 90k	60 - 90k	30 - 50	30 - 50
Auditor	75 - 100k	75 - 100k	55 - 80	55 - 80
Part & Non-qualified				
Financial Accountant - Degree	60 - 80k	60 - 80k	40 - 55	40 - 55
Accounts Payable/Receivable - Manager	70 - 85k	70 - 85k	40 - 55	40 - 55
Assistant Accountant	50 - 65k	50 - 65k	30 - 40	30 - 40
Credit Controller	45 - 65k	45 - 65k	25 - 40	25 - 40
Accounts Assistant	45 - 55k	45 - 55k	25 - 40	25 - 40
Payroll Clerk/Officer	40 - 60k	40 - 60k	25 - 40	25 - 40
Accounts Payable/Receivable	50 - 60k	50 - 65k	25 - 40	25 - 40

WELLINGTON **BUSINESS SUPPORT**

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM NZD (\$)		RATE PER HOUR	NZD (\$)
	2018	2019	2018	2019
Executive Assistant	70 - 90k	65 - 85k	32 - 42	35 - 45
Office Manager	60 - 80k	60 - 85k	35 - 45	35 - 45
Personal Assistant	55 - 70k	55 - 70k	25 - 35	25 - 35
Legal Secretary	50 - 65k	50 - 70k	30 - 38	30 - 40
Project Administrator	50 - 65k	55 - 65k	25 - 35	25 - 40
Procurement Administrator	50 - 60k	55 - 65k	25 - 35	25 - 37
Office Administrator	45 - 60k	45 - 60k	25 - 35	25 - 35
General Administrator	45 - 60k	45 - 60k	25 - 35	25 - 35
Marketing Administrator	45 - 55k	45 - 60k	25 - 35	25 - 35
Corporate Receptionist	45 - 55k	45 - 55k	23 - 26	23 - 25
Receptionist	40 - 50k	40 - 55k	19 - 23	19 - 24
Data Entry Operator	40 - 48k	40 - 50k	19 - 22	19 - 22



ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM NZD (\$)		RATE PER HOUR	NZD (\$)
	2018	2019	2018	2019
Programme Director	160 - 250k	160 - 250k	150 - 250	150 - 250
EPMO Manager	150 - 250k	150 - 250k	150 - 220	150 - 220
Risk & Assurance Consultant	150 - 180k	150 - 180k	130 - 160	130 - 160
IQA Professional	150 - 180k	150 - 180k	120 - 185	120 - 185
Programme Manager	150 - 210k	150 - 210k	130 - 200	130 - 200
Business Change Manager	130 - 185k	130 - 190k	110 - 180	120 - 200
Business Analyst	90 - 130k	100 - 130k	100 - 125	100 - 125
Service Designer	110 - 130k	110 - 130k	100 - 120	100 - 120
EPMO Analyst	80 - 120k	80 - 120k	90 - 120	90 - 120
Project Manager	115 - 145k	120 - 150k	100 - 140	100 - 140
Project/Programme Coordinator	60 - 95k	65 - 90k	60 - 100	60 - 90



ROLE	PERMANENT	PERMANENT		
	SALARY PER AN	SALARY PER ANNUM NZD (\$)		R NZD (\$)
	2018	2019	2018	2019
Generalist				
HR Director	180 - 250k	180 - 250k	120 - 150	120 - 150
HR Manager	140 - 160k	150 - 175k	90 - 140	90 - 140
HR Consultant	100 - 140k	100 - 150k	70 - 90	70 - 100
HR Advisor	70 - 85k	75 - 90k	40 - 70	40 - 75
HR Analyst	65 - 80k	70 - 90k	40 - 50	40 - 50
HR Administrator	45 - 65k	50 - 70k	25 - 35	25 - 40
Specialist				
Organisational Development Consultant	125 - 175k	125 - 180k	100 - 120	100 - 130
Learning & Development Manager	110 - 150k	110 - 160k	85 - 110	90 - 120
Learning & Development Advisor	65 - 75k	75 - 90k	40 - 60	40 - 75
Learning & Development Coordinator	45 - 65k	50 - 70k	25 - 40	25 - 40

WELLINGTON

ROLE	PERMANENT SALARY	PER ANNUM NZD (\$)
	2018	2019
Private Practice		
Partner	150k+	150k+
Senior Associate	140 - 180k	140 - 190k
Associate	100 - 150k	100 - 150k
Senior Solicitor	85 - 120k	85 - 130k
3 yrs' PQE	70 - 90k	70 - 95k
2 yrs' PQE	55 - 80k	55 - 80k
1 yr PQE	47 - 60k	47 - 60k
In-house		
General Counsel / Chief Legal Advisor	180k+	180k+
Senior Legal Counsel / Senior Solicitor	120 - 180k	120 - 180k
Legal Counsel / Solicitor	70 - 110k	70 - 120k

POLICY & REGULATORY

ROLE	PERMANENT	PERMANENT		
	SALARY PER	SALARY PER ANNUM NZD (\$)		UR NZD (\$)
	2018	2019	2018	2019
Policy				
General Manager Policy	140 - 200k	140 - 200k	145 - 165	140 - 165
Principal Policy Analyst/Advisor	120 - 150k	120 - 160k	110 - 150	115 - 150
Policy Manager	120 - 170k	130 - 180k	130 - 155	130 - 160
Senior Policy Analyst/Advisor	90 - 115k	85 - 120k	100 - 125	100 - 120
Policy Analyst/Advisor	65 - 90k	60 - 85k	55 - 80	50 - 80
Research & Evaluation				
Manager, Research & Evaluation	135 - 175k	130 - 180k	135 - 155	130 - 155
Principal Research Analyst	115 - 140k	115 - 150k	100 - 150	110 - 150
Senior Research Analyst	90 - 115k	85 - 120k	95 - 110	90 - 120
Research Analyst	60 - 80k	55 - 85k	60 - 80	60 - 80

WELLINGTON PROCUREMENT

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANN	NUM NZD (\$)	RATE PER HOUR	NZD (\$)
	2018	2019	2018	2019
Chief Procurement Officer	150 - 225k	150 - 230k	140 - 200	140 - 200
Commercial Manager	130 - 180k	120 - 200k	130 - 170	130 - 175
Procurement Manager	110 - 175k	110 - 180k	120 - 170	120 - 170
Category Manager	80 - 160k	90 - 160k	80 - 140	80 - 140
Senior Procurement Specialist	90 - 135k	90 - 145k	90 - 135	90 - 135
Procurement Specialist	65 - 130k	70 - 100k	70 - 135	75 - 120
Contracts Manager	65 - 130k	75 - 130k	75 - 120	75 - 120
Procurement Coordinator	45 - 65k	45 - 65k	30 - 75	30 - 75

PROPERTY & FACILITIES MANAGEMENT

ROLE	PERMANENT SALARY	PER ANNUM NZD (\$)
	2018	2019
Facilities Management		
Facilities Manager	85 - 150k	85 - 155k
Facilities Advisor	75 - 120k	75 - 125k
Facilities Coordinator	45 - 75k	50 - 80k
Asset Manager	75 - 140k	75 - 145k
Contracts Manager	70 - 120k	75 - 125k
Project Manager	80 - 140k	90 - 150k
Project Coordinator	55 - 80k	55 - 85k
Property		
Director of Property	120 - 250k	140 - 250k
Property Manager	75 - 140k	70 - 140k
Property Specialist	60 - 110k	65 - 110k

WELLINGTON

SALES, MARKETING & COMMUNICATIONS

ROLE	PERMANENT		CONTRACT	
	SALARY PER ANNUM NZD (\$)		RATE PER HOUR NZD (\$)	
	2018	2019	2018	2019
Sales				
National Sales Manager	120 - 170k	120 - 170k	100 - 120	100 - 120
Key Account Manager	90 - 165k	90 - 170k	65 - 95	65 - 100
Business Development Manager	70 - 180k	70 - 180k	55 - 85	55 - 90
Territory Manager	65 - 85k	65 - 90k	40 - 55	40 - 55
Sales/Account Manager	70 - 110k	70 - 120k	55 - 75	55 - 80
Sales Representative	50 - 80k	50 - 80k	45 - 55	45 - 60
Marketing				
Marketing Manager	90 - 160k	95 - 160k	90 - 130	90 - 120
Digital Marketing Manager	90 - 140k	90 - 140k	90 - 135	90 - 120
Market Research/Insights Manager	90 - 140k	90 - 140k	80 - 100	80 - 100
Sponsorship & Events Manager	75 - 115k	75 - 110k	40 - 70	40 - 70
Channel Manager	80 - 125k	90 - 140k	80 - 100	90 - 100
Marketing Coordinator	55 - 75k	55 - 70k	35 - 60	40 - 60
Product Manager	75 - 110k	90 - 130k	60 - 80	70 - 90
Communications				
Communications Manager	105 - 175k	100 - 170k	110 - 140	110 - 130
Senior Communications Advisor	85 - 125k	80 - 110k	80 - 100	90 - 100
Principal Communications Advisor	105 - 140k	105 - 140k	110 - 130	110 - 130
Internal/Change Communications Manager	110 - 150k	110 - 140k	90 - 110	100 - 125
Communications Advisor	60 - 75k	60 - 75k	40 - 60	60 - 70

WELLINGTON TECHNOLOGY & DIGITAL

ROLE	PERMANENT	PERMANENT SALARY PER ANNUM NZD (\$)		CONTRACT	
	SALARY PER AN			UR NZD (\$)	
	2018	2019	2018	2019	
ICT					
Chief Information Officer	180 - 300k	180 - 300k	150 - 200	150 - 200	
Chief Technology Officer	150 - 220k	150 - 250k	125 - 160	125 - 160	
Enterprise Architect	140 - 200k	140 - 200k	130 - 160	130 - 160	
Manager - Infra/Apps/Data/Test	120 - 160k	120 - 160k	100 - 140	100 - 140	
Solution Architect - Infra/Apps/Data	120 - 160k	120 - 160k	120 - 150	120 - 150	
Scrum Master	100 - 140k	100 - 140k	100 - 130	100 - 130	
Product Owner	90 - 140k	100 - 140k	100 - 130	100 - 130	
Security Specialist	120 - 170k	120 - 170k	120 - 160	120 - 160	
Business Analyst - Technical	80 - 110k	80 - 110k	90 - 120	90 - 120	
Development/Testing					
Senior BI Specialist	110 - 140k	110 - 140k	90 - 130	90 - 130	
UX Designers	70 - 120k	80 - 130k	90 - 130	90 - 130	
Full Stack Developer	70 - 120k	85 - 130k	60 - 120	60 - 120	
Web Developer	85 - 110k	85 - 110k	85 - 100	85 - 100	
DeveloperNet/Java	85 - 130k	85 - 130k	90 - 120	90 - 120	
Test Analyst	80 - 110k	80 - 110k	80 - 110	80 - 110	
Infrastructure					
Database Administrator	80 - 120k	80 - 120k	80 - 115	80 - 115	
Network Engineer	70 - 130k	70 - 130k	80 - 115	80 - 115	
Systems Administrator	70 - 110k	70 - 110k	70 - 100	70 - 100	
Service Desk/Desktop/Apps Support	55 - 85k	55 - 85k	40 - 70	40 - 70	

CONTACT US

AUSTRALIA & NEW ZEALAND

AUSTRALIA

ADELAIDE

Level 20

25 Grenfell Street

Adelaide

SA 5000

Australia

t: +61 (0) 8 8216 3500

BRISBANE

Level 27

Waterfront Place

1 Eagle Street

Brisbane

QLD 4000

Australia

t: +61 (0) 7 3032 2222

CHATSWOOD

Level 15

67 Albert Avenue

Chatswood

NSW 2067

Australia

t: +61 (0) 2 8423 1000

MELBOURNE

Level 41

385 Bourke Street

Melbourne

VIC 3000

Australia

t: +61 (0) 3 8628 2100

PARRAMATTA

Level 6

10 Smith Street

Parramatta

NSW 2150

Australia

t: +61 (0) 2 8836 3600

PERTH

Level 10

109 St Georges Terrace

Perth

WA 6000

Australia

t: +61 (0) 8 9266 0900

SYDNEY

Level 53

Governor Phillip Tower

1 Farrer Place

Sydney

NSW 2000

Australia

t: +61 (0) 2 8289 3100

NEW ZEALAND

AUCKLAND

Level 9

22 Fanshawe Street

Auckland

New Zealand

t: +64 (0) 9 374 7300

WELLINGTON

Level 15

2 Hunter Street

Wellington

New Zealand

t: +64 (0) 4 471 9700

BELGIUM

ANTWERP ROBERT WALTERS

Antwerp Gate 1 Uitbreidingstraat 2-8 2600 Antwerp Belgium t: +32 (0) 3 202 79 00

WALTERS PEOPLE

t: +32 (0) 3 202 79 10

BRUSSELS ROBERT WALTERS

Avenue Louise 326 10th Floor B-1050 Brussels Belgium t: +32 (0) 2 511 66 88

WALTERS PEOPLE Finance

t: +32 (0) 2 542 40 40

Business Support

t: +32 (0) 2 627 75 10

GHENT

WALTERS PEOPLE

Axxess Business Park -Buildina C Guldensporenpark 25 B-9820 Merelbeke Belgium t: +32 (0) 9 210 57 40

GROOT-BIJGAARDEN **WALTERS PEOPLE**

West End - Building C Noordkustlaan 16c B-1702 Groot-Bijgaarden Belgium t: +32 (0) 2 609 79 00

ZAVENTEM **WALTERS PEOPLE**

Leuvensesteenweg 555 Entrance 3 B-1930 Zaventem Belgium

Finance

t: +32 (0) 2 613 08 00

Business Support

t: +32 (0) 2 613 08 88

BRAZIL

SÃO PAULO

Rua do Rócio 350. 4° andar Vila Olímpia São Paulo 04552-000 Brazil

t: +55 (11) 2655 0888

CANADA

TORONTO

145 King Street West Suite 720 Toronto ON M5H 1J8 Canada t: +1 416 998 9649

CHILE

SANTIAGO

Avda Isidora Goyenechea 2915 piso 3 Las Condes Santiago de Chile t: +562 2402 4901

FRANCE

LYON

ROBERT WALTERS

63 quai Charles de Gaulle 2ème étage 69006 Lyon France t: +33 4 72 44 04 18

WALTERS PEOPLE

94 quai Charles de Gaulle Rez-de-chaussée 69006 Lyon France t: +33 4 72 69 77 15

PARIS ROBERT WALTERS

25 rue Balzac 2ème étage 75008 Paris France t: +33 1 40 67 88 00

WALTERS PEOPLE

251 boulevard Pereire 6ème étage 75017 Paris France

t: +33 1 40 76 05 05

CONTACT US

REST OF WORLD

SAINT-QUENTIN WALTERS PEOPLE

41 avenue du Centre 5ème étage 78180 Montigny-le-Bretonneux France

t: +33 1 30 48 21 80

TOULOUSE

56 - 58 rue d'Alsace Lorraine 3ème étage 31000 Toulouse France t: +33 6 60 57 82 66

GERMANY

DÜSSELDORF

Koenigsalle 76-78 40212 Düsseldorf Germany t: +49 (0) 211 30180 000

FRANKFURT

Main Tower
22nd Floor
Neue Mainzer Str 52-58
60311 Frankfurt am Main
Germany
t: +49 (0) 69 9203 840 000

HAMBURG

Neuer Wall 50 4. Stock 20354 Hamburg Germany t: +49 (0) 40 8221 86 160

HONG KONG

HONG KONG

20th Floor Nexxus Building 41 Connaught Road Central Central Hong Kong t: +852 2103 5300

INDONESIA

JAKARTA

World Trade Centre 1 11th Floor, Jl. Jend. Sudirman Kav. 29-31 Jakarta 12920 Indonesia t: +62 (21) 2965 1500

IRELAND

DUBLIN

Level 3
Custom House Plaza 2
IFSC
Dublin 1
Ireland
t: +353 (0) 1 633 4111

JAPAN

OSAKA

Pias Tower 15th Floor 3-19-3 Toyosaki Kita-ku, Osaka-shi Osaka 531-0072 t: +81 (0) 6 4560 3100

TOKYO

Shibuya Minami Tokyu Building 14th Floor 3-12-18 Shibuya, Shibuya-ku Tokyo 150-0002 t: +81 (0) 3 4570 1500

LUXEMBOURG

LUXEMBOURG

681, rue de Neudorf L-2220 Luxembourg Luxembourg t: +352 2647 8585

MAINLAND CHINA

BEIJING

Room 1524, 15/F, NCI Tower 12A Jianguomenwai Ave Chaoyang District Beijing 100022 China t: + 86 10 8523 3026

SHANGHAI

36th Floor, Tower 2, Jing An Kerry Centre 1539 West Nanjing Road Jing An District Shanghai 200040 China t: +86 21 5153 5888

SHENZHEN

Level 3, Tower 1
Kerry Plaza
No.1 Zhong Xin Si Road
Futian District
Shenzhen 518048
China
t: +86 755 3304 0350

SUZHOU

Room 1906, Block A
Building #58, Suzhou Centre
Suzhou Industrial Park
Suzhou 215021
Jiangsu Province
China
t: +86 512 6873 5888

MALAYSIA

KUALA LUMPUR

Level 24, Menara 3 Petronas Persiaran KLCC Kuala Lumpur 50088 Malaysia t: +603 2380 8700

PENANG

1-08-3A
Menara IJM Land
1, Lebuh Tunku Kudin 3
11700 Gelugor
Penang
t: +604 609 0500

NETHERLANDS

AMSTERDAM ROBERT WALTERS

WTC, Tower H 3rd Floor Zuidplein 28 1077 XV Amsterdam Netherlands t: +31 (0) 20 644 4655

WALTERS PEOPLE

t: +31 (0) 20 796 9040

EINDHOVEN ROBERT WALTERS

Begijnenhof 4-6 5611 EL Eindhoven Netherlands t: +31 (0) 40 7999 910

WALTERS PEOPLE

t: +31 (0) 40 799 9912

ROTTERDAM ROBERT WALTERS

Millenniumtoren Weena 690, 29th floor 3012 CN Rotterdam Netherlands t: +31 (0) 10 799 8090

WALTERS PEOPLE

t: +31 (0) 10 752 7200

PHILIPPINES

MANILA

37/F Philamlife Tower 8767 Paseo De Roxas Makati City 1226 Philippines t: +63 2 816 4972

PORTUGAL

LISBON

Av. Liberdade, 110 Lisbon 1269-046 Portugal t: +351 211 221 971

SINGAPORE

SINGAPORE

6 Battery Road 22nd Floor Singapore 049909 t: +65 6228 0200

SOUTH AFRICA

JOHANNESBURG

15th Floor
GreenPark Corner
Cnr West Road South and
Lower Road
Morningside, Sandton
Johannesburg
2196
South Africa
t: +27 (0) 11 881 2400

SOUTH KOREA

SEOUL

21F, East Center, Center 1
Building
26 Eulji-ro 5gil,
Jung-gu, Seoul 04539
South Korea
t: +82 (0)2 6454 7000

CONTACT US

REST OF WORLD

SPAIN

BARCELONA

ROBERT WALTERS

Passeig de Gràcia nº 55-57 3ª planta 08007 Barcelona Spain t: +34 93 216 30 00

WALTERS PEOPLE

t: +34 93 216 30 00

MADRID ROBERT WALTERS

Paseo de Recoletos nº 7-9 6ª planta 28004 Madrid Spain t: +34 91 309 79 88

WALTERS PEOPLE

t: +34 91 309 79 88

SWITZERLAND

GENEVA

Rue de la Cité 1 1204 Genève Switzerland t: +41(0) 22 561 84 77

ZURICH

Claridenstrasse 41 CH-8002 Zurich Switzerland t: +41(0) 44 809 35 00

TAIWAN

TAIPEI

Room F, 10th Floor No. 1 Songzhi Road Xin-yi District Taipei Taiwan t: +886 2 8758 0700

THAILAND

BANGKOK

Q House Lumpini, 12th Floor, Unit 1201 1 South Sathorn Road Thungmahamek, Sathorn Bangkok 10120 Thailand t: +66 (0) 2 344 4800

UAE

DUBAI

Unit No. 1008 10th floor Burj Daman DIFC Dubai P.O. Box 506851 UAE t: +971 4 8180 100

UNITED KINGDOM

BIRMINGHAM

9th Floor 11 Brindley Place Birmingham B1 2LP United Kingdom t: +44 (0) 121 281 5000

BRACKNELL

The Lightbox
Willoughby Road
Bracknell
RG12 8FB
United Kingdom
t: +44 (0) 134 423 3280

LEEDS

The Pinnacle
17th Floor
67 Albion Street
Leeds
LS1 5AA
United Kingdom
t: +44(0) 113 360 0090

LIVERPOOL

3rd Floor No.1 Mann Island Liverpool L3 1BP United Kingdom t: +44 (0) 113 360 0099

LONDON

11 Slingsby Place St Martin's Courtyard London WC2E 9AB United Kingdom t: +44 (0) 20 7379 3333

MANCHESTER

9th Floor 3 Hardman Street Manchester M3 3HF United Kingdom t: +44 (0) 161 214 7400

MILTON KEYNES

Altius House North Fourth Street Milton Keynes Buckinghamshire MK9 1NE United Kingdom t: +44 (0) 1908 04 4000

ST ALBANS

1st Floor, 4 Beaconsfield Road St Albans AL1 3RD United Kingdom t: +44 (0)1727 617 010

UNITED STATES

LOS ANGELES

1925 Century Park E Suite 1700 Los Angeles CA 90067 USA t: +1 424 204 8725

NEW YORK

7 Times Square Suite 4301 New York NY 10036 USA

SAN FRANCISCO

t: +1 212 704 9900

575 Market Street #2950 San Francisco CA 94105 USA

t: +1 415 549 2000

VIETNAM

HO CHI MINH CITY

Unit 1, Level 9, The Metropolitan 235 Dong Khoi Street District 1 Ho Chi Minh City Vietnam

t: +84 28 3520 7900

AUSTRALIA BELGIUM BRAZIL CANADA CHILE **CHINA FRANCE GERMANY HONG KONG INDIA INDONESIA IRELAND JAPAN LUXEMBOURG MALAYSIA NETHERLANDS NEW ZEALAND PHILIPPINES PORTUGAL SINGAPORE SOUTH AFRICA SOUTH KOREA SPAIN SWITZERLAND TAIWAN THAILAND** UAE UK USA

VIETNAM